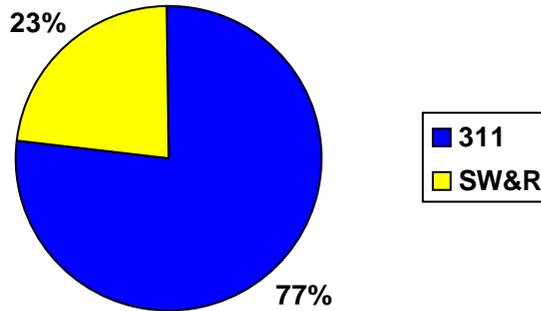




**Solid Waste & Recycling Graffiti Summary**  
**3/3/2008 through 3/31/2008**

During this time period Solid Waste & Recycling processed 831 graffiti cases.

**Graffiti Initial Case Entry**

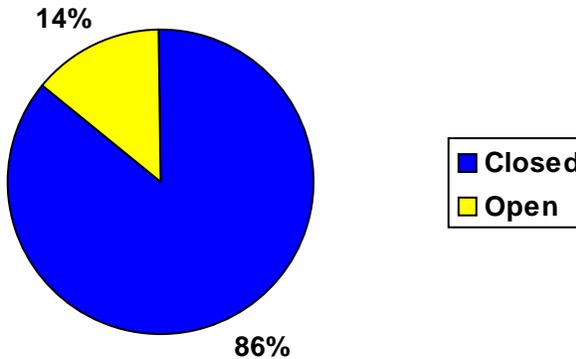


Name	Number of Cases
311	636
SW&R	195

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



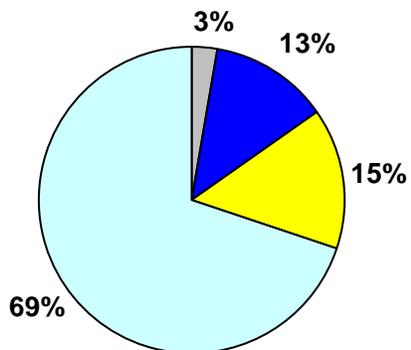
Status	Count
Closed	713
Open	118

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

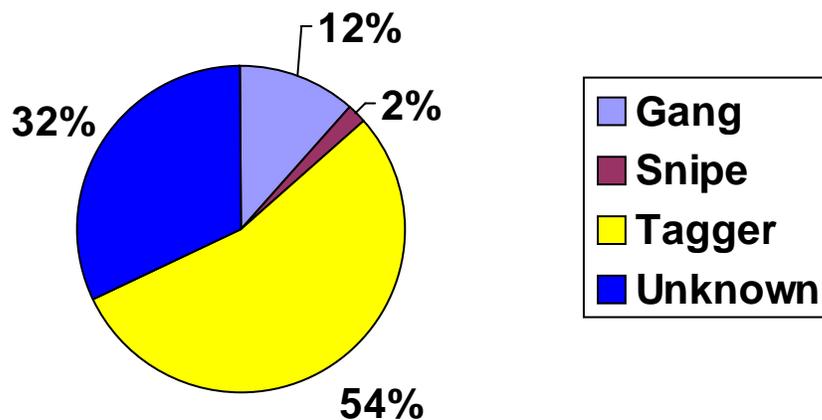
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	173	69.76%
PW - Traffic	37	14.92%
PW - Bridge	31	12.50%
Other	7	2.82%

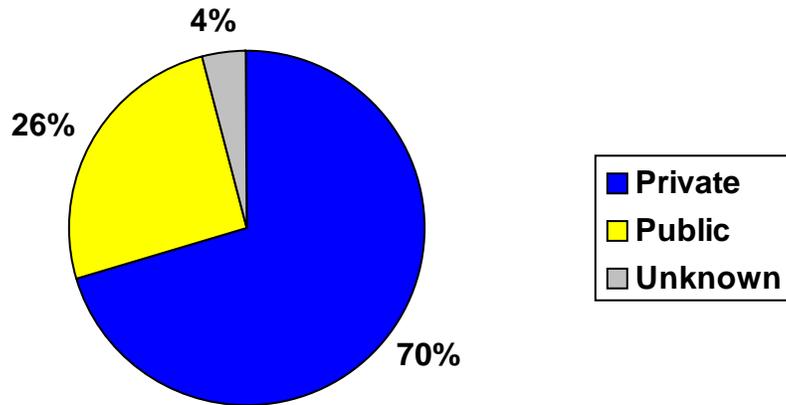
### Graffiti Type Summary



Type	Case Count
Gang	98
Snipe	15
Tagger	451
Unknown	267
Total	831

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	584
Public	215
Unknown	32

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	284	2
Photo Taken	522	3
Updated/Notice Sent	450	5
Letter Sent	168	5
Compliance Check	189	19
Normal Abatement	181	7
Blitz Abatement	67	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	115	171
Abated	3	327
Already Removed	0	174
graffitiduplicate	0	6
graffitiunenforceable	0	9
Not Found	0	26
<b>Total</b>	<b>118</b>	<b>713</b>

