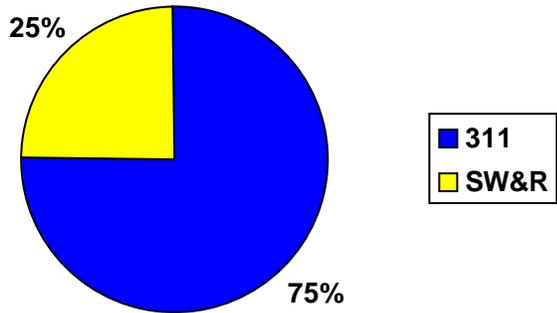




Solid Waste & Recycling Graffiti Summary
10/1/2008 through 10/31/2008

During this time period Solid Waste & Recycling processed 1127 graffiti cases.

Graffiti Initial Case Entry

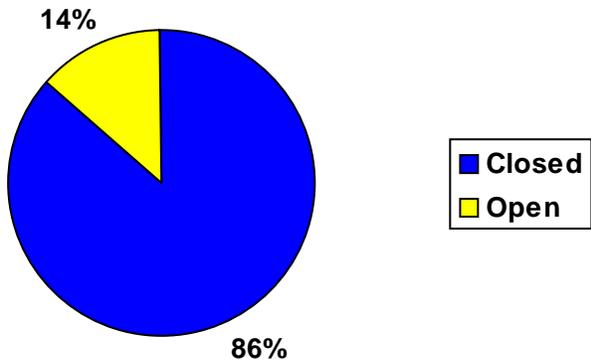


Name	Number of Cases
311	845
SW&R	282

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



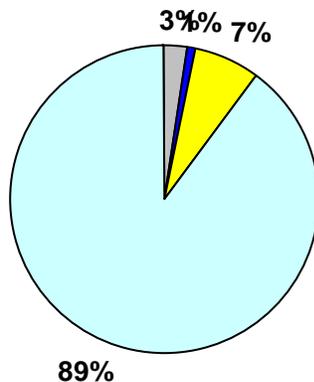
Status	Count
Closed	973
Open	154

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

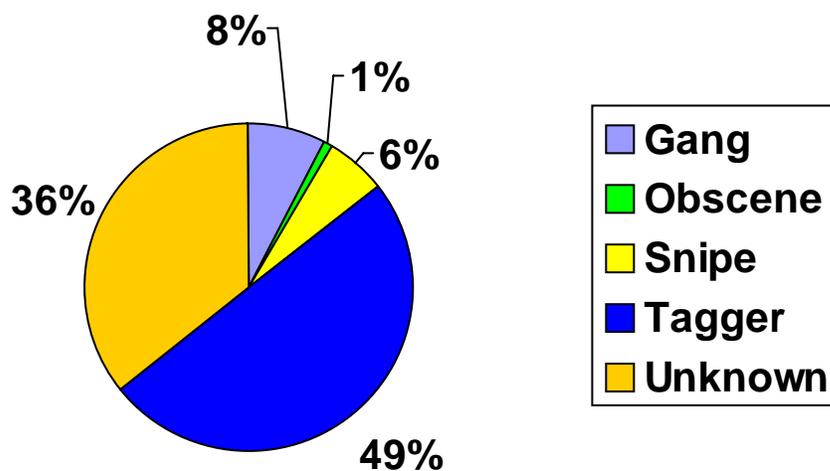
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	420	89.74%
PW - Traffic	32	6.84%
Other	12	2.56%
PW - Bridge	4	0.85%

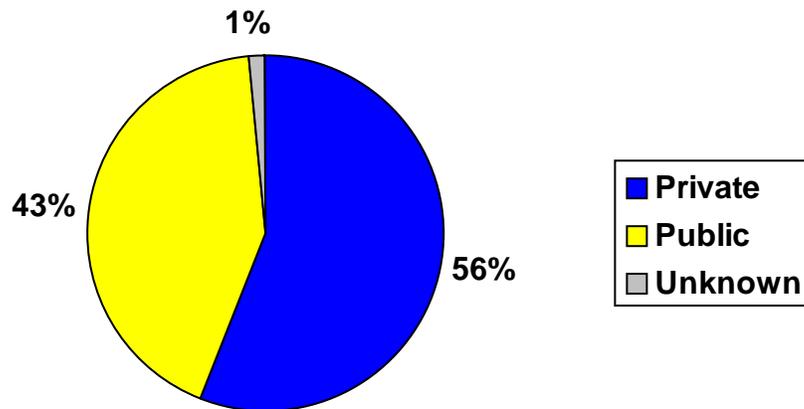
Graffiti Type Summary



Type	Case Count
Gang	88
Obscene	10
Snipe	66
Tagger	559
Unknown	404
Total	1127

Property Type for All Cases:

Public or Private Property



Property	Count
Private	630
Public	482
Unknown	15

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	439	2
Photo Taken	773	5
Updated/Notice Sent	608	8
Letter Sent	148	7
Compliance Check	167	16
Normal Abatement	404	7
Blitz Abatement	64	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	144	98
Abated	6	579
Already Removed	4	255
graffitiduplicate	0	2
graffitiunenforceable	0	10
Not Found	0	29
Total	154	973

