

Appendix II: Crosstabulations of Select Survey Questions

Crosstabulations of select survey questions are shown in this appendix. Responses that are statistically significantly different ($p < .05$) by subgroup are marked with gray shading. Below is a map that illustrates the 11 community planning districts.



Community Planning District Comparisons

Questions 1 and 2 by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Overall, how do you rate the City of Minneapolis as a place to live?	98%	83%	87%	98%	66%	89%	92%	82%	87%	95%	96%	89%
Overall, how do you rate your neighborhood as a place to live?	99%	68%	84%	95%	62%	91%	83%	42%	78%	90%	93%	83%

Percent reporting "good" or "very good"

Question 3 by Community Planning District												
Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Better	14%	24%	39%	16%	48%	9%	23%	33%	24%	11%	16%	22%
Stayed the same	70%	50%	38%	73%	38%	75%	51%	49%	58%	74%	74%	60%
Worse	15%	26%	23%	11%	14%	17%	26%	18%	18%	15%	9%	18%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 4a by Community Planning District

Please indicate whether you strongly agree, agree, disagree, strongly disagree with the following statements:	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
I am proud to live in the City of Minneapolis	98%	90%	98%	99%	87%	98%	93%	94%	97%	99%	94%	96%
I would recommend the City of Minneapolis as a great place to live	97%	87%	88%	99%	89%	97%	92%	93%	94%	97%	96%	94%

Percent reporting "agree" or "strongly agree"

Question 5 by Community Planning District

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
People in my neighborhood look out for one another	94%	84%	62%	84%	69%	91%	81%	49%	84%	96%	66%	81%
My neighborhood is a safe place to live	96%	78%	77%	98%	65%	94%	90%	48%	81%	95%	78%	84%
My neighborhood has a good selection of stores and services that meet my needs	88%	45%	67%	94%	34%	77%	76%	75%	84%	94%	75%	76%
My neighborhood is clean and well maintained	97%	73%	79%	89%	58%	91%	84%	57%	85%	90%	83%	83%
Street lighting in my neighborhood is adequate	90%	79%	63%	84%	57%	85%	87%	73%	86%	94%	83%	82%

Percent reporting "agree" or "strongly agree"

Question 6 by Community Planning District

Which of the following best describes the size of your current place of residence based on your household's needs?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Too big	16%	5%	1%	7%	9%	5%	4%	2%	7%	9%	3%	7%
Just the right size	79%	64%	61%	73%	61%	79%	71%	61%	86%	73%	72%	73%
Too small	4%	31%	38%	20%	30%	17%	24%	37%	7%	18%	25%	21%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 7 by Community Planning District

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
My housing costs are affordable and within my household's budget	81%	74%	87%	83%	65%	78%	83%	86%	85%	76%	92%	81%
The location of my house or apartment is convenient for my household's needs	98%	86%	98%	99%	81%	98%	96%	85%	91%	98%	89%	94%
The physical condition of my house is adequate to meet my household's needs	99%	90%	91%	91%	77%	90%	90%	89%	84%	94%	92%	90%
I intend to move within the next two years	36%	35%	27%	33%	52%	24%	27%	52%	44%	22%	45%	35%

Percent reporting "agree" or "strongly agree"

Question 7 by Community Planning District

	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
In general, how safe do you feel in downtown Minneapolis?	96%	87%	96%	96%	93%	92%	87%	87%	97%	95%	89%	93%

Percent reporting "somewhat safe" or "very safe"

Question 11a by Community Planning District

How familiar or unfamiliar are you with Minneapolis 311?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Very familiar	28%	23%	13%	26%	36%	30%	25%	29%	27%	17%	9%	24%
Somewhat familiar	39%	44%	38%	49%	35%	34%	45%	33%	50%	51%	49%	44%
Not at all familiar	33%	33%	50%	25%	29%	36%	30%	38%	22%	32%	42%	33%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 11b by Community District

Please indicate if you have access to the Internet at any of the following locations.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
At home	87%	85%	60%	93%	81%	85%	73%	68%	74%	92%	85%	80%
At school	31%	43%	28%	38%	52%	38%	23%	35%	38%	41%	41%	37%
At work	72%	74%	50%	76%	61%	71%	56%	38%	59%	84%	69%	66%
On a mobile device	47%	54%	35%	28%	42%	52%	34%	30%	31%	56%	34%	40%

