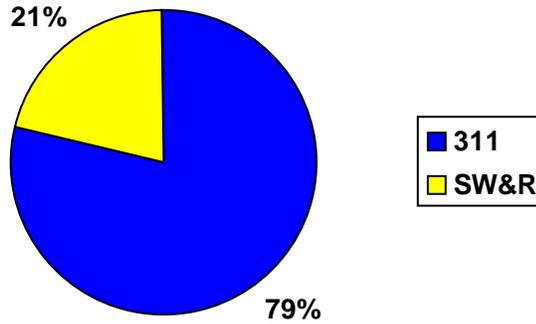




**Solid Waste & Recycling Graffiti Summary**  
**2/1/2008 through 2/29/2008**

During this time period Solid Waste & Recycling processed 580 graffiti cases.

**Graffiti Initial Case Entry**

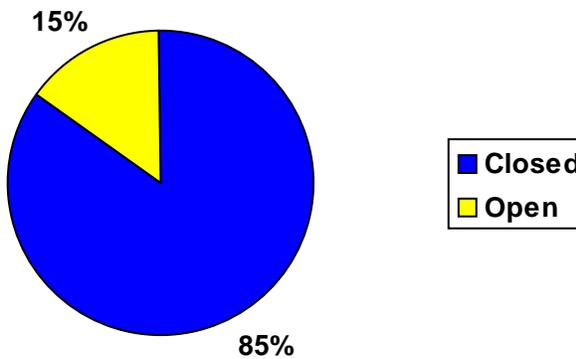


Name	Number of Cases
311	456
SW&R	124

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



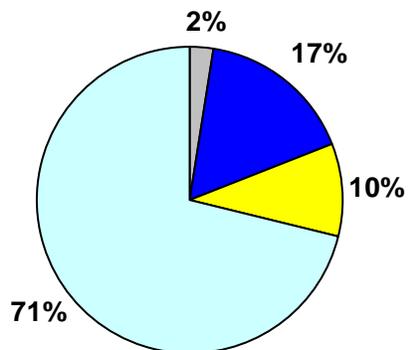
Status	Count
Closed	492
Open	88

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**

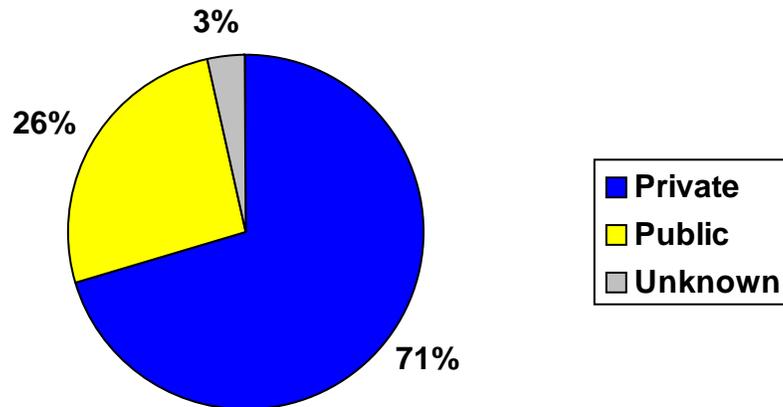
**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	148	71.15%
PW - Bridge	35	16.83%
PW - Traffic	20	9.62%
Other	5	2.40%

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	408
Public	153
Unknown	19

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	211	2
Photo Taken	373	6
Updated/Notice Sent	312	8
Letter Sent	120	6
Compliance Check	139	21
Normal Abatement	146	10
Blitz Abatement	62	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	83	115
Abated	4	220
Already Removed	1	141
graffitiduplicate	0	1
graffitiunenforceable	0	2
Not Found	0	13
<b>Total</b>	<b>88</b>	<b>492</b>
<b>Grand Total</b>	<b>580</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Allied Waste	0	1	1
Burlington Northern/Santa Fe	0	2	2
CBS Outdoor, Inc.	0	3	3
City Painter	8	72	80
CP Rail	0	1	1
CPED	0	2	2
Inspections	0	3	3
LRT	1	0	1
Metro Transit	0	11	11
Minneapolis Park Board	1	3	4
Minneapolis Property Services	0	1	1
MNDOT	9	4	13
Public Works - Streets	0	1	1
PW - Bridge	0	40	40
PW - Solid Waste and Recycling	65	181	246
PW - Traffic	0	21	21
Randy's Sanitation	0	4	4
Sani-Masters	3	6	9
Unknown	1	134	135
US Postal Service	0	1	1
Waste Management	0	1	1
<b>Total</b>	<b>88</b>	<b>492</b>	<b>580</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	12	52
Whittier	12	47
Longfellow	6	12
Loring Park	5	5
CARAG	4	6
Powderhorn Park	4	24
Cedar Riverside	3	3
East Isles	3	7
Howe	3	18
Standish	3	12

Neighborhood	Closed	Open
Lowry Hill East	52	12
Whittier	47	12
Central	33	2
Marcy Holmes	31	0
Powderhorn Park	24	4
Howe	18	3
Lyndale	17	0
Windom Park	14	0
Longfellow	12	6
ECCO	12	2

Top 10 Number of Total Cases

Neighborhood	Cases
Lowry Hill East	64
Whittier	59
Central	35
Marcy Holmes	31
Powderhorn Park	28
Howe	21
Longfellow	18
Lyndale	17
Standish	15
ECCO	14

**Graffiti Cases by Neighborhood:**

Neighborhood	Open	Closed	Total
Armatage	1	0	1
Audubon Park	0	9	9
Bancroft	0	3	3
Beltrami	1	8	9
Bottineau	0	2	2
Bryant	0	2	2
Bryn - Mawr	3	2	5
CARAG	4	6	10
Cedar Riverside	3	3	6
Central	2	33	35
Cleveland	1	2	3
Columbia Park	0	1	1
Como	2	11	13
Cooper	1	5	6
Diamond Lake	0	4	4
Downtown East	0	3	3
Downtown West	1	10	11
East Harriet	0	1	1
East Isles	3	7	10
East Phillips	0	5	5
ECCO	2	12	14
Elliot Park	1	3	4
Ericsson	0	3	3
Field	0	2	2
Folwell	2	2	4
Harrison	0	2	2
Hawthorne	0	1	1
Hiawatha	1	10	11
Holland	2	10	12
Howe	3	18	21
Kenny	0	2	2
Kenwood	0	1	1
King Field	1	8	9

Lind - Bohanon	1	1	2
Linden Hills	0	2	2
Logan Park	0	8	8
Longfellow	6	12	18
Loring Park	5	5	10
Lowry Hill	2	4	6
Lowry Hill East	12	52	64
Lyndale	0	17	17
Lynnhurst	0	2	2
Marcy Holmes	0	31	31
Marshall Terrace	1	0	1
McKinley	0	1	1
Midtown Phillips	1	9	10
Minnehaha	0	1	1
Near - North	0	3	3
Nicollet Island - East Bank	0	1	1
Northeast Park	0	3	3
Phillips West	0	7	7
Powderhorn Park	4	24	28
Prospect Park - East River	1	6	7
Regina	0	1	1
Seward	0	5	5
St. Anthony West	0	1	1
Standish	3	12	15
Stevens Square - Loring He	1	9	10
Tangletown	2	3	5
University of Minnesota	0	6	6
Ventura Village	0	5	5
Victory	0	3	3
Waite Park	1	3	4
Webber - Camden	0	3	3
Whittier	12	47	59
Windom	2	0	2
Windom Park	0	14	14