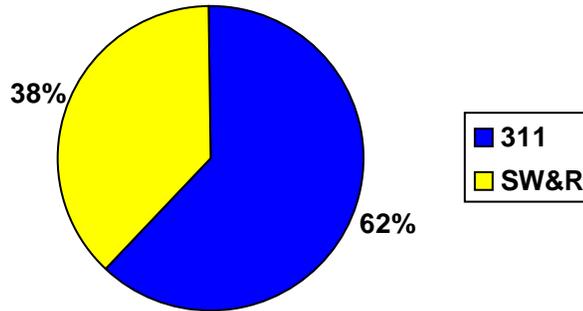




**Solid Waste & Recycling Graffiti Summary**  
**1/2/2008 through 1/31/2008**

During this time period Solid Waste & Recycling processed 707 graffiti cases.

**Graffiti Initial Case Entry**

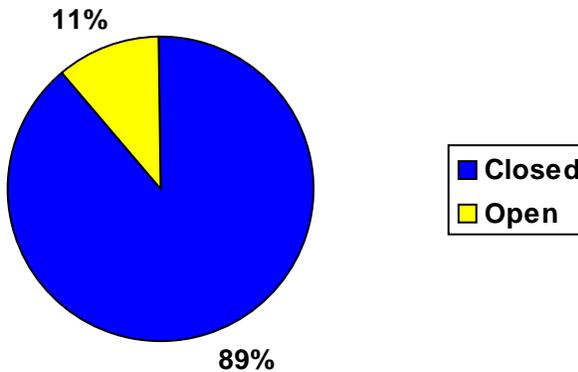


Name	Number of Cases
311	436
SW&R	271

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



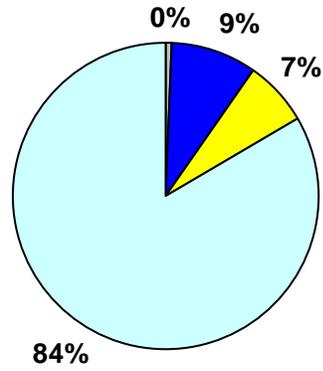
Status	Count
Closed	628
Open	79

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**

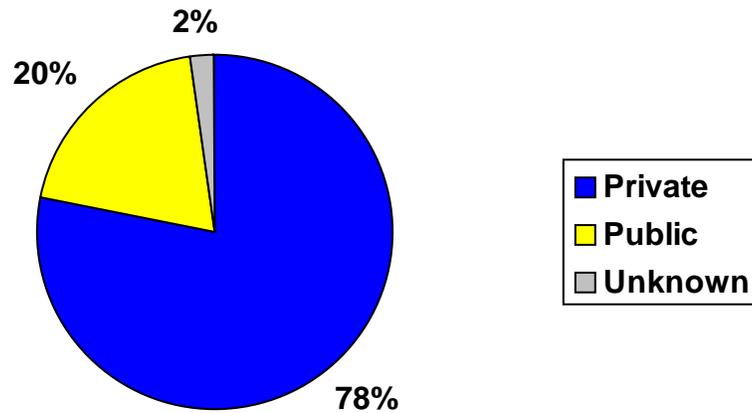
**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	189	83.26%
PW - Bridge	21	9.25%
PW - Traffic	16	7.05%
Other	1	0.44%

*Property Type for All Cases:*

## Public or Private Property



Property	Count
Private	552
Public	139
Unknown	16

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	179	2
Photo Taken	297	6
Updated/Notice Sent	296	8
Letter Sent	121	7
Compliance Check	186	23
Normal Abatement	159	13
Blitz Abatement	68	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	75	161
Abated	3	265
Already Removed	1	181
graffitiduplicate	0	3
graffitiunenforceable	0	2
Not Found	0	16
<b>Total</b>	<b>79</b>	<b>628</b>
<b>Grand Total</b>	<b>707</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	1	1
Allied Waste	0	3	3
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	1	1
City Painter	11	140	151
CP Rail	0	1	1
CPED	0	1	1
Hennepin County Maintenance Division	0	2	2
Inspections	0	2	2
Metro Transit	0	8	8
Minneapolis Park Board	0	4	4
Minneapolis Property Services	0	1	1
MNDOT	8	1	9
PW - Bridge	0	23	23
PW - Solid Waste and Recycling	57	210	267
PW - Traffic	0	16	16
Sani-Masters	3	57	60
U.S. Bench Company	0	1	1
Unknown	0	145	145
US Postal Service	0	8	8
Waste Management	0	2	2
<b>Total</b>	<b>79</b>	<b>628</b>	<b>707</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	11	82
Powderhorn Park	6	43
Bryant	5	8
Holland	5	2
Corcoran	4	9
Lowry Hill East	4	43
Regina	4	6
Whittier	4	47
ECCO	3	15
Prospect Park - East River	2	6

Neighborhood	Closed	Open
Central	82	11
Whittier	47	4
Powderhorn Park	43	6
Lowry Hill East	43	4
Standish	28	0
Lyndale	23	2
Longfellow	21	1
CARAG	21	1
King Field	19	0
Marcy Holmes	18	2

Top 10 Number of Total Cases

Neighborhood	Cases
Central	93
Whittier	51
Powderhorn Park	49
Lowry Hill East	47
Standish	28
Lyndale	25
Longfellow	22
CARAG	22
Marcy Holmes	20
King Field	19

**Graffiti Cases by Neighborhood:**

Neighborhood	Open	Closed	Total
Armatage	0	11	11
Audubon Park	0	6	6
Bancroft	0	3	3
Bryant	5	8	13
Bryn - Mawr	1	1	2
Camden Industrial	0	1	1
CARAG	1	21	22
Cedar - Isles - Dean	0	1	1
Cedar Riverside	2	3	5
Central	11	82	93
Cleveland	0	1	1
Como	2	4	6
Cooper	1	9	10
Corcoran	4	9	13
Diamond Lake	0	8	8
Downtown East	0	1	1
Downtown West	1	6	7
East Harriet	0	2	2
East Isles	1	13	14
East Phillips	2	8	10
ECCO	3	15	18
Elliot Park	0	1	1
Field	0	3	3
Fulton	0	1	1
Harrison	1	5	6
Hawthorne	1	2	3
Hiawatha	1	11	12
Holland	5	2	7
Howe	0	9	9
Jordan	0	5	5
Keewaydin	0	4	4
Kenny	0	2	2
King Field	0	19	19

Lind - Bohanon	0	5	5
Logan Park	0	2	2
Longfellow	1	21	22
Loring Park	0	11	11
Lowry Hill	0	5	5
Lowry Hill East	4	43	47
Lyndale	2	23	25
Marcy Holmes	2	18	20
Marshall Terrace	0	1	1
Midtown Phillips	0	17	17
Minnehaha	1	4	5
Morris Park	0	2	2
Near - North	0	2	2
Nicollet Island - East Bank	0	4	4
North Loop	1	2	3
Northeast Park	1	1	2
Northrop	0	1	1
Page	0	2	2
Phillips West	2	7	9
Powderhorn Park	6	43	49
Prospect Park - East River	2	6	8
Regina	4	6	10
Seward	1	9	10
Sheridan	1	2	3
St. Anthony West	0	2	2
Standish	0	28	28
Stevens Square - Loring He	1	3	4
Tangletown	1	4	5
University of Minnesota	0	5	5
Ventura Village	1	12	13
Victory	0	2	2
Waite Park	1	2	3
Webber - Camden	0	2	2
Wenonah	0	4	4
West Calhoun	0	1	1

Whittier	4	47	51
Windom	1	1	2
Windom Park	0	1	1