Percent reporting "yes"

Question 14 by Community Planning District												
Please tell me how you would rate each of the following characteristics of the City employee with which you most recently had contact.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Knowledge	97%	81%	59%	92%	89%	89%	83%	77%	93%	85%	82%	86%
Courteousness	95%	82%	81%	95%	88%	79%	81%	91%	97%	86%	88%	88%
Timely response	92%	69%	67%	88%	80%	78%	75%	84%	96%	67%	55%	78%
Ease of getting in touch with the employee	87%	76%	51%	91%	85%	86%	66%	78%	82%	78%	77%	78%
Respectfulness	94%	86%	81%	93%	89%	80%	96%	83%	96%	92%	87%	89%
Willingness to help or understand	93%	76%	83%	95%	88%	76%	88%	84%	89%	64%	71%	83%
Willingness to accommodate the need for foreign language and/or sign language interpreting	100%	100%	78%	100%	68%	100%	71%	79%	100%	87%	94%	85%

Percent reporting "good" or "very good"

This question was only asked of those who reported contacting the City in that last 12 months.

Question 14d by Community Planning District

Please tell me how you would rate the ease of getting in touch with the City employee with which you most recently had contact?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Very good	63%	30%	24%	54%	36%	23%	26%	33%	30%	29%	22%	33%
Good	25%	45%	28%	37%	49%	64%	40%	45%	52%	49%	55%	45%
Only fair	10%	9%	38%	7%	11%	8%	31%	20%	14%	15%	21%	16%
Poor	3%	15%	11%	2%	3%	6%	4%	2%	5%	8%	2%	6%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 14g by Community Planning District

Please tell me how you would rate the ease of getting in touch with the City employee with which you most recently had contact?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Very good	78%	46%	16%	72%	29%	36%	57%	45%	83%	13%	40%	46%
Good	22%	54%	62%	28%	39%	64%	14%	33%	17%	73%	54%	39%
Only fair	0%	0%	22%	0%	28%	0%	29%	16%	0%	0%	0%	13%
Poor	0%	0%	0%	0%	4%	0%	0%	5%	0%	13%	6%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 18 by Community Planning District

For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
Protecting the environment, including air, water and land	93%	91%	81%	72%	81%	81%	77%	84%	83%	89%	87%	83%
Preparing for disasters	97%	89%	75%	93%	84%	85%	82%	85%	94%	89%	98%	89%
Affordable housing development	74%	77%	74%	84%	57%	78%	59%	68%	64%	57%	74%	69%
Revitalizing Downtown	87%	95%	78%	83%	83%	83%	77%	88%	89%	88%	79%	84%
Revitalizing Neighborhoods	92%	59%	85%	83%	68%	79%	64%	78%	80%	80%	69%	77%
Repairing streets	45%	41%	31%	36%	26%	40%	50%	36%	46%	26%	53%	40%
Repairing alleys	77%	61%	59%	62%	41%	64%	63%	79%	64%	56%	79%	63%
Keeping streets clean	93%	79%	84%	91%	69%	89%	83%	80%	84%	86%	88%	85%
Cleaning up graffiti	84%	75%	85%	86%	63%	81%	81%	77%	71%	88%	83%	80%
Dealing with problem businesses and unkempt properties	89%	60%	59%	72%	62%	70%	59%	71%	82%	73%	80%	71%
Garbage collection and recycling programs	92%	89%	82%	83%	92%	83%	91%	98%	90%	94%	92%	89%
Animal control services	98%	88%	93%	97%	77%	85%	91%	93%	86%	94%	96%	91%
Police services	96%	87%	88%	87%	77%	84%	91%	82%	86%	89%	93%	88%
Fire protection and emergency medical response	100%	99%	95%	99%	92%	100%	97%	90%	95%	95%	100%	97%
Providing quality drinking water	83%	92%	89%	78%	93%	87%	84%	94%	87%	93%	93%	88%
Providing sewer services	97%	95%	98%	93%	95%	95%	91%	94%	95%	98%	99%	96%
Protecting health and wellbeing of residents	97%	89%	83%	97%	85%	84%	89%	82%	93%	90%	95%	90%
Providing park and recreation services	98%	91%	95%	91%	81%	96%	90%	90%	90%	95%	94%	92%
Mortgage foreclosure assistance	79%	45%	63%	65%	25%	69%	69%	44%	84%	48%	85%	61%
Snow removal	58%	65%	80%	68%	56%	69%	66%	64%	67%	49%	89%	66%

