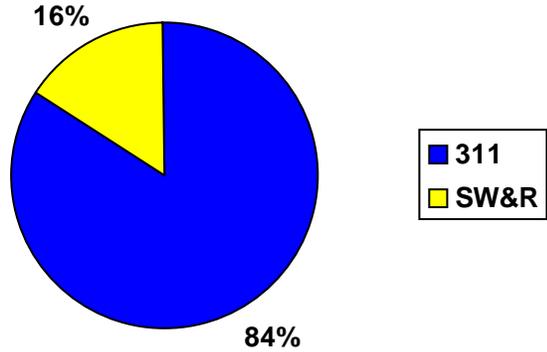




Solid Waste & Recycling Graffiti Summary
8/1/2008 through 8/31/2008

During this time period Solid Waste & Recycling processed 999 graffiti cases.

Graffiti Initial Case Entry

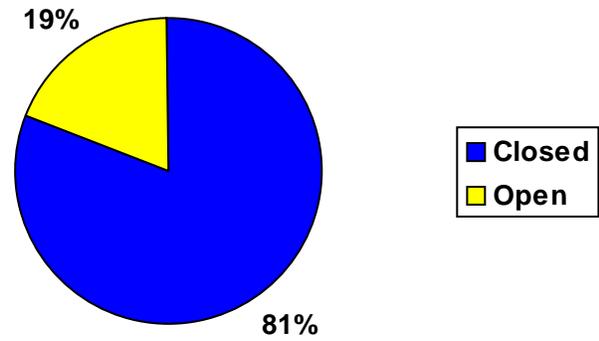


Name	Number of Cases
311	840
SW&R	159

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

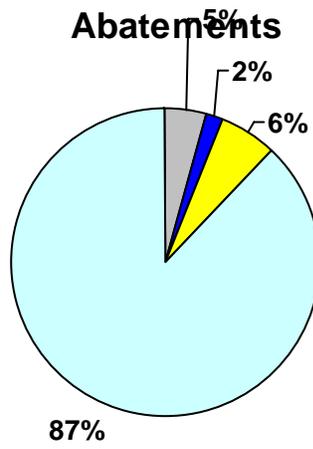


Status	Count
Closed	808
Open	191

Open cases are awaiting abatement information from the responsible party.

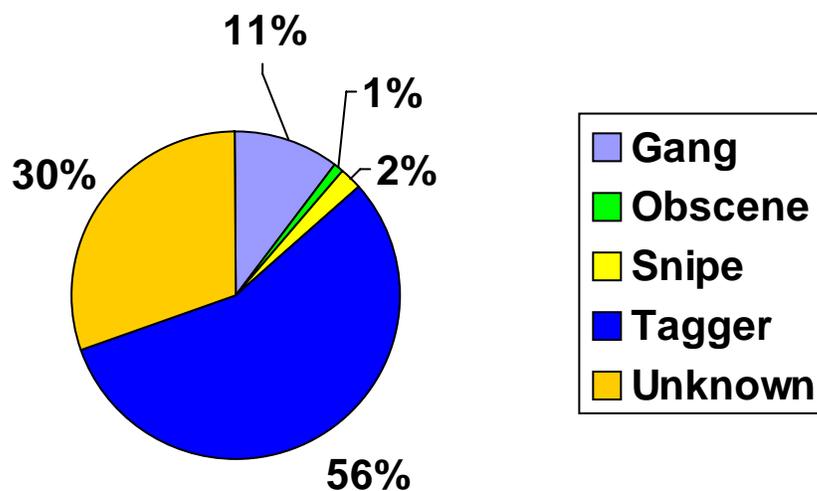
Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:



Agency Name	Count	% of Total
SWR - Clean City	327	87.90%
PW - Traffic	22	5.91%
Other	17	4.57%
PW - Bridge	6	1.61%

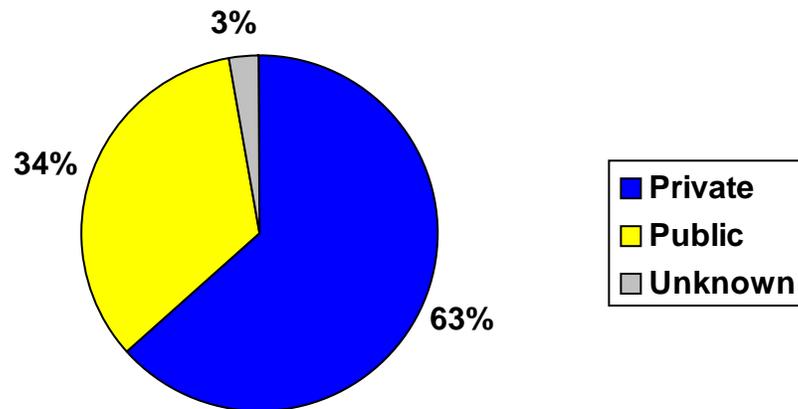
Graffiti Type Summary



Type	Case Count
Gang	106
Obscene	9
Snipe	20
Tagger	560
Unknown	304
Total	999

Property Type for All Cases:

Public or Private Property



Property	Count
Private	633
Public	338
Unknown	28

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	424	2
Photo Taken	706	4
Updated/Notice Sent	558	7
Letter Sent	158	7
Compliance Check	149	15
Normal Abatement	288	5
Blitz Abatement	84	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	184	123
Abated	5	408
Already Removed	1	228
graffitiduplicate	0	4
graffitiunenforceable	1	11
Not Found	0	34
Total	191	808

