

Your utility bill

Find your 2012 utility rates at www.minneapolismn.gov/utility-billing

or call **311**.

With your Minneapolis utilities, you get efficient, high quality services for a great value. Your tap water is clean and safe and has won taste tests against bottled water. Your garbage and recycling pickup comes with extras – for instance, Minneapolis collects your electronics. You even get a credit for recycling. And you might not be aware of how much we have underground, but the City is constantly maintaining and improving more than 1,300 miles of systems that help control flooding and manage more than 60 million gallons of wastewater a day.



Your tap water is a great value and a valuable resource. Find out ways to conserve this resource and save money on your utility bill.



Visit www.minneapolis.mn.gov/water/conservation-resources.asp.

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 Sign up to get your utility bill online

Once you sign up, you won't get your paper bill in the mail anymore; you will get an email showing you how to see your bill online.

Options to pay your utility bill

Also sign up to **pay your bill automatically**. Save time and postage, and avoid late payments by paying automatically from your checking account, savings account or credit card. Direct payment is a safe and convenient way to pay recurring bills. For more information, call 612-673-1114 (TTY 612-673-2663) or visit www.minneapolismn.gov/utility-billing.

Other payment options are Visa, MasterCard, American Express, cash or check.

- Visit www.minneapolismn.gov/utility-billing/pay-online.asp anytime to pay **online** by credit card or check.
- Pay by **telephone** anytime with a credit card or check by calling 612-673-1114.
- **Mail** payments to
Minneapolis Finance Department,
PO Box 77028, Minneapolis MN 55480-7728.
- Pay **in person** at Room 200,
Public Service Center,
250 S. Fourth St.
Monday through Friday,
8 a.m. to 4 p.m.
(except national holidays).

www.minneapolismn.gov

Click on Utility Billing

24-hour service for

- Account billing.
- Payment and use history.
- Requesting service.
- And more.



Minneapolis Treasury Operations

Call **311** or visit www.minneapolismn.gov

If you have questions about your utility bill, call 311. If you need this material translated or in an alternative format, please call 673-2162.

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