

How can

resident's technology access & skills

Jobs



Business
&
Economic
Development

Community
Engagement

help meet community goals?

Health

Safety

Education

City's IT Vision for Digital Equity: All City residents, institutions and businesses will have the tools, skills and motivation to gain value from the digital society.

Our residents and businesses need to be equipped to effectively compete with others around the world—to be smarter, more creative, more knowledgeable, and more innovative.

Leveraging technology is a necessary ingredient of success.

2014 Community Technology Survey

- ❑ 24,750 households (15%) without computers and Internet at home
 - Availability of public computers in evening on weekends is limited

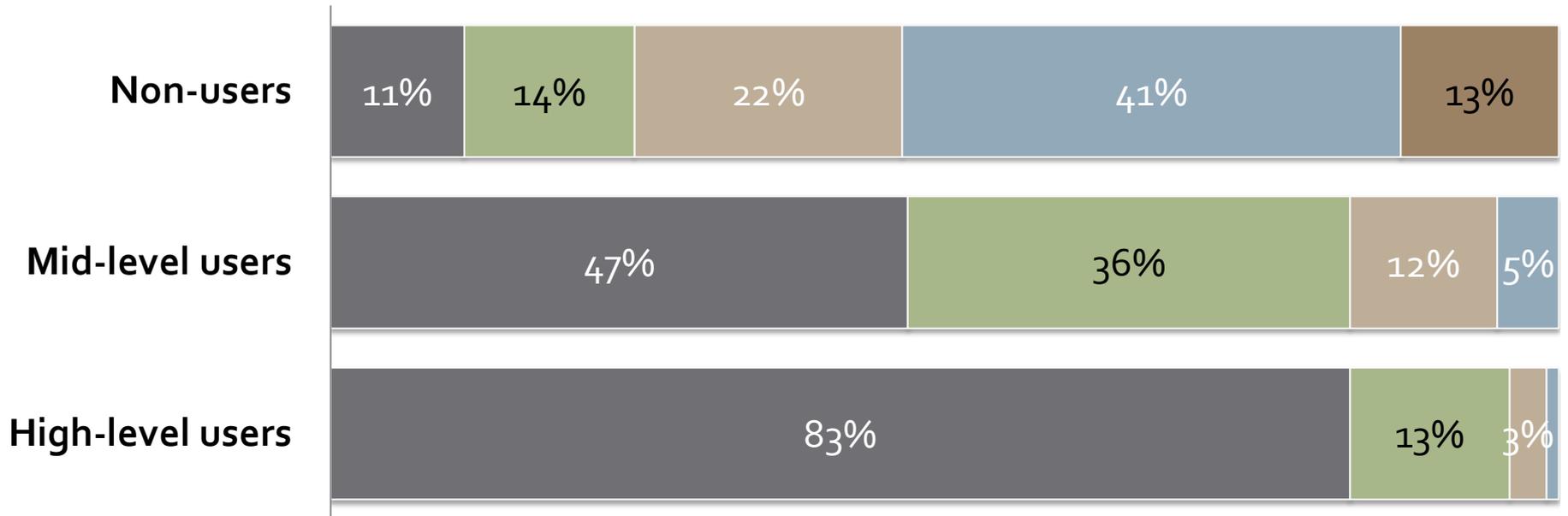
- ❑ Greatest divide in...
 - Camden, Near North and Phillips
 - Households with people > 55
 - American Indian and African American communities
 - Households with income < \$25K

- ❑ Digital Literacy opportunities warranted

www.minneapolismn.gov/it/inclusion

Importance of Internet Access at Home

- Essential
- Very important
- Somewhat important
- Not at all important
- Don't know



The importance of home Internet access increased substantially with level of use; virtually all high-level users described Internet access as essential, while non-users were most likely to say that home Internet access was not at all important.

