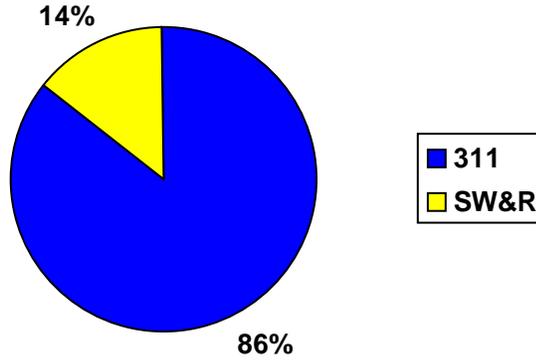




Solid Waste & Recycling Graffiti Summary
6/2/2008 through 6/30/2008

During this time period Solid Waste & Recycling processed 1293 graffiti cases.

Graffiti Initial Case Entry

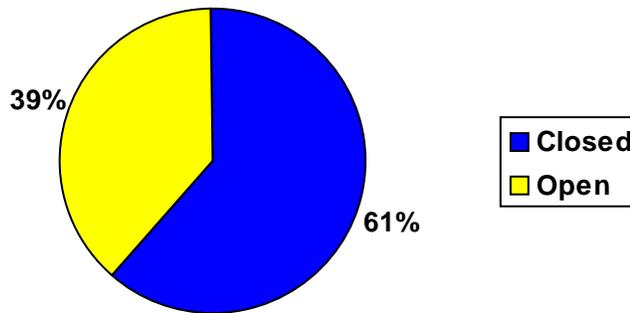


Name	Number of Cases
311	1108
SW&R	185

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



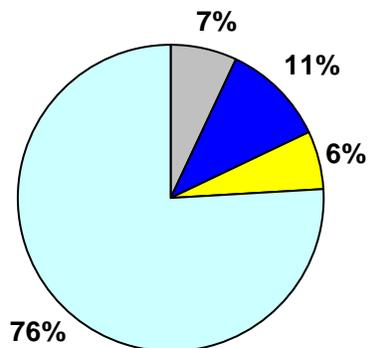
Status	Count
Closed	789
Open	504

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

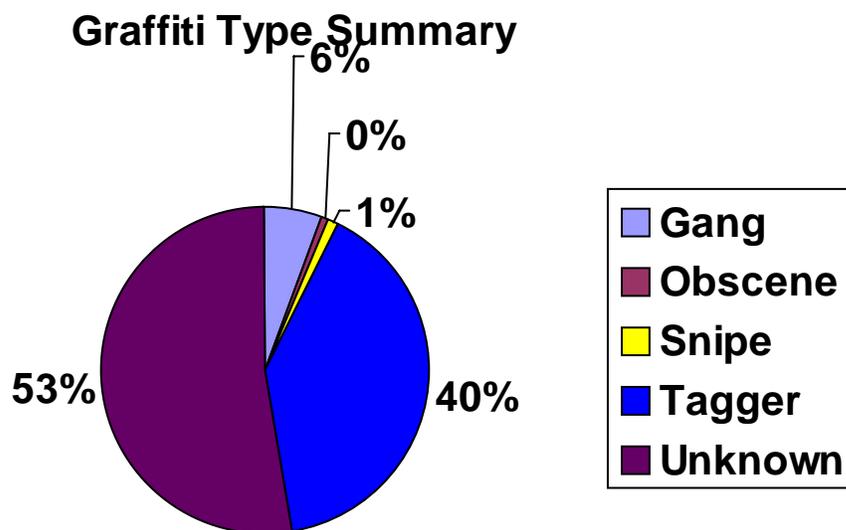
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	222	75.77%
PW - Bridge	33	11.26%
Other	20	6.83%
PW - Traffic	18	6.14%

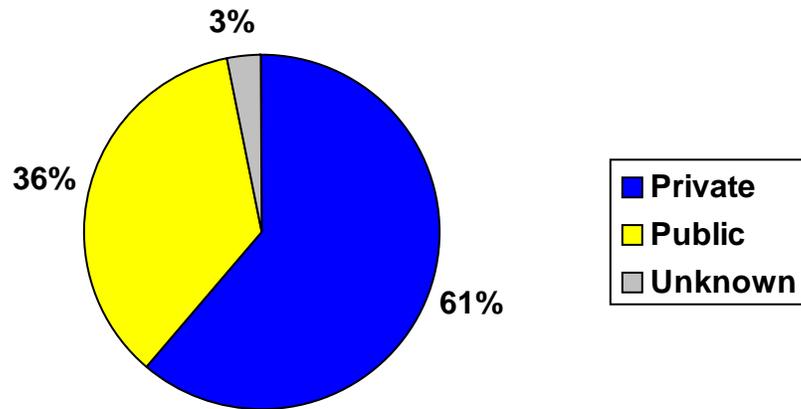
Graffiti Type Summary:



Type	Case Count
Gang	77
Obscene	6
Snipe	13
Tagger	515
Unknown	682
Total	1293

Property Type for All Cases:

Public or Private Property



Property	Count
Private	791
Public	462
Unknown	40

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	473	2
Photo Taken	676	11
Updated/Notice Sent	471	13
Letter Sent	169	11
Compliance Check	142	18
Normal Abatement	173	13
Blitz Abatement	120	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	500	129
Abated	2	344
Already Removed	2	269
graffitiduplicate	0	7
graffitiunenforceable	0	11
Not Found	0	29
Total	504	789