Percent reporting "satisfied" or "very satisfied"

Question 18a by Community Planning District

	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools.	60%	52%	41%	52%	57%	47%	58%	70%	50%	56%	59%	54%

Percent reporting "satisfied" or "very satisfied"

Question 18b by Community Planning District

Over the last two years, would you say that the quality of public education (Kindergarten through 12th grade) in the Minneapolis Public Schools has...	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
Improved	13%	25%	27%	14%	38%	17%	24%	31%	30%	25%	15%	24%
Stayed the same	50%	34%	27%	45%	21%	31%	30%	41%	26%	40%	42%	34%
Declined	37%	41%	45%	41%	41%	52%	46%	28%	44%	35%	43%	42%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 20 by Community Planning District

	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	58%	52%	53%	73%	54%	43%	44%	54%	42%	41%	81%	53%

Percent reporting "agree" or "strongly agree"

Question 20a by Community Planning District

	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	83%	93%	87%	86%	84%	89%	81%	87%	87%	97%	78%	87%

Percent reporting "somewhat likely" or "very likely"

Question 21 by Community Planning District

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Contacting my elected official	75%	69%	68%	68%	66%	69%	72%	52%	77%	58%	74%	69%
Joining a City advisory group	17%	31%	33%	26%	43%	25%	35%	39%	34%	26%	28%	30%
Contacting my neighborhood group	64%	70%	56%	64%	75%	69%	54%	56%	69%	59%	64%	64%
Attending a community meeting	67%	71%	66%	69%	87%	65%	63%	68%	76%	57%	68%	69%
Contacting City staff	76%	74%	62%	71%	74%	58%	66%	55%	71%	51%	65%	66%
Working with a group not affiliated with the City	54%	65%	51%	67%	48%	39%	57%	51%	55%	38%	44%	51%

Percent reporting "somewhat likely" or "very likely"

Question 23 by Community Planning District

How would you rate the Minneapolis City Government on...?	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
Informing residents on major issues in the City of Minneapolis	78%	46%	56%	64%	54%	67%	55%	58%	61%	64%	69%	62%
Representing and providing for the needs of all its citizens	84%	48%	63%	60%	47%	58%	52%	71%	61%	60%	68%	61%
Effectively planning for the future	72%	53%	52%	55%	54%	56%	42%	65%	59%	51%	69%	57%
Providing value for your tax dollars	70%	55%	56%	57%	41%	56%	36%	55%	58%	58%	80%	57%
Providing meaningful opportunities for citizens to give input on important issues	78%	63%	60%	59%	47%	63%	47%	56%	65%	67%	75%	63%
The overall direction that the City is taking	83%	63%	58%	73%	52%	68%	51%	65%	67%	70%	75%	66%

Percent reporting "good" or "very good"

Question 24 by Community Planning District

	Community District											Overall
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	12%	19%	27%	7%	32%	4%	19%	31%	21%	6%	12%	16%

Percent reporting "yes"

Sociodemographic Comparisons

Questions 1 and 2 by Gender, Age, Race and Ethnicity													
	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Overall, how do you rate the City of Minneapolis as a place to live?	94%	89%	89%	81%	92%	94%	89%	94%	80%	90%	72%	91%	90%
Overall, how do you rate your neighborhood as a place to live?	87%	81%	88%	78%	82%	85%	83%	88%	72%	84%	66%	85%	83%

Percent reporting "good" or "very good"

Questions 1 and 2 by Length of Residency, Housing Tenure and Income													
	Length of Residency					Tenure			Household Income				
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall	
Overall, how do you rate the City of Minneapolis as a place to live?	89%	88%	89%	91%	89%	92%	86%	89%	84%	89%	98%	89%	
Overall, how do you rate your neighborhood as a place to live?	79%	85%	82%	85%	83%	89%	76%	83%	70%	88%	89%	83%	

Percent reporting "good" or "very good"

