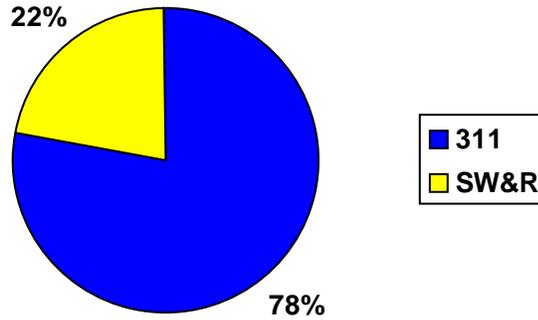




**Solid Waste & Recycling Graffiti Summary**  
**4/1/2008 through 4/30/2008**

During this time period Solid Waste & Recycling processed 1011 graffiti cases.

**Graffiti Initial Case Entry**

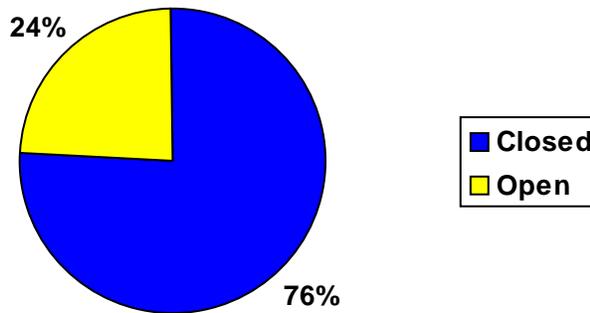


| Name | Number of Cases |
|------|-----------------|
| 311  | 785             |
| SW&R | 226             |

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



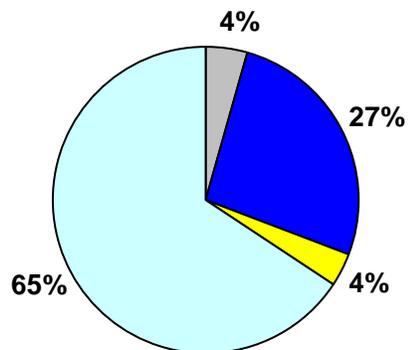
| Status | Count |
|--------|-------|
| Closed | 764   |
| Open   | 247   |

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

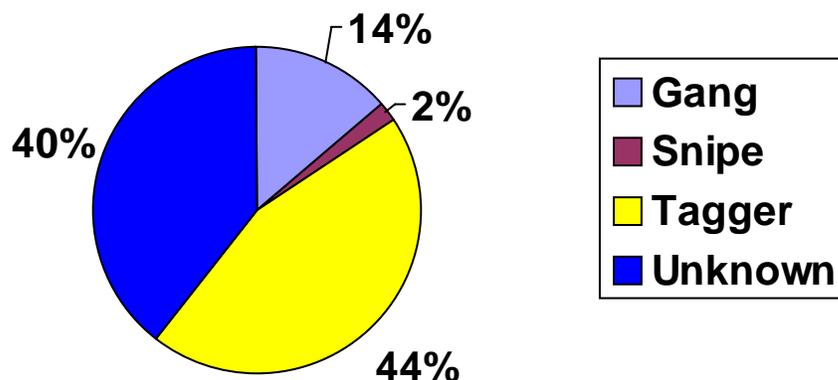
**Abatement Summary:**

**Abatements**



| Agency Name      | Count | % of Total |
|------------------|-------|------------|
| SWR - Clean City | 180   | 65.45%     |
| PW - Bridge      | 73    | 26.55%     |
| Other            | 12    | 4.36%      |
| PW - Traffic     | 10    | 3.64%      |

