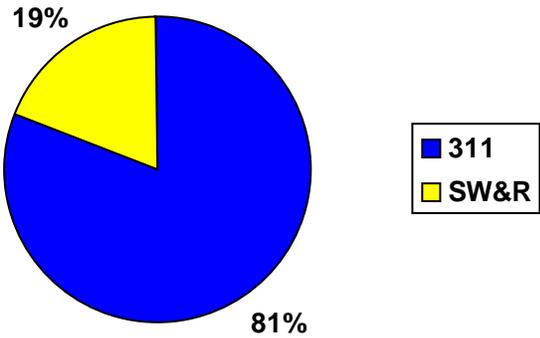




Solid Waste & Recycling Graffiti Summary
7/1/2008 through 7/31/2008

During this time period Solid Waste & Recycling processed 1085 graffiti cases.

Graffiti Initial Case Entry

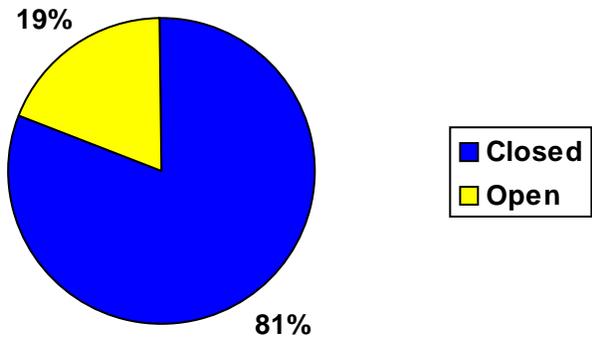


Name	Number of Cases
311	877
SW&R	208

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



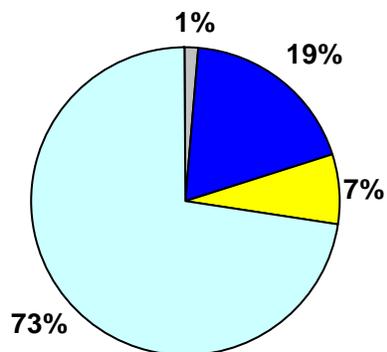
Status	Count
Closed	878
Open	207

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

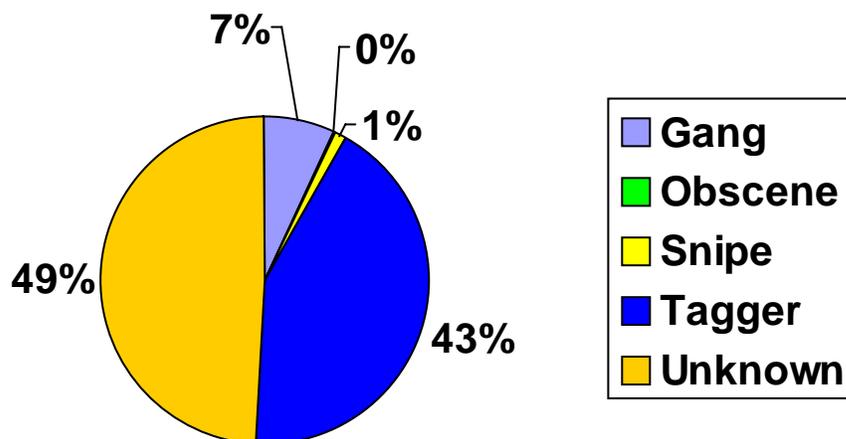
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	259	72.55%
PW - Bridge	67	18.77%
PW - Traffic	26	7.28%
Other	5	1.40%

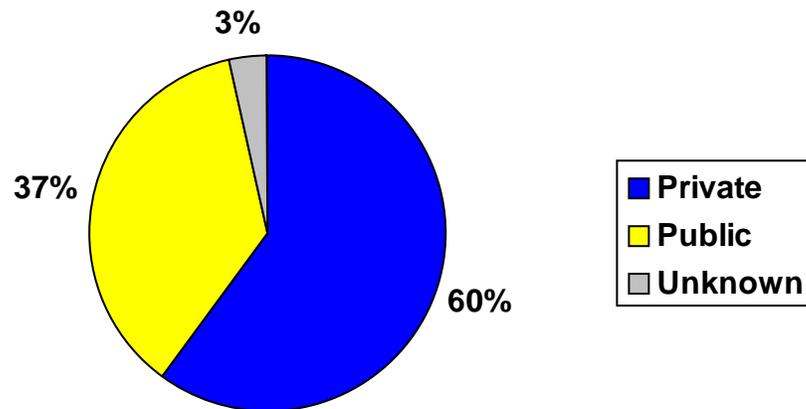
Graffiti Type Summary



Type	Case Count
Gang	76
Obscene	3
Snipe	11
Tagger	463
Unknown	532
Total	1085

Property Type for All Cases:

Public or Private Property



Property	Count
Private	650
Public	400
Unknown	35

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	402	1
Photo Taken	628	11
Updated/Notice Sent	421	15
Letter Sent	148	12
Compliance Check	136	21
Normal Abatement	196	15
Blitz Abatement	161	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	201	161
Abated	4	389
Already Removed	2	287
graffitiduplicate	0	4
graffitiunenforceable	0	7
Not Found	0	30
Total	207	878