Question 3 by Gender, Age, Race and Ethnicity

Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Better	27%	18%	15%	25%	23%	20%	22%	18%	32%	22%	33%	21%	22%
Stayed the same	66%	57%	55%	62%	58%	59%	60%	65%	49%	60%	51%	61%	60%
Worse	7%	25%	30%	13%	18%	21%	18%	17%	20%	18%	16%	18%	18%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 3 by Length of Residency, Housing Tenure and Income

Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Better	19%	22%	32%	18%	22%	22%	22%	22%	28%	19%	24%	23%
Stayed the same	65%	65%	52%	60%	60%	59%	62%	60%	55%	62%	60%	59%
Worse	15%	13%	16%	22%	18%	19%	16%	18%	17%	19%	16%	18%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 4a by Gender, Age, Race and Ethnicity

Please indicate whether you strongly agree, agree, disagree, strongly disagree with the following statements:	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
I am proud to live in the City of Minneapolis	98%	92%	93%	96%	95%	97%	96%	96%	95%	95%	92%	96%	96%
I would recommend the City of Minneapolis as a great place to live	98%	90%	89%	95%	95%	94%	94%	94%	93%	94%	92%	94%	94%

Percent reporting "agree" or "strongly agree"

Question 4a by Length of Residency, Housing Tenure and Income

Please indicate whether you strongly agree, agree, disagree, strongly disagree with the following statements:	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
I am proud to live in the City of Minneapolis	95%	95%	96%	96%	95%	96%	95%	95%	92%	97%	97%	95%
I would recommend the City of Minneapolis as a great place to live	93%	96%	95%	93%	94%	95%	93%	94%	94%	93%	96%	94%

Percent reporting "agree" or "strongly agree"

Question 5 by Gender, Age, Race and Ethnicity

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
People in my neighborhood look out for one another	82%	82%	82%	74%	86%	81%	81%	83%	75%	81%	75%	81%	81%
My neighborhood is a safe place to live	93%	80%	87%	75%	86%	87%	85%	87%	77%	85%	77%	85%	85%
My neighborhood has a good selection of stores and services that meet my needs	82%	71%	79%	75%	77%	73%	76%	80%	70%	77%	75%	77%	77%
My neighborhood is clean and well maintained	85%	80%	87%	77%	85%	88%	83%	86%	78%	84%	71%	84%	83%
Street lighting in my neighborhood is adequate	86%	81%	82%	77%	80%	86%	82%	85%	75%	82%	74%	82%	82%

Percent reporting "agree" or "strongly agree"

Question 5 by Length of Residency, Housing Tenure, Income

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
People in my neighborhood look out for one another	75%	78%	81%	85%	81%	88%	72%	81%	72%	81%	94%	81%
My neighborhood is a safe place to live	83%	79%	90%	85%	85%	90%	79%	84%	74%	88%	89%	84%
My neighborhood has a good selection of stores and services that meet my needs	83%	74%	68%	79%	76%	79%	73%	76%	71%	77%	84%	77%
My neighborhood is clean and well maintained	78%	85%	82%	85%	83%	87%	79%	83%	77%	84%	87%	83%
Street lighting in my neighborhood is adequate	78%	89%	75%	84%	82%	87%	76%	82%	76%	83%	90%	82%

Percent reporting "agree" or "strongly agree"

Question 6 by Gender, Age, Race and Ethnicity

Which of the following best describes the size of your current place of residence based on your household's needs?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Too big	2%	9%	13%	3%	6%	12%	7%	7%	5%	7%	5%	7%	7%
Just the right size	82%	64%	73%	69%	69%	77%	72%	74%	69%	72%	79%	72%	72%
Too small	16%	26%	14%	28%	25%	11%	21%	19%	26%	21%	16%	21%	21%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 6 by Length of Residency, Housing Tenure and Income

Which of the following best describes the size of your current place of residence based on your household's needs?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Too big	4%	4%	7%	9%	7%	10%	2%	6%	6%	6%	9%	6%
Just the right size	74%	72%	72%	72%	72%	77%	68%	73%	62%	77%	75%	72%
Too small	21%	24%	22%	19%	21%	13%	29%	21%	32%	17%	16%	22%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 7 by Gender, Age, Race and Ethnicity