Grand Total 999

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	5	0	5
Aspen	0	1	1
Burlington Northern/Santa Fe	1	0	1
CBS Outdoor, Inc.	10	1	11
Dick's Sanitation	0	1	1
Hwy Tech	4	0	4
Inspections	1	0	1
LRT	2	0	2
Metro Transit	3	10	13
Minneapolis Park Board	29	2	31
Minneapolis Public Schools	2	0	2
MNDOT	8	4	12
PW - Bridge	0	13	13
PW - Solid Waste and Recycling	100	532	632
PW - Traffic	4	23	27
Quality Contracting	2	1	3
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	1	0	1
Unknown	11	217	228
US Postal Service	3	0	3
Veolia Environmental Services	1	0	1
Waste Management	3	0	3
Weller Disposal	1	0	1
Xcel Energy	0	1	1
Total	191	808	999

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	13	39
Lowry Hill East	12	27
Marcy Holmes	9	36
Central	8	42
Audubon Park	7	5
Corcoran	7	11
East Harriet	7	19
Elliot Park	7	28
ECCO	6	13
Stevens Square - Loring H	6	17

Neighborhood	Closed	Open
Downtown West	48	3
Central	42	8
Whittier	39	13
Loring Park	37	1
Marcy Holmes	36	9
Elliot Park	28	7
Lowry Hill East	27	12
Como	25	6
Powderhorn Park	21	5
University of Minnesota	20	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	52
Downtown West	51
Central	50
Marcy Holmes	45
Lowry Hill East	39
Loring Park	38
Elliot Park	35
Como	31
Powderhorn Park	26
East Harriet	26

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	3	0	0	0	2	5
Audubon Park	8	1	0	0	3	12
Bancroft	3	1	0	0	2	6
Beltrami	0	1	0	0	1	2
Bottineau	1	0	0	0	0	1
Bryn - Mawr	4	0	0	0	3	7
CARAG	14	1	0	0	2	17
Cedar - Isles - Dean	3	0	0	0	1	4
Cedar Riverside	8	0	1	0	4	13
Central	9	25	0	0	16	50
Cleveland	2	1	0	0	4	7
Columbia Park	0	1	0	0	2	3
Como	21	0	0	0	10	31
Cooper	1	0	0	1	0	2
Corcoran	7	4	0	1	6	18
Diamond Lake	2	0	0	0	0	2
Downtown East	10	0	0	0	5	15
Downtown West	29	0	5	1	15	51
East Harriet	17	0	0	0	9	26
East Isles	5	0	1	0	9	15
East Phillips	3	1	0	0	0	4
ECCO	13	0	0	0	6	19
Elliot Park	26	0	0	0	8	35
Ericsson	7	0	0	0	5	12
Field	2	0	0	0	0	2
Folwell	1	2	0	0	1	5
Hale	1	0	0	0	1	2
Harrison	5	1	0	0	2	9
Hawthorne	4	8	0	1	3	17
Hiawatha	7	2	0	0	2	11
Holland	5	0	0	0	4	9
Howe	4	2	0	0	7	13
Jordan	3	3	0	1	3	10

Keewaydin	4	2	0	0	4	10
King Field	9	3	0	0	7	19
Lind - Bohanon	0	2	0	0	0	2
Linden Hills	1	0	0	0	0	1
Logan Park	5	0	0	0	4	9
Longfellow	8	1	0	0	4	13
Loring Park	34	0	2	0	2	38
Lowry Hill	11	0	0	0	4	15
Lowry Hill East	28	0	3	0	8	39
Lyndale	11	3	0	1	5	20
Lynnhurst	10	0	0	0	3	13
Marcy Holmes	29	0	3	0	13	45
Marshall Terrace	1	2	0	0	3	6
McKinley	0	1	0	0	3	4
Mid - City Industrial	4	0	0	0	0	4
Midtown Phillips	7	5	0	0	5	18
Minnehaha	2	0	0	0	1	3
Morris Park	1	1	0	0	0	3
Near - North	3	0	0	0	0	3
Nicollet Island - East Bank	6	0	0	0	2	8
North Loop	6	0	0	0	4	10
Northeast Park	5	0	0	0	3	8
Northrop	0	0	0	0	1	1
Page	1	0	0	0	4	5
Phillips West	8	0	0	0	6	14
Powderhorn Park	11	7	1	0	7	26
Prospect Park - East River	17	1	0	0	4	22
Regina	1	0	0	0	1	2
Seward	6	0	0	0	3	9
Sheridan	1	0	0	0	1	2
Shingle Creek	0	2	0	1	1	4
St. Anthony East	2	0	0	0	0	2
St. Anthony West	6	0	0	0	1	7
Standish	6	4	0	0	6	16
Stevens Square - Loring He	13	0	0	0	10	23

Tangletown	12	1	1	0	5	19
University of Minnesota	12	0	2	0	6	20
Ventura Village	3	1	0	0	1	5
Victory	1	2	0	0	1	4
Waite Park	5	0	0	0	2	7
Webber - Camden	3	4	0	0	4	11
Wenonah	2	1	0	0	1	4
West Calhoun	2	0	0	0	1	3
Whittier	29	7	1	1	14	52
Willard - Hay	4	2	0	0	1	7
Windom	0	0	0	0	4	4
Windom Park	2	0	0	1	1	4