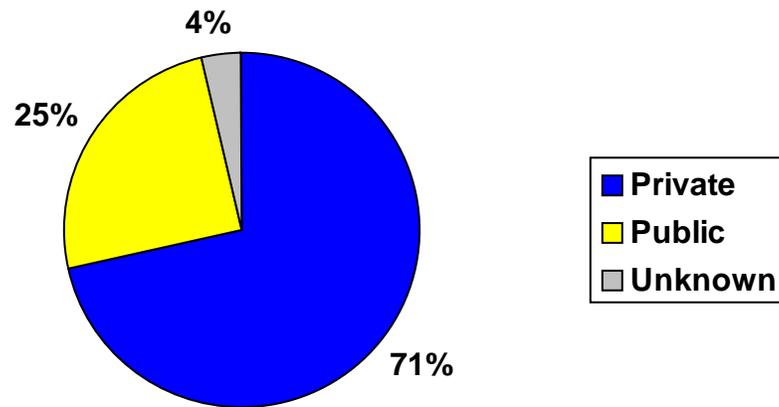
### Graffiti Type Summary



| Type    | Case Count |
|---------|------------|
| Gang    | 140        |
| Snipe   | 21         |
| Tagger  | 450        |
| Unknown | 400        |
| Total   | 1011       |

**Property Type for All Cases:**

## Public or Private Property



| Property | Count |
|----------|-------|
| Private  | 722   |
| Public   | 253   |
| Unknown  | 36    |

**Task Summary:**

| <b>Task</b>         | <b>Count</b> | <b>Avg # of Days to Complete</b> |
|---------------------|--------------|----------------------------------|
| Request Approved    | 379          | 2                                |
| Photo Taken         | 620          | 6                                |
| Updated/Notice Sent | 511          | 8                                |
| Letter Sent         | 205          | 5                                |
| Compliance Check    | 236          | 16                               |
| Normal Abatement    | 167          | 10                               |
| Blitz Abatement     | 108          | <b>N/A</b>                       |

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

|                     |  |
|---------------------|--|
| Request Approved    | The information contained in the initial report has been reviewed and approved. This task generates the first work order.      |
| Photo Taken         | Acceptable photographs of the graffiti have been taken.  |
| Updated/Notice Sent | All information necessary has been gathered to investigate the graffiti and enforce its removal.                               |
| Letter Sent         | Generates the enforcement letter giving the property owner 10 days to abate the graffiti.                                      |
| Compliance Check    | Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.     |
| Normal Abatement    | Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.                                       |
| Blitz Abatement     | Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property. |

**Resolution Counts:**

| <b>311 Resolution Codes</b> | <b>Graffiti Status</b> |               |
|-----------------------------|------------------------|---------------|
|                             | <b>Open</b>            | <b>Closed</b> |
| * No Resolution Code        | 241                    | 134           |
| Abated                      | 4                      | 364           |
| Already Removed             | 1                      | 217           |
| graffitiduplicate           | 0                      | 12            |
| graffitiunenforceable       | 0                      | 6             |
| Not Found                   | 1                      | 31            |
| <b>Total</b>                | <b>247</b>             | <b>764</b>    |

**Grand Total            1011**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

| <b>Agency</b>                      | <b>Graffiti Status</b> |               |              |
|------------------------------------|------------------------|---------------|--------------|
|                                    | <b>Open</b>            | <b>Closed</b> | <b>Total</b> |
| Allied Waste                       | 2                      | 0             | 2            |
| Aspen                              | 0                      | 1             | 1            |
| Burlington Northern/Santa Fe       | 1                      | 0             | 1            |
| CBS Outdoor, Inc.                  | 2                      | 0             | 2            |
| City Painter                       | 46                     | 80            | 126          |
| CPED                               | 0                      | 1             | 1            |
| Hennepin County Sentenced-to-Serve | 0                      | 1             | 1            |
| Inspections                        | 2                      | 1             | 3            |
| LRT                                | 0                      | 1             | 1            |
| Metro Transit                      | 6                      | 2             | 8            |
| Minneapolis Park Board             | 10                     | 3             | 13           |
| MNDOT                              | 11                     | 7             | 18           |
| PW - Bridge                        | 0                      | 77            | 77           |
| PW - Solid Waste and Recycling     | 143                    | 341           | 484          |
| PW - Traffic                       | 2                      | 10            | 12           |
| Quality Contracting                | 2                      | 0             | 2            |
| U.S. Bench Company                 | 0                      | 1             | 1            |
| Unknown                            | 12                     | 235           | 247          |
| US Postal Service                  | 6                      | 1             | 7            |
| Waste Management                   | 1                      | 0             | 1            |
| Weller Disposal                    | 0                      | 2             | 2            |
| Xcel Energy                        | 1                      | 0             | 1            |
| <b>Total</b>                       | <b>247</b>             | <b>764</b>    | <b>1011</b>  |