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
My housing costs are affordable and within my household's budget	88%	80%	87%	80%	71%	84%	81%	83%	78%	81%	73%	82%	81%
The location of my house or apartment is convenient for my household's needs	92%	92%	96%	94%	94%	96%	94%	96%	89%	94%	80%	95%	94%
The physical condition of my house is adequate to meet my household's needs	93%	91%	95%	83%	86%	94%	90%	92%	84%	90%	83%	90%	90%
I intend to move within the next two years	47%	33%	21%	47%	29%	16%	35%	30%	46%	35%	46%	34%	35%

Percent reporting "agree" or "strongly agree"

Question 7 by Length of Residency, Housing Tenure, Income

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
My housing costs are affordable and within my household's budget	86%	88%	80%	77%	81%	82%	81%	81%	77%	80%	90%	81%
The location of my house or apartment is convenient for my household's needs	91%	91%	97%	95%	94%	96%	91%	94%	89%	95%	99%	94%
The physical condition of my house is adequate to meet my household's needs	86%	89%	93%	91%	90%	95%	85%	90%	84%	90%	95%	89%
I intend to move within the next two years	45%	43%	34%	27%	35%	19%	53%	35%	40%	36%	26%	35%

Percent reporting "agree" or "strongly agree"

Question 11 by Gender, Age, Race and Ethnicity

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
In general, how safe do you feel in downtown Minneapolis?	93%	93%	89%	94%	94%	89%	93%	94%	90%	93%	95%	92%	93%

Percent reporting "somewhat safe" or "very safe"

Question 11 by Length of Residency, Housing Tenure and Income

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
In general, how safe do you feel in downtown Minneapolis?	92%	96%	96%	89%	93%	95%	90%	93%	91%	93%	97%	93%

Percent reporting "somewhat safe" or "very safe"

Question 11a by Gender, Age, Race and Ethnicity

How familiar or unfamiliar are you with Minneapolis 311?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Very familiar	18%	31%	19%	19%	28%	26%	23%	22%	24%	23%	20%	23%	23%
Somewhat familiar	46%	33%	50%	41%	54%	46%	44%	47%	37%	44%	49%	44%	44%
Not at all familiar	37%	36%	32%	41%	19%	28%	33%	31%	38%	33%	31%	33%	33%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 11a by Length of Residency, Housing Tenure and Income

How familiar or unfamiliar are you with Minneapolis 311?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Very familiar	14%	19%	28%	27%	23%	26%	19%	23%	25%	23%	22%	23%
Somewhat familiar	33%	49%	42%	47%	44%	50%	38%	44%	37%	45%	54%	44%
Not at all familiar	53%	31%	30%	26%	33%	23%	43%	33%	38%	32%	24%	33%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 11b by Gender, Age, Race and Ethnicity

Please indicate if you have access to the Internet at any of the following locations.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
At home	87%	83%	64%	84%	85%	67%	81%	86%	69%	81%	69%	81%	81%
At school	58%	22%	12%	49%	45%	10%	37%	29%	51%	36%	39%	37%	37%
At work	81%	67%	39%	67%	73%	40%	65%	68%	57%	65%	46%	67%	65%
On a mobile device	47%	43%	19%	48%	48%	18%	40%	40%	43%	41%	34%	41%	40%

Percent reporting "yes"

Question 11b by Length of Residency, Housing Tenure and Income

Please indicate if you have access to the Internet at any of the following locations.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
At home	89%	87%	82%	72%	81%	89%	72%	81%	64%	85%	99%	81%
At school	44%	44%	43%	27%	37%	33%	40%	36%	32%	41%	35%	37%
At work	77%	76%	69%	52%	65%	73%	56%	65%	36%	75%	94%	66%
On a mobile device	45%	58%	37%	30%	40%	44%	35%	40%	24%	42%	70%	41%

Percent reporting "yes"

Question 14 by Gender, Age, Race and Ethnicity

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Knowledge	81%	86%	87%	88%	88%	87%	86%	88%	82%	86%	88%	86%	86%
Courteousness	82%	90%	91%	87%	89%	90%	88%	90%	80%	88%	88%	88%	88%
Timely response	67%	80%	82%	78%	84%	83%	79%	81%	71%	78%	83%	79%	79%
Ease of getting in touch with the employee	71%	76%	85%	80%	80%	75%	78%	79%	72%	77%	79%	78%	78%
Respectfulness	92%	88%	90%	87%	89%	92%	90%	91%	86%	90%	92%	90%	90%
Willingness to help or understand	83%	81%	86%	78%	88%	84%	83%	83%	83%	83%	81%	83%	83%
Willingness to accommodate the need for foreign language and/or sign language interpreting	77%	92%	100%	81%	88%	95%	86%	96%	77%	87%	100%	84%	86%

Percent reporting "good" or "very good"

This question was only asked of those who reported contacting the City in that last 12 months.