Grand Total 1127

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	3	0	3
BFI	0	1	1
CBS Outdoor, Inc.	3	2	5
City Painter	1	2	3
CP Rail	0	1	1
Dick's Sanitation	0	2	2
Hwy Tech	1	0	1
Inspections	4	1	5
LRT	0	2	2
Metro Transit	5	2	7
Minneapolis Park Board	14	2	16
Minneapolis Property Services	1	1	2
Minneapolis Public Schools	2	3	5
MNDOT	3	1	4
Public Works - Streets	1	0	1
PW - Bridge	9	5	14
PW - Solid Waste and Recycling	95	640	735
PW - Traffic	1	35	36
Quality Contracting	1	0	1
U.S. Bench Company	1	5	6
Unknown	6	267	273
Veolia Environmental Services	1	0	1
Waste Management	1	1	2
Weller Disposal	1	0	1
Total	154	973	1127

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	13	45
Stevens Square - Loring H	7	32
Lowry Hill East	6	76
Midtown Phillips	6	7
Bancroft	5	5
Marcy Holmes	5	28
Powderhorn Park	4	12
Prospect Park - East River	4	12
Seward	4	6
Standish	4	21

Neighborhood	Closed	Open
Downtown West	83	4
Lowry Hill East	76	6
ECCO	69	2
North Loop	52	4
Central	48	3
Whittier	45	13
Downtown East	38	2
Stevens Square - Loring H	32	7
Nicollet Island - East Bank	28	2
Marcy Holmes	28	5

Top 10 Number of Total Cases

Neighborhood	Cases
Downtown West	87
Lowry Hill East	82
ECCO	71
Whittier	58
North Loop	56
Central	51
Downtown East	40
Stevens Square - Loring H	39
Marcy Holmes	33
Nicollet Island - East Bank	30

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	3	0	0	0	1	4
Audubon Park	4	2	0	0	0	6
Bancroft	7	1	0	1	1	10
Beltrami	1	0	0	0	0	1
Bottineau	1	2	0	0	0	3
Bryant	2	4	0	0	3	9
CARAG	14	0	2	0	11	27
Cedar - Isles - Dean	2	0	0	0	2	4
Cedar Riverside	4	0	1	0	5	10
Central	37	11	1	0	2	51
Cleveland	0	0	0	0	1	1
Columbia Park	1	0	0	0	0	1
Como	7	0	4	0	5	17
Cooper	7	0	0	0	7	14
Corcoran	9	1	0	0	2	12
Diamond Lake	4	0	0	0	3	7
Downtown East	24	0	1	0	15	40
Downtown West	20	0	2	0	65	87
East Harriet	7	0	0	0	0	7
East Isles	9	0	2	0	6	17
East Phillips	7	5	0	0	1	14
ECCO	25	0	11	1	34	71
Elliot Park	9	0	2	0	2	13
Ericsson	2	1	0	0	4	7
Field	2	0	0	0	2	4
Folwell	1	8	0	0	5	14
Hale	3	0	0	0	2	5
Harrison	5	1	0	2	3	11
Hawthorne	4	0	1	0	3	8
Hiawatha	6	3	0	0	7	16
Holland	0	0	0	0	3	3
Howe	8	3	0	0	8	19
Jordan	4	1	0	1	3	9

Keewaydin	2	1	0	0	0	3
Kenny	2	0	1	0	2	5
King Field	6	1	0	0	5	12
Lind - Bohanon	2	1	0	0	0	3
Linden Hills	3	0	0	0	0	3
Logan Park	2	1	0	0	0	3
Longfellow	11	3	1	1	6	22
Loring Park	11	0	1	0	10	22
Lowry Hill	4	0	0	0	1	5
Lowry Hill East	29	2	12	0	39	82
Lyndale	13	4	2	0	6	25
Lynnhurst	5	0	0	0	1	6
Marcy Holmes	20	1	4	0	8	33
Marshall Terrace	1	0	0	0	3	4
McKinley	1	4	0	0	2	7
Midtown Phillips	5	5	0	0	3	13
Minnehaha	3	0	0	0	1	4
Near - North	6	2	0	0	5	13
Nicollet Island - East Bank	21	0	5	0	4	30
North Loop	8	0	2	1	45	56
Northrop	3	3	0	1	2	9
Phillips West	4	0	1	0	1	6
Powderhorn Park	7	5	1	0	3	16
Prospect Park - East River	12	0	0	0	4	16
Regina	2	0	0	0	1	3
Seward	8	0	0	0	2	10
Sheridan	0	1	0	0	0	1
Shingle Creek	1	0	0	0	0	1
St. Anthony East	10	1	0	0	2	13
St. Anthony West	2	0	0	0	2	4
Standish	13	5	1	0	6	25
Stevens Square - Loring He	31	0	1	0	7	39
Sumner - Glenwood	2	0	0	0	1	3
Tangletown	9	0	0	0	3	12
University of Minnesota	2	0	1	0	2	5

Ventura Village	6	1	0	1	1	9
Victory	2	0	2	0	0	4
Webber - Camden	4	3	0	0	1	8
Wenonah	4	0	0	0	2	6
Whittier	39	1	4	0	14	58
Willard - Hay	2	0	0	1	0	3
Windom	2	0	0	0	1	3