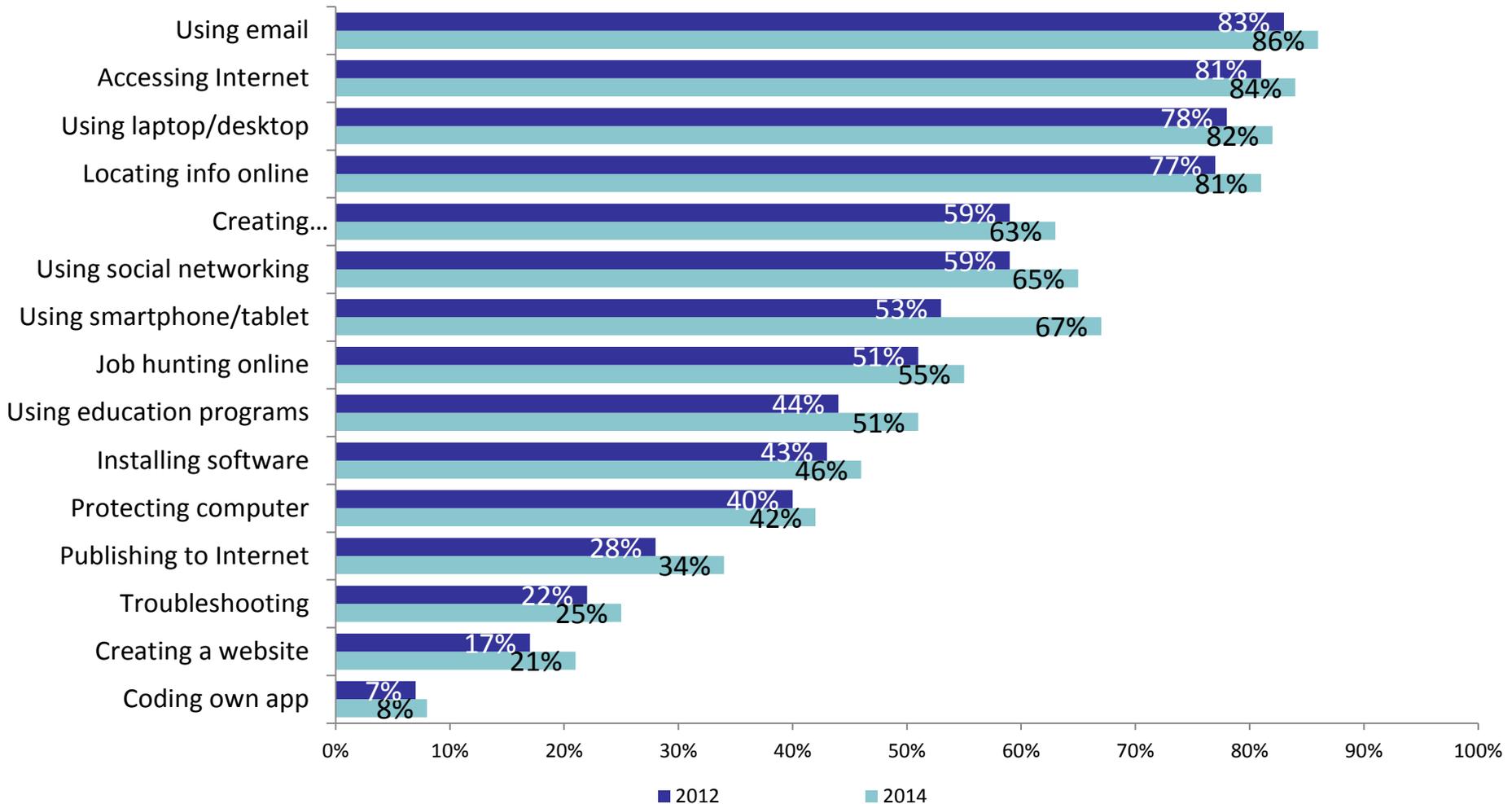
Digital Access

- Only 6% of whites don't have any Internet access at home, compared to 24% of African Americans and 10% of other races/multiracial or Hispanic respondents.
- Families with Children: 97% of white alone/non-Hispanic households have access to a computer with Internet at home compared to 81% of households with children from all other races/ethnicities.
- Only 65% of unemployed respondents looking for work have a computer with Internet at home.

2014 Community Technology Survey – Digital Literacy

Align training to what people need most

Percentage of Residents Very Comfortable



www.minneapolis.gov/it/inclusion

Fix-It Tech Events

- Community education
- IT workforce development
- Raise awareness of technology programs – from basics to high tech

Since November 2014:

7 public events, 333 residents, 193 volunteers

= 526 people dedicated to learn, share and build tech skills in Minneapolis!



Fix-It Tech

A Community Technology Education Event
Providing Free Computer Hardware Repair,
Education & Tech Support



Have a Computer Question or Issue?

If your computer or laptop is slow, not working, or seems to have a virus, bring it in for **free tech support!**

Our volunteers will teach valuable repair skills, answer questions, and give technical advice about your device.

Details & What to Bring:

First come, first served. Labor will be FREE.

Parts available to purchase.

Bring your laptop, and/or desktop tower and power cord.

Volunteers will help with smartphones and tablets based on capacity.

Free Workshops and Resources

Short sessions will cover basic computer maintenance and Internet safety. Pick up resources, learn about technology education programs and careers.

www.minneapolismn.gov/it/inclusion

Service provided in partnership with



For more information, reasonable accommodations or alternative formats please contact the City of Minneapolis at 612-673-2626. People who are deaf or hard of hearing can call 73-2157 or 612-673-2626. Email: ahantahay 612-673-3500

Friday, June 26

11:00 a.m. – 3:00 p.m.

EMERGE Career Technology Center
1834 Emerson Ave. N.
Minneapolis, 55411

Friday, August 21

10:00 a.m.—2:00 p.m.

RESOURCE MN Resource Center
2438 27th Avenue S
Minneapolis, 55406

Tuesday, September 29

3:00—7:00 p.m.

