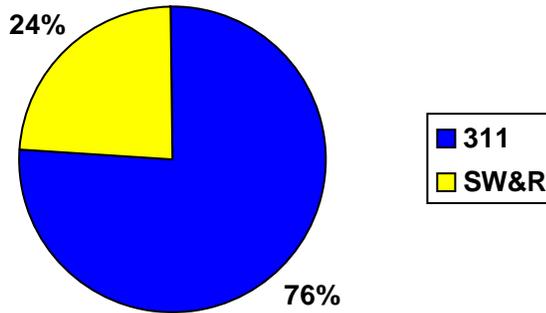




Solid Waste & Recycling Graffiti Summary
1/2/2008 through 12/31/2008

During this time period Solid Waste & Recycling processed 12179 graffiti cases.

Graffiti Initial Case Entry

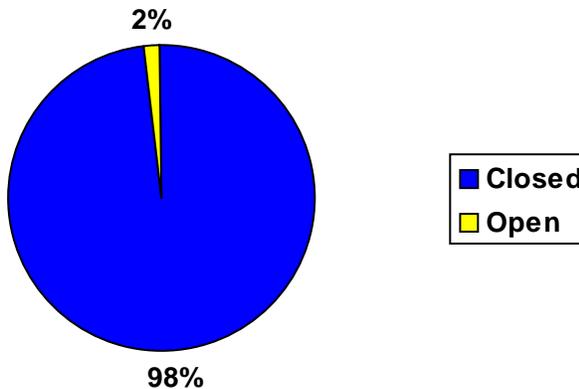


Name	Number of Cases
311	9235
SW&R	2944

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



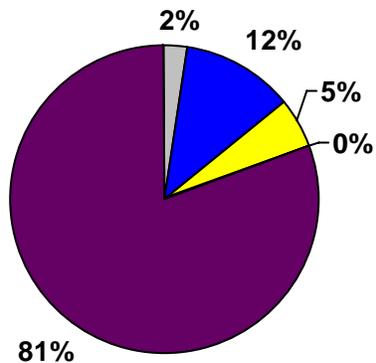
Status	Count
Closed	11960
Open	219

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

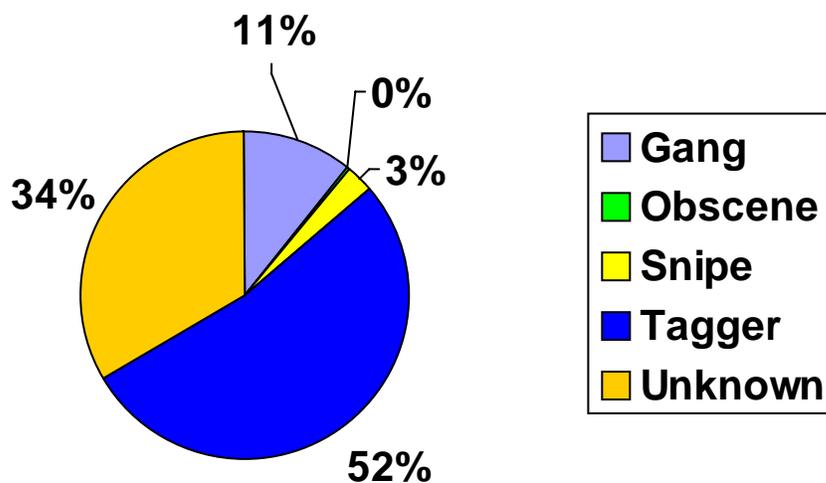
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	4277	80.47%
PW - Bridge	632	11.89%
PW - Traffic	277	5.21%
Other	128	2.41%
Sani-Masters	1	0.02%

