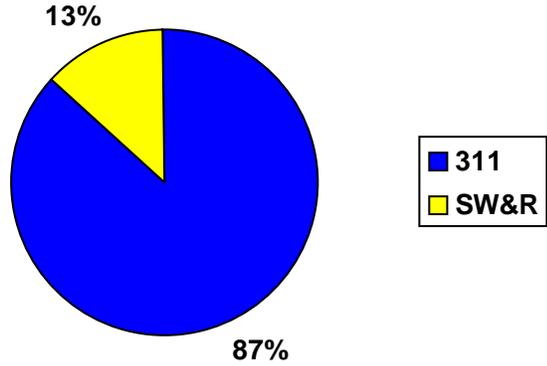




**Solid Waste & Recycling Graffiti Summary**  
**9/1/2008 through 9/30/2008**

During this time period Solid Waste & Recycling processed 1488 graffiti cases.

**Graffiti Initial Case Entry**

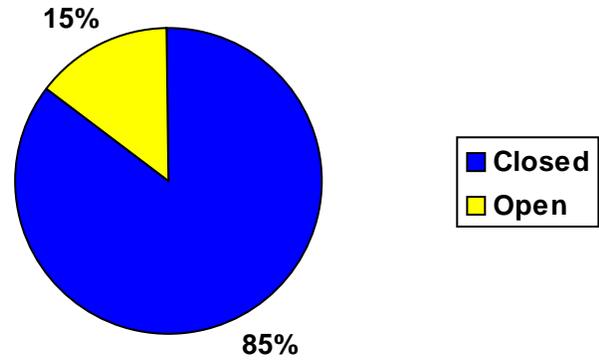


Name	Number of Cases
311	1288
SW&R	200

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



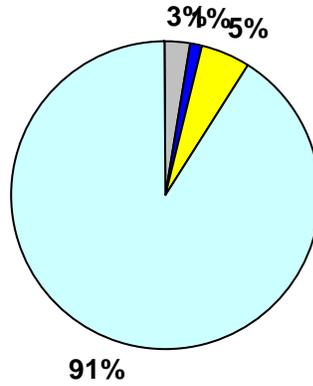
Status	Count
Closed	1269
Open	219

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**

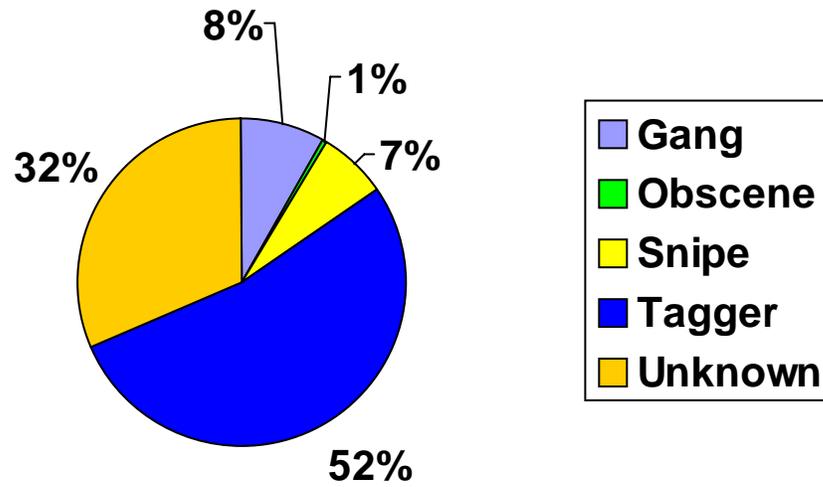
**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	542	90.79%
PW - Traffic	32	5.36%
Other	17	2.85%
PW - Bridge	6	1.01%

**Graffiti Type Summary:**

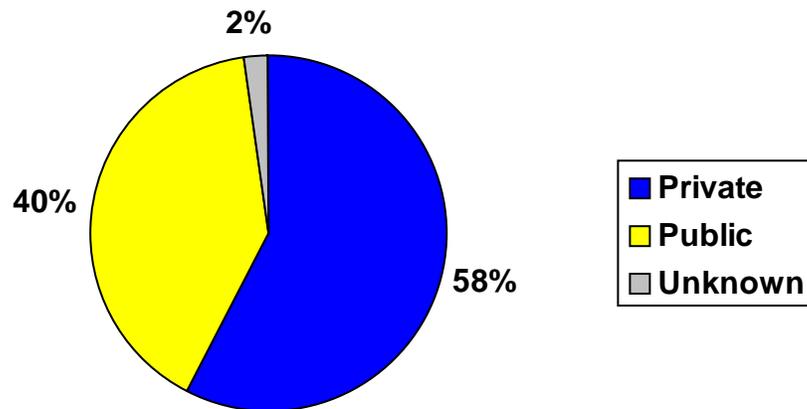
### Graffiti Type Summary



Type	Case Count
Gang	124
Obscene	9
Snipe	98
Tagger	785
Unknown	472
Total	1488

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	854
Public	600
Unknown	34

**Task Summary:**

<b>Task</b>	<b>Count</b>	<b>Avg # of Days to Complete</b>
Request Approved	765	1
Photo Taken	1154	8
Updated/Notice Sent	879	10
Letter Sent	185	7
Compliance Check	199	16
Normal Abatement	534	10
Blitz Abatement	63	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	213	151
Abated	6	677
Already Removed	0	359
graffitiduplicate	0	1
graffitiunenforceable	0	8
Not Found	0	73
<b>Total</b>	<b>219</b>	<b>1269</b>

