



Check out the City of Minneapolis website at www.minneapolismn.gov/jobs for IT opportunities

Start your IT career path in the City of Minneapolis

Consider a career as a **Service Desk Agent I** in the Information Technology Department at the City of Minneapolis. Entry-level positions do not require an IT background— only a high school diploma or GED, A+ certification or equivalent, a positive attitude, and a desire to learn.

Do you enjoy solving problems and helping others? Are you a good listener? Join IT, and grow your career with us.

Career advancement

Positions for more experienced IT professionals open periodically. The IT team includes:

- Service Desk Agent I and II
- Deskside Specialist I and II
- Software Engineers
- System Engineers
- Application Programmers
- Application Support
- Business Intelligence and Data Analysts
- Information Security Analysts
- Project Managers
- And more

Research IT careers at www.iseek.org

City of Minneapolis job openings are posted weekly at www.minneapolismn.gov/jobs

See City benefits for employees at www.minneapolismn.gov/hr/benefits

Minneapolis is a dynamic, scenic, high-energy city that offers something for everyone

Working with the City of Minneapolis

- Join us and you'll discover a diverse, inclusive and rewarding work environment with endless career possibilities. At the end of each day, you can reflect on the lives you have affected by working for a City department and take pride in knowing you're helping make Minneapolis a great place to live and do business, while performing work that you love.

- Compensation and benefits: Starting salary based on experience. Benefits include medical, dental, health reimbursement accounts, flexible spending accounts, vacation and sick leave, and 11 paid holidays.

About the IT Department

- The City's IT Department supports more than 3,500 employees in their use of technology, and manages more than 400 software applications and systems. Information Technology strives to be a valued partner in transforming Minneapolis through technology by providing innovative solutions to City needs, challenges and opportunities. IT also helps close the digital divide in the City of Minneapolis.

The City of Minneapolis is an Affirmative Action/ Equal Opportunity Employer

Team Minneapolis

See City jobs at www.minneapolismn.gov/jobs

- ✓ Sign up for job notifications using categories
- ✓ View postings and job descriptions online anytime

Human Resources

Public Service Center
250 South 4th Street, Room 100
Minneapolis, MN 55415

E-mail:

human.resources@minneapolismn.gov

Phone: (612) 673-2282

City of Minneapolis

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Sign up for the City's Job Seeker Bulletin: www.minneapolismn.gov/cped/metp/jobseekerbulletin a bi-monthly e-newsletter provided to Minneapolis jobseekers, career counselors, and workforce development professionals with information on: job and career fairs, hiring and training events, links to job listings, and tips for jobseekers in today's ever changing job marketplace. Go to [DEED's website](http://mn.gov/deed) and select the "WFC-Minneapolis" bulletin/newsletter. <http://mn.gov/deed/job-seekers/workforce-centers/workforce-center-locations/mps-south/bulletin.jsp>