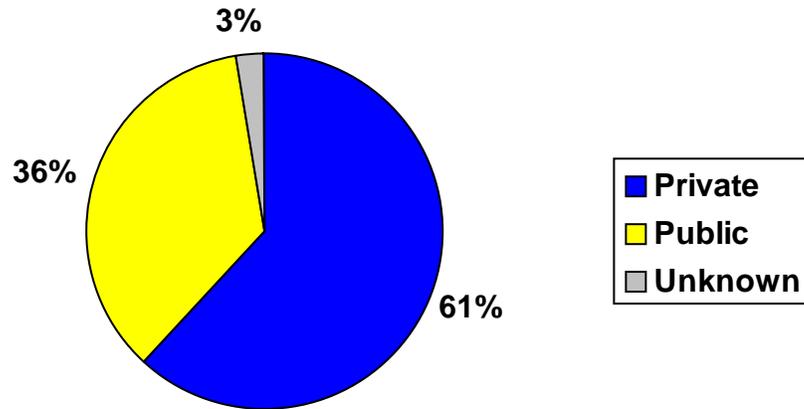
Graffiti Type Summary



Type	Case Count
Gang	1325
Obscene	43
Snipe	334
Tagger	6384
Unknown	4093
Total	12179

Property Type for All Cases:

Public or Private Property



Property	Count
Private	7514
Public	4349
Unknown	316

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	4446	2
Photo Taken	7873	9
Updated/Notice Sent	6219	11
Letter Sent	1937	8
Compliance Check	2233	24
Normal Abatement	3645	14
Blitz Abatement	1670	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	219	2800
Abated	0	5443
Already Removed	0	3151
graffitiduplicate	0	61
graffitiunenforceable	0	99
Not Found	0	406

Total 219 11960

Grand Total 12179

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	2	2
Allied Waste	0	21	21
Aspen	0	6	6
BFI	0	4	4
Boone Trucking	0	1	1
Burlington Northern/Santa Fe	0	10	10
CBS Outdoor, Inc.	0	69	69
City Painter	0	479	479
CP Rail	0	9	9
CPED	0	7	7
Dick's Sanitation	0	5	5
Hennepin County Maintenance Division	0	5	5
Hennepin County Sentenced-to-Serve	0	1	1
Hwy Tech	0	7	7
Inspections	0	49	49
LRT	0	7	7
Metro Transit	0	102	102
Minneapolis Park Board	0	148	148
Minneapolis Property Services	0	4	4
Minneapolis Public Schools	0	20	20
MNDOT	2	138	140
MPLS Library	0	2	2
Public Works - Streets	0	14	14
PW - Bridge	0	688	688
PW - Solid Waste and Recycling	216	7045	7261
PW - Traffic	0	344	344
Quality Contracting	0	11	11
Randy's Sanitation	0	5	5
Sani-Masters	0	5	5
U.S. Bench Company	0	25	25
Univeral Outdoor Advertising	0	11	11

Unknown	1	2629	2630
US Postal Service	0	40	40
Veolia Environmental Services	0	3	3
Waste Management	0	29	29
Weller Disposal	0	8	8
Xcel Energy	0	7	7
Total	219	11960	12179

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	19	562
Whittier	15	793
Longfellow	13	238
Howe	12	254
Ericsson	9	98
Steven's Square - Loring	9	197
King Field	8	195
Ventura Village	8	174
Loring Park	7	304
Powderhorn Park	7	412

Neighborhood	Closed	Open
Whittier	793	15
Lowry Hill East	743	6
Central	562	19
Marcy Holmes	419	4
Powderhorn Park	412	7
Downtown West	409	0
ECCO	399	1
CARAG	349	1
Lyndale	314	6
Loring Park	304	7

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	808
Lowry Hill East	749
Central	581
Marcy Holmes	423
Powderhorn Park	419
Downtown West	409
ECCO	400
CARAG	350
Lyndale	320
Loring Park	311