**Grand Total            831**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	1	1
Allied Waste	1	0	1
BFI	1	0	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	2	0	2
City Painter	8	92	100
Hennepin County Maintenance Division	1	0	1
Inspections	1	0	1
Metro Transit	2	4	6
Minneapolis Park Board	5	0	5
Minneapolis Public Schools	1	0	1
MNDOT	17	2	19
Public Works - Streets	0	1	1
PW - Bridge	2	36	38
PW - Solid Waste and Recycling	64	347	411
PW - Traffic	1	40	41
Randy's Sanitation	0	1	1
Sani-Masters	0	1	1
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	1	0	1
Unknown	7	180	187
US Postal Service	4	4	8
Weller Disposal	0	1	1
Xcel Energy	0	1	1
<b>Total</b>	<b>118</b>	<b>713</b>	<b>831</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	11	58
Central	10	52
Whittier	10	67
Powderhorn Park	8	34
Cleveland	5	11
Lyndale	5	29
Prospect Park - East River	5	15
Longfellow	4	14
Seward	4	13
Standish	4	21

Neighborhood	Closed	Open
Whittier	67	10
Lowry Hill East	58	11
Central	52	10
Howe	40	2
Powderhorn Park	34	8
Lyndale	29	5
Standish	21	4
Hiawatha	18	1
Prospect Park - East River	15	5
Midtown Phillips	15	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	77
Lowry Hill East	69
Central	62
Powderhorn Park	42
Howe	42
Lyndale	34
Standish	25
Prospect Park - East River	20
Hiawatha	19
Longfellow	18

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Unknown	Total
Audubon Park	1	0	0	3	4
Bancroft	6	1	1	1	9
Beltrami	7	1	0	5	13
Bottineau	1	2	0	2	5
Bryant	5	2	0	3	10
Bryn - Mawr	2	0	0	3	5
Camden Industrial	0	0	1	0	1
CARAG	9	1	1	1	12
Cedar - Isles - Dean	0	0	0	1	1
Cedar Riverside	4	0	0	2	6
Central	37	10	1	14	62
Cleveland	6	3	0	7	16
Como	4	0	0	1	5
Cooper	9	1	0	1	11
Corcoran	7	2	0	6	15
Diamond Lake	1	0	0	0	1
Downtown East	3	0	0	1	4
Downtown West	8	0	2	5	15
East Harriet	1	0	0	2	3
East Isles	4	0	0	3	7
East Phillips	3	0	0	3	6
ECCO	11	0	1	1	13
Elliot Park	1	0	0	2	3
Ericsson	4	5	0	5	14
Field	1	0	0	0	1
Folwell	4	1	0	0	5
Hale	3	0	0	1	4
Harrison	2	0	0	1	3
Hawthorne	2	0	0	2	4
Hiawatha	13	0	0	6	19
Holland	3	1	0	1	5
Howe	35	0	3	4	42
Jordan	2	1	0	2	5

Kenny	2	0	0	0	2
King Field	5	5	0	2	13
Lind - Bohanon	0	1	1	2	4
Linden Hills	1	0	0	2	3
Logan Park	3	0	0	4	7
Longfellow	5	4	0	9	18
Loring Park	10	0	0	4	14
Lowry Hill	6	0	0	4	10
Lowry Hill East	43	0	2	24	69
Lyndale	16	9	0	9	34
Lynnhurst	0	0	0	1	1
Marcy Holmes	7	0	0	3	10
Marshall Terrace	1	10	0	6	17
McKinley	0	0	0	1	1
Mid - City Industrial	1	0	0	0	1
Midtown Phillips	4	6	0	6	16
Minnehaha	3	0	0	1	4
Morris Park	4	1	0	1	6
Near - North	1	2	0	2	5
Nicollet Island - East Bank	1	0	0	0	1
North Loop	6	0	0	0	6
Northeast Park	0	0	0	3	3
Northrop	0	0	0	3	3
Phillips West	2	1	0	3	7
Powderhorn Park	25	9	0	8	42
Prospect Park - East River	12	0	0	8	20
Regina	1	1	0	0	2
Seward	14	0	0	3	17
Sheridan	2	0	0	3	5
Shingle Creek	0	1	0	0	1
Standish	10	10	1	4	25
Stevens Square - Loring He	4	0	0	3	7
Sumner - Glenwood	1	0	0	0	1
Tangletown	2	0	0	3	5
University of Minnesota	4	0	0	4	8

Ventura Village	4	4	0	4	12
Victory	1	0	0	4	5
Waite Park	2	0	0	2	4
Webber - Camden	2	0	1	2	5
Wenonah	0	1	0	4	5
West Calhoun	3	0	0	0	3
Whittier	44	2	0	31	77
Willard - Hay	0	0	0	1	1
Windom	0	0	0	2	2