Grand Total 1085

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	1	0	1
CBS Outdoor, Inc.	4	0	4
City Painter	1	0	1
CPED	1	0	1
Hwy Tech	0	1	1
Inspections	4	2	6
Metro Transit	0	3	3
Minneapolis Park Board	9	1	10
Minneapolis Public Schools	3	1	4
MNDOT	20	0	20
Public Works - Streets	0	1	1
PW - Bridge	0	69	69
PW - Solid Waste and Recycling	124	489	613
PW - Traffic	1	27	28
Sani-Masters	0	1	1
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	2	0	2
Unknown	32	280	312
US Postal Service	2	0	2
Waste Management	2	1	3
Xcel Energy	1	1	2
Total	207	878	1085

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	21	62
Lowry Hill East	20	48
Lyndale	15	28
Seward	9	26
Loring Park	8	17
Marcy Holmes	8	30
Elliot Park	7	23
ECCO	6	31
Webber - Camden	6	25
Willard - Hay	6	4

Neighborhood	Closed	Open
Whittier	62	21
Corcoran	52	1
Lowry Hill East	48	20
Powderhorn Park	38	2
ECCO	31	6
Marcy Holmes	30	8
Lyndale	28	15
CARAG	28	3
Seward	26	9
Webber - Camden	25	6

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	83
Lowry Hill East	68
Corcoran	53
Lyndale	43
Powderhorn Park	40
Marcy Holmes	38
ECCO	37
Seward	35
Webber - Camden	31
CARAG	31

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	1	0	0	0	1	2
Bancroft	10	4	0	0	6	20
Beltrami	1	0	0	0	4	5
Bottineau	0	1	0	0	1	2
Bryant	0	0	0	0	1	1
Bryn - Mawr	2	0	0	0	3	5
Camden Industrial	1	0	0	0	0	1
CARAG	17	1	0	0	13	31
Cedar - Isles - Dean	1	0	0	0	3	4
Cedar Riverside	7	0	0	0	11	18
Central	10	5	0	0	10	26
Cleveland	1	0	0	0	0	1
Columbia Park	1	0	0	0	2	3
Como	16	1	0	0	12	29
Cooper	0	0	0	0	2	2
Corcoran	22	2	0	0	29	53
Diamond Lake	0	0	0	1	2	3
Downtown East	3	1	0	0	0	4
Downtown West	9	0	0	0	17	27
East Harriet	3	0	0	0	4	7
East Isles	9	0	2	0	16	27
East Phillips	3	2	1	0	7	14
ECCO	12	1	1	0	22	37
Elliot Park	18	1	0	0	11	30
Ericsson	4	0	0	0	5	9
Field	0	0	0	0	1	1
Folwell	4	2	0	0	2	8
Fulton	2	0	0	0	1	3
Harrison	0	0	0	0	1	1
Hawthorne	4	0	1	0	2	7
Hiawatha	5	5	0	0	16	26
Holland	6	1	0	0	9	16
Howe	7	1	0	0	6	14

Jordan	3	1	0	0	2	6
Keewaydin	8	0	0	0	3	11
Kenwood	1	0	0	0	0	1
King Field	2	1	0	0	9	12
Lind - Bohanon	5	3	0	0	3	11
Linden Hills	1	0	0	0	2	3
Logan Park	2	0	0	0	3	5
Longfellow	1	0	0	0	10	11
Loring Park	8	0	0	0	17	25
Lowry Hill	5	0	0	0	8	13
Lowry Hill East	35	0	0	0	33	68
Lyndale	17	2	1	0	23	43
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	18	0	1	0	18	38
McKinley	0	0	0	0	1	1
Mid - City Industrial	0	0	0	0	1	1
Midtown Phillips	5	3	0	0	9	17
Minnehaha	1	0	0	0	2	3
Morris Park	0	0	0	0	1	1
Near - North	3	1	0	0	4	8
Nicollet Island - East Bank	4	0	0	0	3	7
North Loop	2	0	0	0	3	5
Northeast Park	11	0	0	0	3	14
Northrop	5	2	0	0	4	11
Page	3	0	0	0	0	3
Phillips West	6	2	0	0	7	15
Powderhorn Park	13	9	2	1	14	40
Prospect Park - East River	2	0	1	0	6	9
Regina	2	0	0	0	0	2
Seward	14	0	0	0	21	35
Sheridan	4	0	0	0	1	5
Shingle Creek	0	1	0	0	2	3
St. Anthony East	1	1	0	0	2	4
St. Anthony West	3	0	0	0	1	4
Standish	2	3	0	0	1	7

Stevens Square - Loring He	11	0	0	0	4	15
Sumner - Glenwood	0	0	0	0	1	1
Tangletown	3	0	0	0	3	6
University of Minnesota	5	0	0	0	12	17
Ventura Village	4	0	0	0	8	12
Victory	1	0	0	0	4	5
Waite Park	4	0	0	0	5	9
Webber - Camden	5	13	0	1	12	31
Wenonah	4	0	0	0	1	5
West Calhoun	1	0	0	0	1	2
Whittier	50	3	1	0	29	83
Willard - Hay	3	1	0	0	6	10
Windom Park	5	2	0	0	2	9