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

| Neighborhood               | Open | Closed |
|----------------------------|------|--------|
| Whittier                   | 28   | 63     |
| Central                    | 17   | 52     |
| Lowry Hill East            | 16   | 34     |
| Prospect Park - East River | 12   | 18     |
| East Phillips              | 10   | 34     |
| Midtown Phillips           | 9    | 16     |
| Longfellow                 | 8    | 23     |
| Marcy Holmes               | 8    | 24     |
| CARAG                      | 7    | 27     |
| Loring Park                | 7    | 19     |

| Neighborhood    | Closed | Open |
|-----------------|--------|------|
| Whittier        | 63     | 28   |
| Central         | 52     | 17   |
| Lowry Hill East | 34     | 16   |
| East Phillips   | 34     | 10   |
| Powderhorn Park | 32     | 3    |
| Seward          | 30     | 3    |
| CARAG           | 27     | 7    |
| Lyndale         | 25     | 6    |
| Marcy Holmes    | 24     | 8    |
| Longfellow      | 23     | 8    |

Top 10 Number of Total Cases

| Neighborhood    | Cases |
|-----------------|-------|
| Whittier        | 91    |
| Central         | 69    |
| Lowry Hill East | 50    |
| East Phillips   | 44    |
| Powderhorn Park | 35    |
| CARAG           | 34    |
| Seward          | 33    |
| Marcy Holmes    | 32    |
| Lyndale         | 31    |
| Longfellow      | 31    |

**Graffiti Cases by Neighborhood:**

| Neighborhood             | Tagger | Gang | Snipe | Unknown | Total |
|--------------------------|--------|------|-------|---------|-------|
| Armatage                 | 2      | 0    | 0     | 0       | 2     |
| Audubon Park             | 0      | 2    | 0     | 3       | 5     |
| Bancroft                 | 0      | 7    | 0     | 6       | 13    |
| Beltrami                 | 9      | 2    | 0     | 3       | 14    |
| Bottineau                | 1      | 1    | 0     | 2       | 4     |
| Bryant                   | 0      | 2    | 0     | 4       | 6     |
| Bryn - Mawr              | 0      | 0    | 0     | 1       | 1     |
| Camden Industrial        | 0      | 0    | 0     | 2       | 2     |
| CARAG                    | 23     | 1    | 1     | 9       | 34    |
| Cedar Riverside          | 11     | 0    | 0     | 2       | 13    |
| Central                  | 12     | 29   | 0     | 26      | 69    |
| Cleveland                | 0      | 0    | 0     | 3       | 3     |
| Columbia Park            | 1      | 0    | 0     | 0       | 1     |
| Como                     | 4      | 0    | 1     | 7       | 12    |
| Cooper                   | 7      | 0    | 0     | 5       | 12    |
| Corcoran                 | 5      | 3    | 0     | 1       | 9     |
| Diamond Lake             | 6      | 1    | 0     | 2       | 9     |
| Downtown East            | 2      | 0    | 0     | 1       | 3     |
| Downtown West            | 8      | 0    | 3     | 10      | 21    |
| East Harriet             | 2      | 0    | 0     | 5       | 7     |
| East Isles               | 9      | 0    | 1     | 6       | 16    |
| East Phillips            | 9      | 19   | 3     | 13      | 44    |
| ECCO                     | 11     | 0    | 0     | 6       | 17    |
| Ericsson                 | 0      | 6    | 0     | 5       | 11    |
| Folwell                  | 3      | 0    | 1     | 4       | 9     |
| Hale                     | 1      | 1    | 0     | 4       | 6     |
| Harrison                 | 1      | 2    | 0     | 0       | 4     |
| Hawthorne                | 4      | 0    | 0     | 4       | 8     |
| Hiawatha                 | 11     | 2    | 0     | 5       | 18    |
| Holland                  | 1      | 2    | 0     | 3       | 6     |
| Howe                     | 13     | 0    | 1     | 8       | 22    |
| Humboldt Industrial Area | 0      | 0    | 1     | 0       | 1     |
| Jordan                   | 3      | 6    | 1     | 4       | 14    |