Question 14 by Length of Residency, Housing Tenure, Income												
Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Knowledge	86%	85%	82%	89%	86%	89%	82%	86%	86%	84%	94%	87%
Courteousness	88%	89%	88%	87%	88%	89%	86%	88%	87%	89%	84%	87%
Timely response	76%	75%	76%	83%	79%	81%	75%	79%	82%	77%	80%	79%
Ease of getting in touch with the employee	84%	76%	72%	79%	78%	80%	74%	78%	70%	82%	81%	78%
Respectfulness	98%	88%	90%	87%	90%	91%	87%	90%	91%	88%	89%	89%
Willingness to help or understand	83%	80%	85%	83%	83%	84%	81%	83%	86%	80%	83%	82%
Willingness to accommodate the need for foreign language and/or sign language interpreting	100%	82%	78%	90%	86%	95%	78%	86%	80%	88%	100%	85%

Percent reporting "good" or "very good"

This question was only asked of those who reported contacting the City in that last 12 months.

Question 18 by Gender, Age, Race and Ethnicity

For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Protecting the environment, including air, water and land	77%	83%	89%	85%	83%	87%	83%	84%	82%	84%	83%	83%	83%
Preparing for disasters	88%	91%	94%	81%	89%	92%	88%	92%	82%	89%	95%	88%	88%
Affordable housing development	80%	63%	73%	66%	63%	67%	69%	70%	66%	69%	65%	69%	69%
Revitalizing Downtown	89%	73%	82%	90%	88%	83%	85%	83%	87%	85%	92%	84%	85%
Revitalizing Neighborhoods	77%	70%	79%	83%	76%	80%	77%	80%	72%	77%	80%	77%	77%
Repairing streets	50%	38%	45%	34%	34%	37%	40%	38%	45%	40%	51%	39%	40%
Repairing alleys	60%	59%	76%	65%	63%	67%	64%	66%	60%	64%	68%	64%	64%
Keeping streets clean	89%	80%	87%	80%	87%	89%	85%	87%	80%	85%	84%	85%	85%
Cleaning up graffiti	80%	75%	84%	79%	81%	81%	80%	80%	78%	79%	76%	80%	80%
Dealing with problem businesses and unkempt properties	83%	68%	75%	65%	69%	67%	71%	75%	64%	72%	74%	71%	71%
Garbage collection and recycling programs	86%	91%	95%	86%	91%	93%	90%	90%	88%	90%	77%	91%	90%
Animal control services	97%	91%	94%	84%	87%	93%	91%	93%	88%	91%	88%	91%	91%
Police services	85%	84%	91%	88%	91%	93%	88%	89%	85%	88%	87%	88%	88%
Fire protection and emergency medical response	95%	99%	98%	94%	98%	98%	97%	98%	95%	97%	96%	97%	97%
Providing quality drinking water	86%	88%	91%	91%	87%	87%	88%	88%	89%	88%	86%	88%	88%
Providing sewer services	96%	95%	95%	97%	95%	96%	96%	97%	92%	96%	95%	96%	96%
Protecting health and wellbeing of residents	94%	85%	90%	93%	88%	87%	90%	92%	85%	90%	90%	90%	90%
Providing park and recreation services	94%	93%	95%	90%	91%	92%	92%	94%	88%	92%	93%	92%	92%
Mortgage foreclosure assistance	75%	64%	53%	55%	57%	38%	61%	67%	52%	61%	66%	61%	61%
Snow removal	81%	62%	67%	55%	64%	69%	66%	66%	68%	67%	76%	66%	67%

Percent reporting "satisfied" or "very satisfied"