Grand Total 1293

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
BFI	1	0	1
Burlington Northern/Santa Fe	1	0	1
CBS Outdoor, Inc.	5	2	7
City Painter	2	2	4
CP Rail	0	1	1
CPED	1	0	1
Hennepin County Maintenance Division	0	1	1
Hwy Tech	1	0	1
Inspections	0	1	1
Metro Transit	1	10	11
Minneapolis Park Board	11	5	16
MNDOT	9	6	15
Public Works - Streets	0	1	1
PW - Bridge	4	34	38
PW - Solid Waste and Recycling	418	368	786
PW - Traffic	9	19	28
U.S. Bench Company	1	1	2
Univeral Outdoor Advertising	1	1	2
Unknown	37	336	373
Waste Management	2	0	2
Xcel Energy	0	1	1
Total	504	789	1293

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Corcoran	40	21
Loring Park	40	21
Whittier	32	35
Cedar Riverside	23	11
Powderhorn Park	23	29
Como	19	24
Lowry Hill East	17	62
University of Minnesota	17	8
CARAG	15	41
East Isles	15	34

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Lowry Hill East	62	17
CARAG	41	15
Whittier	35	32
East Isles	34	15
ECCO	32	14
Downtown West	32	13
Powderhorn Park	29	23
King Field	27	10
Central	25	11
Como	24	19

Top 10 Number of Total Cases

Neighborhood	Cases
Lowry Hill East	79
Whittier	67
Loring Park	61
Corcoran	61
CARAG	56
Powderhorn Park	52
East Isles	49
ECCO	46
Downtown West	45
Como	43

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	2	0	0	0	1	3
Audubon Park	1	1	0	1	3	6
Bancroft	2	0	0	0	4	6
Beltrami	1	0	0	0	2	3
Bottineau	1	0	0	0	2	3
Bryant	5	0	0	0	5	11
Bryn - Mawr	5	0	0	0	8	13
Camden Industrial	0	0	0	0	1	1
CARAG	28	0	5	0	23	56
Cedar - Isles - Dean	0	0	0	0	6	6
Cedar Riverside	9	2	0	0	23	34
Central	14	11	0	0	11	36
Cleveland	3	3	0	1	4	11
Columbia Park	1	0	0	0	1	2
Como	16	0	0	0	27	43
Cooper	4	0	0	0	2	7
Corcoran	17	10	0	0	34	61
Diamond Lake	0	0	0	0	1	1
Downtown East	3	0	0	0	2	5
Downtown West	19	0	2	0	24	45
East Harriet	1	0	0	0	6	7
East Isles	33	0	0	0	16	49
East Phillips	8	2	0	0	12	22
ECCO	22	0	1	0	23	46
Elliot Park	16	0	0	0	8	24
Ericsson	5	1	0	0	3	9
Folwell	0	0	0	0	5	5
Fulton	2	0	0	0	3	5
Hale	0	0	0	0	2	2
Harrison	1	0	0	0	4	5
Hawthorne	3	0	0	0	2	5
Hiawatha	2	1	0	0	4	7
Holland	5	3	0	0	12	20

Howe	5	0	0	1	7	13
Jordan	5	1	0	0	2	8
Keewaydin	2	0	0	0	3	5
Kenny	0	0	0	0	1	1
King Field	6	10	0	0	20	37
Lind - Bohanon	2	8	0	0	5	15
Linden Hills	5	0	0	0	11	18
Logan Park	3	0	0	0	7	10
Longfellow	7	0	0	0	9	16
Loring Park	18	0	0	0	43	61
Lowry Hill	6	0	0	0	7	13
Lowry Hill East	51	0	2	0	26	79
Lyndale	15	2	0	1	14	32
Lynnhurst	4	0	0	0	1	5
Marcy Holmes	17	1	0	0	17	35
Marshall Terrace	0	0	0	0	1	1
McKinley	1	1	0	0	3	5
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	9	1	0	0	16	26
Minnehaha	4	0	0	0	7	11
Morris Park	0	0	0	0	1	1
Near - North	2	0	0	0	0	2
Nicollet Island - East Bank	2	0	0	0	3	5
North Loop	3	0	0	0	1	4
Northeast Park	1	0	0	0	3	4
Northrop	0	0	0	2	3	5
Page	0	0	0	0	2	2
Phillips West	8	0	0	0	10	18
Powderhorn Park	12	7	1	0	32	52
Prospect Park - East River	10	0	1	0	15	26
Regina	2	1	0	0	0	3
Seward	13	1	0	0	19	33
Sheridan	4	1	0	0	10	15
St. Anthony West	2	0	0	0	5	7
Standish	4	2	0	0	2	8

Stevens Square - Loring He	1	0	0	0	8	9
Tangletown	4	0	0	0	3	7
University of Minnesota	4	0	0	0	21	25
Ventura Village	11	1	0	0	12	24
Victory	0	0	0	0	3	3
Waite Park	1	0	0	0	1	2
Webber - Camden	4	1	0	0	3	8
Wenonah	0	0	0	0	4	4
West Calhoun	0	0	0	0	1	1
Whittier	36	2	1	0	28	67
Willard - Hay	0	3	0	0	1	4
Windom	1	0	0	0	0	1
Windom Park	0	0	0	0	2	2