|                             |    |    |   |    |    |
|-----------------------------|----|----|---|----|----|
| Kenny                       | 0  | 0  | 0 | 1  | 1  |
| King Field                  | 3  | 1  | 0 | 3  | 7  |
| Lind - Bohanon              | 1  | 0  | 0 | 6  | 7  |
| Linden Hills                | 0  | 0  | 0 | 1  | 1  |
| Logan Park                  | 0  | 1  | 0 | 2  | 3  |
| Longfellow                  | 20 | 4  | 0 | 7  | 31 |
| Loring Park                 | 16 | 0  | 0 | 10 | 26 |
| Lowry Hill                  | 8  | 0  | 1 | 7  | 16 |
| Lowry Hill East             | 30 | 0  | 0 | 20 | 50 |
| Lyndale                     | 24 | 1  | 0 | 6  | 31 |
| Lynnhurst                   | 1  | 0  | 0 | 1  | 2  |
| Marcy Holmes                | 19 | 0  | 0 | 13 | 32 |
| Marshall Terrace            | 1  | 3  | 0 | 0  | 4  |
| McKinley                    | 3  | 0  | 0 | 2  | 5  |
| Midtown Phillips            | 10 | 6  | 1 | 8  | 25 |
| Minnehaha                   | 2  | 1  | 0 | 2  | 5  |
| Morris Park                 | 1  | 0  | 0 | 2  | 4  |
| Near - North                | 2  | 0  | 0 | 2  | 4  |
| Nicollet Island - East Bank | 1  | 0  | 0 | 2  | 3  |
| North Loop                  | 4  | 0  | 0 | 3  | 7  |
| Northeast Park              | 1  | 0  | 0 | 0  | 1  |
| Northrop                    | 0  | 6  | 0 | 5  | 11 |
| Phillips West               | 3  | 3  | 0 | 1  | 7  |
| Powderhorn Park             | 11 | 10 | 2 | 12 | 35 |
| Prospect Park - East River  | 14 | 0  | 0 | 16 | 30 |
| Regina                      | 0  | 1  | 0 | 3  | 4  |
| Seward                      | 24 | 0  | 0 | 9  | 33 |
| Sheridan                    | 2  | 0  | 0 | 15 | 17 |
| Shingle Creek               | 1  | 2  | 0 | 3  | 6  |
| St. Anthony East            | 1  | 0  | 0 | 3  | 4  |
| St. Anthony West            | 0  | 0  | 0 | 2  | 2  |
| Standish                    | 5  | 3  | 0 | 8  | 16 |
| Stevens Square - Loring He  | 7  | 0  | 0 | 10 | 17 |
| Tangletown                  | 1  | 0  | 0 | 6  | 7  |
| University of Minnesota     | 2  | 0  | 0 | 0  | 2  |

|                 |    |   |   |    |    |
|-----------------|----|---|---|----|----|
| Ventura Village | 4  | 2 | 1 | 4  | 11 |
| Victory         | 1  | 1 | 0 | 1  | 3  |
| Waite Park      | 1  | 0 | 0 | 2  | 3  |
| Webber - Camden | 3  | 0 | 0 | 3  | 6  |
| Wenonah         | 1  | 0 | 0 | 2  | 3  |
| Whittier        | 58 | 4 | 0 | 29 | 91 |
| Willard - Hay   | 4  | 5 | 3 | 3  | 15 |
| Windom          | 1  | 0 | 0 | 6  | 7  |