Question 18 by Length of Residency, Housing Tenure, Income

For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Protecting the environment, including air, water and land	90%	80%	80%	83%	83%	86%	81%	83%	84%	80%	91%	83%
Preparing for disasters	83%	91%	90%	89%	88%	94%	83%	89%	86%	87%	94%	88%
Affordable housing development	69%	67%	77%	66%	69%	69%	69%	69%	64%	73%	67%	69%
Revitalizing Downtown	91%	85%	82%	82%	84%	83%	86%	85%	87%	83%	84%	85%
Revitalizing Neighborhoods	89%	77%	71%	75%	77%	75%	79%	77%	82%	71%	84%	77%
Repairing streets	36%	41%	39%	42%	40%	40%	39%	40%	41%	41%	36%	40%
Repairing alleys	67%	67%	52%	67%	64%	66%	61%	64%	62%	66%	62%	64%
Keeping streets clean	87%	82%	87%	85%	85%	86%	84%	85%	82%	85%	90%	85%
Cleaning up graffiti	85%	78%	79%	78%	80%	80%	79%	80%	76%	80%	82%	79%
Dealing with problem businesses and unkempt properties	76%	73%	70%	69%	71%	71%	71%	71%	68%	71%	77%	71%
Garbage collection and recycling programs	81%	91%	86%	95%	90%	91%	89%	90%	88%	90%	91%	89%
Animal control services	92%	94%	86%	91%	91%	92%	89%	91%	89%	91%	93%	91%
Police services	86%	84%	91%	90%	88%	88%	87%	88%	87%	89%	87%	88%
Fire protection and emergency medical response	96%	93%	97%	99%	97%	98%	95%	97%	98%	97%	95%	97%
Providing quality drinking water	81%	87%	92%	90%	88%	91%	85%	88%	87%	87%	90%	88%
Providing sewer services	98%	98%	92%	95%	96%	96%	96%	96%	94%	96%	96%	95%
Protecting health and wellbeing of residents	92%	90%	91%	88%	90%	92%	88%	90%	89%	89%	95%	90%
Providing park and recreation services	92%	95%	91%	92%	92%	93%	92%	93%	89%	94%	92%	92%
Mortgage foreclosure assistance	84%	63%	61%	49%	61%	65%	56%	61%	56%	62%	71%	61%
Snow removal	66%	67%	63%	68%	66%	66%	67%	66%	71%	65%	63%	67%

Percent reporting "satisfied" or "very satisfied"

Question 18a by Gender, Age, Race and Ethnicity

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools.	56%	47%	51%	52%	59%	52%	53%	52%	57%	53%	60%	53%	53%

Percent reporting "satisfied" or "very satisfied"

Question 18a by Length of Residency, Housing Tenure, Income

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools.	49%	52%	52%	56%	53%	50%	57%	54%	58%	52%	50%	53%

Percent reporting "satisfied" or "very satisfied"

Question 18b by Gender, Age, Race and Ethnicity

Over the last two years, would you say that the quality of public education (Kindergarten through 12th grade) in the Minneapolis Public Schools has...	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Improved	39%	18%	18%	25%	23%	14%	24%	16%	40%	24%	39%	23%	24%
Stayed the same	34%	37%	41%	23%	36%	32%	34%	38%	24%	34%	33%	34%	34%
Declined	27%	45%	41%	52%	40%	54%	42%	46%	36%	42%	28%	43%	42%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 18b by Length of Residency, Housing Tenure, Income

Over the last two years, would you say that the quality of public education (Kindergarten through 12th grade) in the Minneapolis Public Schools has...	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Improved	21%	24%	34%	20%	24%	19%	30%	24%	33%	19%	25%	24%
Stayed the same	29%	37%	34%	33%	34%	35%	32%	33%	30%	34%	41%	34%
Declined	50%	39%	31%	46%	42%	46%	38%	42%	37%	46%	34%	42%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 20 by Gender, Age, Race and Ethnicity

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	64%	48%	48%	54%	52%	47%	53%	55%	49%	54%	57%	53%	53%

Percent reporting "agree" or "strongly agree"

Question 20 by Length of Residency, Housing Tenure, Income

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	59%	59%	47%	51%	53%	50%	57%	53%	53%	54%	54%	54%

Percent reporting "agree" or "strongly agree"

Question 20a by Gender, Age, Race and Ethnicity

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	78%	89%	90%	84%	91%	95%	87%	90%	81%	87%	80%	87%	87%

