



Request for City Council Committee Action from the Department of BIS

Date December 5, 2011

To: The Honorable Betsy Hodges, Chair, Ways and Means Committee

Subject: Execute New Agreements and Accept Revenue for Computer-Aided Dispatch (CAD) System and Mobile Equipment Support Services

Recommendation: Authorize the proper City officials to a) execute agreements with Hennepin County Medical Center, Minneapolis Park and Recreation Board, and University of Minnesota for the City to provide Computer-Aided Dispatch and related mobile equipment support services for four years (2012 – 2015), and b) to accept revenue for these services in the amount of \$1,015,693.

Prepared by Elise Ebhardt, BIS Interagency Coordinator, 673-2026

Submitted by Otto Doll _____, 673-3633
Chief Information Officer

Approved by Steven Bosacker _____
City Coordinator

Presenter in Committee Otto Doll, Chief Information Officer

Policy Review Group X Not Applicable

Permanent Review Committee (PRC) X Not Applicable

Previous Directives:

- May 12, 2006, Computer-Aided Dispatch Services: Authorize acceptance of revenue from Hennepin County Medical Center, Minneapolis Park Board, and University of Minnesota Police (\$974,294).
- July 21, 2006, Computer-Aided Dispatch System: Authorize execution of contract with Hennepin County Medical Center (HCMC), Minneapolis Park Board, and University of Minnesota Police (U of M) to generate revenue over a 5 year period.
- September 22, 2006, Computer-Aided Dispatch System: Authorize execution of contract with Hennepin County Medical Center (HCMC), and University of Minnesota (U of M) to generate revenue over a 5 year period for mobile equipment capabilities, support, and maintenance.

Financial Impact: None.

Financial Impact (Check those that apply)

- No financial impact (If checked, go directly to Background/Supporting Information)
- Action requires an appropriation increase to the Capital Budget
- Action requires an appropriation increase to the Operating Budget
- Action provides increased revenue for appropriation increase
- Action requires use of contingency or reserves
- Other financial impact (Explain):
- Request provided to department's finance contract prior to the Committee Coordinator

Background / Supporting Information

The City operates a Computer-Aided Dispatch (CAD) emergency dispatching center for police and fire and has capabilities for Emergency Medical Services dispatch. Hennepin County Medical Center (HCMC), the University of Minnesota and the Minneapolis Park and Recreation Board determined that it is advantageous to them to use the City's CAD system and each agreed to join the City in paying for the support and maintenance of the system. In 2006 the City established agreements with these agencies to provide personnel and services for CAD support (such as 911 call taking, CAD hardware and computer services, data sharing and facility use), and mobile equipment support (products and services required for the agencies to use the CAD system). These agreements are set to expire December 31, 2011.

Business Information Services (BIS) has drafted new agreements with these agencies for the City to continue providing CAD and mobile equipment support services. The new agreements continue to address the specific CAD and mobile support needs of each agency and pricing has been updated to reflect the City's expected costs for these services over the next four years. Unisys provides some support services to these agencies via the City's Unisys contract. The expiration date of these new agreements are scheduled to coincide with the expiration date of the Unisys contract, December 31, 2015. Where feasible, the number of agreements will be condensed down to one per agency.

Summary of Agreements

Agency, Current Contract #	Services	New Contract Total Revenue Over 4 Years, 2012 – 2015
Hennepin County Medical Center, C-23560	CAD Support	\$465,964
Hennepin County Medical Center, C-23957	Mobile Equipment Support	\$124,679
Minneapolis Park and Recreation Board, C-23930	Mobile Equipment Support	\$253,620
University of Minnesota, C-23851	CAD Support	\$142,682
University of Minnesota, C-25199	Mobile Equipment Support	\$28,748
		Total: \$1,015,693

Request for Approval

Business Information Services is requesting authorization for the proper City officials to:

- a) Execute agreements with Hennepin County Medical Center, Minneapolis Park and Recreation Board, and University of Minnesota for the City to provide Computer-Aided Dispatch and related mobile equipment support services for four years (January 1, 2012 through December 31, 2015)
- b) To accept revenue for Computer-Aided Dispatch system support and mobile equipment support in the amount of \$1,015,693.