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	25	1	0	0	13	40
Audubon Park	31	9	0	1	23	64
Bancroft	40	32	1	2	31	106
Beltrami	30	10	0	0	21	61
Bottineau	8	9	0	0	16	33
Bryant	30	27	0	0	22	80
Bryn - Mawr	18	4	0	0	44	66
Camden Industrial	3	0	3	0	9	15
CARAG	220	6	27	0	96	350
Cedar - Isles - Dean	17	1	4	0	21	43
Cedar Riverside	116	2	4	0	66	188
Central	214	232	4	2	126	581
Cleveland	19	9	0	1	25	54
Columbia Park	8	2	0	0	6	16
Como	163	4	16	0	111	295
Cooper	74	2	0	1	29	107
Corcoran	127	55	1	1	91	276
Diamond Lake	26	5	0	1	19	51
Downtown East	74	1	3	0	39	117
Downtown West	193	3	22	1	186	409
East Harriet	60	1	3	0	29	93
East Isles	128	0	16	0	66	210
East Phillips	65	59	3	0	81	210
ECCO	193	3	46	1	156	400
Elliot Park	145	2	3	0	50	201
Ericsson	46	15	0	1	45	107
Field	23	1	0	0	8	32
Folwell	24	24	3	0	29	82
Fulton	6	0	0	0	8	14
Hale	16	1	0	0	14	31
Harrison	69	14	1	2	46	134
Hawthorne	39	25	2	1	19	87
Hiawatha	93	22	1	0	58	175

Holland	50	28	0	0	62	140
Howe	158	25	4	2	76	266
Humboldt Industrial Area	0	0	2	0	0	2
Jordan	31	16	1	2	20	70
Keewaydin	17	7	1	0	10	35
Kenny	14	1	1	0	8	24
Kenwood	1	0	0	0	2	3
King Field	93	41	3	3	61	203
Lind - Bohanon	16	21	1	0	17	55
Linden Hills	21	0	1	0	15	40
Logan Park	48	5	0	0	53	106
Longfellow	141	18	2	1	89	251
Loring Park	216	1	7	0	87	311
Lowry Hill	72	0	3	0	36	111
Lowry Hill East	462	5	44	0	238	749
Lyndale	182	54	2	2	80	320
Lynnhurst	42	0	1	0	17	60
Marcy Holmes	267	1	15	0	139	423
Marshall Terrace	5	20	0	0	17	42
McKinley	11	7	0	1	18	37
Mid - City Industrial	11	0	0	0	2	13
Midtown Phillips	81	77	3	1	78	241
Minnehaha	31	2	0	0	21	54
Morris Park	9	4	0	0	5	21
Near - North	31	16	1	0	18	66
Nicollet Island - East Bank	72	2	7	0	31	112
North Loop	43	1	2	2	69	117
Northeast Park	28	1	0	0	20	49
Northrop	15	28	0	3	44	90
Page	11	0	0	0	10	21
Phillips West	95	9	3	0	66	174
Powderhorn Park	156	114	10	1	134	419
Prospect Park - East River	187	2	5	0	83	278
Regina	13	16	0	1	12	42
Seward	200	2	2	0	87	291

Sheridan	34	2	0	0	32	68
Shingle Creek	2	6	0	1	8	17
St. Anthony East	23	3	0	0	7	33
St. Anthony West	30	0	0	0	14	44
Standish	82	49	2	0	70	205
Steven's Square - Loring H	137	0	4	0	65	206
Stevens Square - Loring He	19	1	0	0	8	28
Sumner - Glenwood	5	0	0	0	1	6
Tangletown	48	5	1	0	42	96
University of Minnesota	66	0	14	0	68	148
Ventura Village	96	33	2	1	50	182
Victory	13	5	4	0	15	37
Waite Park	20	2	0	1	13	36
Webber - Camden	29	23	1	2	27	84
Wenonah	13	9	0	0	18	40
West Calhoun	11	1	0	0	4	16
Whittier	530	40	19	1	216	808
Willard - Hay	20	27	3	2	13	65
Windom	10	1	0	0	18	29
Windom Park	4	5	0	1	16	26