Percent reporting "somewhat likely" or "very likely"

Question 20a by Length of Residency, Housing Tenure, Income

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	73%	91%	85%	92%	87%	93%	81%	87%	81%	88%	96%	87%

Percent reporting "somewhat likely" or "very likely"

Question 21 by Gender, Age, Race and Ethnicity

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Contacting my elected official	66%	69%	68%	65%	76%	74%	69%	71%	66%	69%	78%	69%	69%
Joining a City advisory group	27%	31%	29%	34%	36%	20%	30%	22%	48%	30%	43%	29%	30%
Contacting my neighborhood group	55%	64%	58%	66%	80%	61%	64%	61%	70%	64%	71%	64%	64%
Attending a community meeting	66%	65%	61%	76%	77%	63%	69%	68%	70%	69%	72%	68%	68%
Contacting City staff	73%	67%	65%	55%	69%	67%	66%	64%	71%	66%	74%	65%	66%
Working with a group not affiliated with the City	54%	54%	42%	53%	59%	41%	52%	48%	59%	51%	55%	52%	52%

Percent reporting "somewhat likely" or "very likely"

Question 21 by Length of Residency, Housing Tenure, Income

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Contacting my elected official	70%	67%	77%	66%	69%	74%	65%	70%	67%	68%	76%	69%
Joining a City advisory group	19%	34%	37%	29%	30%	28%	32%	30%	39%	24%	33%	30%
Contacting my neighborhood group	57%	62%	71%	64%	64%	70%	58%	64%	65%	60%	75%	64%
Attending a community meeting	69%	71%	74%	65%	69%	71%	66%	69%	71%	64%	79%	69%
Contacting City staff	65%	69%	67%	64%	66%	69%	63%	66%	63%	68%	70%	67%
Working with a group not affiliated with the City	55%	46%	61%	48%	52%	51%	53%	52%	53%	50%	56%	52%

Percent reporting "somewhat likely" or "very likely"

Question 23 by Gender, Age, Race and Ethnicity

How would you rate the Minneapolis City Government on...?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Informing residents on major issues in the City of Minneapolis	66%	59%	60%	62%	62%	64%	62%	66%	54%	62%	58%	63%	62%
Representing and providing for the needs of all its citizens	60%	65%	62%	62%	61%	56%	61%	63%	57%	61%	63%	61%	61%
Effectively planning for the future	56%	51%	60%	59%	61%	58%	57%	58%	55%	57%	58%	57%	57%
Providing value for your tax dollars	59%	54%	58%	54%	57%	61%	57%	61%	50%	57%	58%	57%	57%
Providing meaningful opportunities for citizens to give input on important issues	68%	58%	61%	68%	59%	60%	63%	65%	57%	63%	60%	63%	63%
The overall direction that the City is taking	69%	63%	59%	68%	71%	64%	66%	69%	60%	67%	55%	67%	66%

Percent reporting "good" or "very good"

Question 23 by Length of Residency, Housing Tenure, Income												
How would you rate the Minneapolis City Government on...?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
Informing residents on major issues in the City of Minneapolis	71%	55%	63%	62%	62%	62%	63%	62%	63%	61%	63%	62%
Representing and providing for the needs of all its citizens	62%	58%	65%	60%	61%	60%	63%	61%	62%	59%	68%	61%
Effectively planning for the future	60%	57%	53%	57%	57%	53%	62%	57%	58%	58%	50%	57%
Providing value for your tax dollars	60%	53%	57%	58%	57%	56%	59%	57%	54%	57%	56%	56%
Providing meaningful opportunities for citizens to give input on important issues	70%	67%	57%	61%	63%	63%	64%	63%	60%	64%	67%	63%
The overall direction that the City is taking	68%	70%	67%	63%	66%	64%	69%	66%	65%	68%	66%	67%

Percent reporting "good" or "very good"

Question 24 by Gender, Age, Race and Ethnicity													
	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	18%	18%	7%	21%	18%	10%	17%	12%	29%	17%	31%	16%	17%

Percent reporting "yes"

Question 24 by Length of Residency, Housing Tenure, Income

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	14%	22%	20%	14%	17%	11%	23%	17%	27%	14%	8%	17%

Percent reporting "yes"