**Grand Total 1488**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Allied Waste	2	0	2
Aspen	0	2	2
BFI	0	1	1
Boone Trucking	0	1	1
CBS Outdoor, Inc.	14	2	16
City Painter	0	2	2
CP Rail	1	1	2
CPED	1	0	1
Dick's Sanitation	0	2	2
Hwy Tech	1	0	1
Inspections	2	1	3
LRT	0	1	1
Metro Transit	13	2	15
Minneapolis Park Board	16	3	19
Minneapolis Public Schools	3	0	3
MNDOT	5	2	7
Public Works - Streets	2	0	2
PW - Bridge	6	10	16
PW - Solid Waste and Recycling	133	894	1027
PW - Traffic	2	37	39
Quality Contracting	3	0	3
U.S. Bench Company	0	4	4
Univeral Outdoor Advertising	0	2	2
Unknown	9	301	310
US Postal Service	3	1	4
Waste Management	3	0	3
<b>Total</b>	<b>219</b>	<b>1269</b>	<b>1488</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

Neighborhood	Open	Closed
Whittier	20	49
Elliot Park	10	28
King Field	10	19
Midtown Phillips	10	17
Corcoran	9	17
Powderhorn Park	8	17
CARAG	7	48
Howe	7	20
Longfellow	7	17
Prospect Park - East River	6	21

**Top 10 Number of Closed Cases**

Neighborhood	Closed	Open
Lowry Hill East	142	5
ECCO	135	6
Downtown West	64	5
Central	60	6
Harrison	55	6
Whittier	49	20
Como	48	3
CARAG	48	7
Marcy Holmes	35	6
Seward	34	2

**Top 10 Number of Total Cases**

Neighborhood	Cases
Lowry Hill East	147
ECCO	141
Whittier	69
Downtown West	69
Central	66
Harrison	61
CARAG	55
Como	51
Marcy Holmes	41
Elliot Park	38

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	1	0	0	0	1	2
Audubon Park	1	1	0	0	2	4
Bancroft	7	3	0	1	8	19
Beltrami	2	0	0	0	0	2
Bottineau	0	2	0	0	4	6
Bryant	0	4	0	0	2	6
Bryn - Mawr	1	2	0	0	5	8
CARAG	26	0	9	0	20	55
Cedar - Isles - Dean	3	0	2	0	6	11
Cedar Riverside	11	0	0	0	5	16
Central	23	29	0	2	12	66
Cleveland	0	0	0	0	1	1
Como	35	0	6	0	10	51
Cooper	3	0	0	0	0	3
Corcoran	10	7	1	0	8	26
Diamond Lake	2	1	0	0	1	4
Downtown East	22	0	2	0	9	33
Downtown West	34	2	4	0	29	69
East Harriet	4	1	0	0	3	8
East Isles	12	0	9	0	10	31
East Phillips	5	2	0	0	5	12
ECCO	59	1	32	0	49	141
Elliot Park	28	1	0	0	9	38
Ericsson	3	0	0	0	4	7
Field	1	0	0	0	1	2
Folwell	1	2	0	0	0	3
Fulton	0	0	0	0	3	3
Hale	1	0	0	0	3	4
Harrison	32	7	1	0	21	61
Hawthorne	3	1	0	0	2	6
Hiawatha	4	3	0	0	4	11
Holland	16	2	0	0	3	21
Howe	9	4	0	0	14	27

Jordan	1	1	0	0	1	3
Keewaydin	0	1	0	0	1	2
Kenny	5	0	0	0	3	8
King Field	17	2	1	1	8	29
Lind - Bohanon	2	3	0	0	1	6
Logan Park	7	1	0	0	4	12
Longfellow	14	1	1	0	8	24
Loring Park	22	0	1	0	5	28
Lowry Hill	8	0	0	0	1	9
Lowry Hill East	69	1	24	0	53	147
Lyndale	13	1	0	0	6	20
Lynnhurst	7	0	0	0	4	11
Marcy Holmes	28	1	1	0	11	41
Marshall Terrace	0	0	0	0	1	1
McKinley	2	0	0	1	1	4
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	11	8	0	0	8	27
Minnehaha	3	0	0	0	1	4
Morris Park	1	0	0	0	0	1
Near - North	7	6	0	0	1	14
Nicollet Island - East Bank	16	0	0	0	7	23
North Loop	10	0	0	1	6	17
Northeast Park	3	0	0	0	0	3
Northrop	1	5	0	0	10	16
Page	1	0	0	0	1	2
Phillips West	11	0	0	0	7	18
Powderhorn Park	14	5	0	0	6	25
Prospect Park - East River	18	0	1	0	8	27
Seward	28	1	0	0	7	36
Sheridan	10	0	0	0	0	10
St. Anthony East	8	1	0	0	2	11
St. Anthony West	5	0	0	0	1	6
Standish	4	0	0	0	4	8
Stevens Square - Loring H	10	0	0	0	5	15
Tangletown	2	0	0	0	5	7

University of Minnesota	6	0	1	0	9	16
Ventura Village	4	2	0	0	3	9
Victory	2	0	0	0	0	2
Waite Park	1	0	0	1	0	2
Webber - Camden	2	2	0	1	0	5
Wenonah	0	0	0	0	1	1
Whittier	47	5	2	0	15	69
Willard - Hay	1	2	0	1	2	6
Windom	1	0	0	0	1	2
Windom Park	2	0	0	0	0	2