Hennepin County North Regional Library
1315 Lowry Ave. N
Minneapolis, 55411



HOME

ABOUT US

RESOURCES

BLOG

CONTACT US



Find Community Tech Centers



Find Curriculum



Events



Low-Cost Computers & Internet



Digital Inclusion Materials



Techy Trainings



Meet-Ups in MN



IT Education



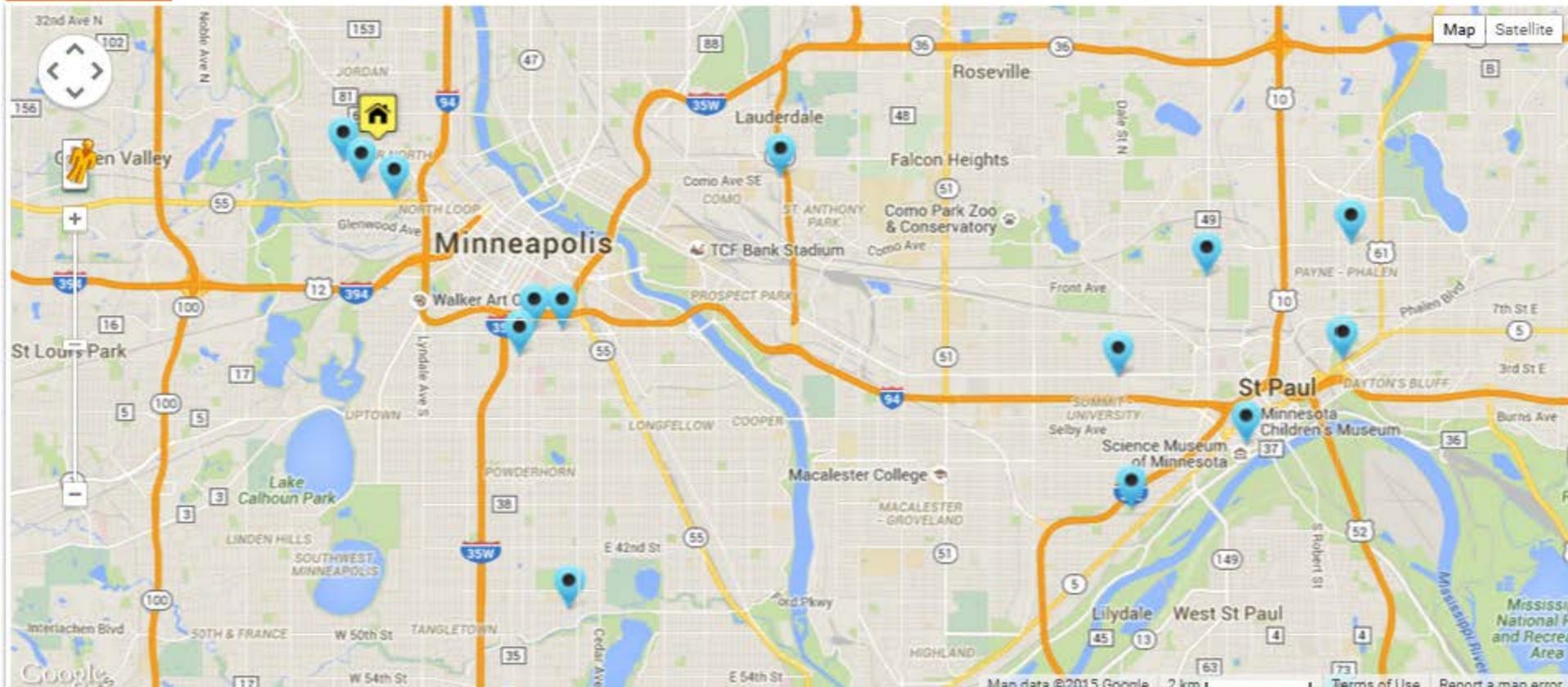
Digital Literacy Curriculum

Connect and Collaborate: *The mission of the TLC is to promote digital inclusion*

Public Access and Training

“CTC Finder”

FIND CTCs



Digital Literacy Curriculum (144)

Click here to request to upload your own curriculum!

Sort by:

name ascending ▼

tiles ▼

All Downloads (161)

Computer Basics (22)

Email (23)

Internet (27)

Job Acquisition Skills (18)

Microsoft Excel (12)

Microsoft PowerPoint (15)

Microsoft Word (19)

Multimedia (30)

Other (12)

Social Media (2)

Popular Tags

2012 (58)

Beginner (57)

Intermediate (36)

Youth (35)

2011 (28)

2010 (25)

PPL (23)

2014 (18)

Saint Paul Public Library (16)

Waite House (13)

Spanish (12)

ELL (12)

Download

- Use
- Upload & Share
- Continuous Improvement
- Northstar Standards
- CTEP AmeriCorps Member are key contributors

Leadership Opportunities – Build Your Resume

Website and Project Management

- Learn and use WordPress, plug-ins, system admin
- Create and share content – Blog, Twitter, mailings, calendar of events
- Manage contacts and user accounts
- Manage Community Tech Center data
- Manage curriculum

Plan and assist with events

Value of the TLC

Helps us:

- Make connections across organizations
- Personalize referrals for clients, share successes
- Identify and map resources; see the bigger picture
- Centralize and share data
- Create partnerships and programs to address gaps

Reach out - We can make a difference together!

Questions, Feedback,
Ideas?



Thank you for your Service!