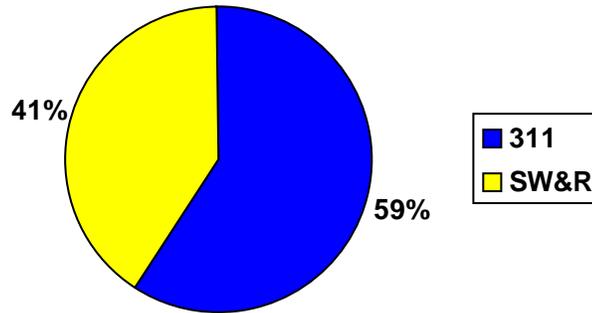




Solid Waste & Recycling Graffiti Summary
11/1/2008 through 11/26/2008

During this time period Solid Waste & Recycling processed 1110 graffiti cases.

Graffiti Initial Case Entry

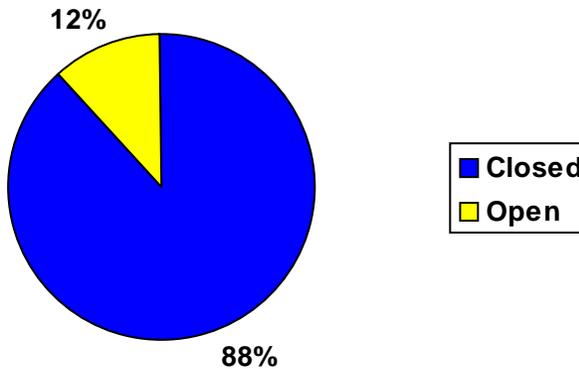


Name	Number of Cases
311	655
SW&R	455

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



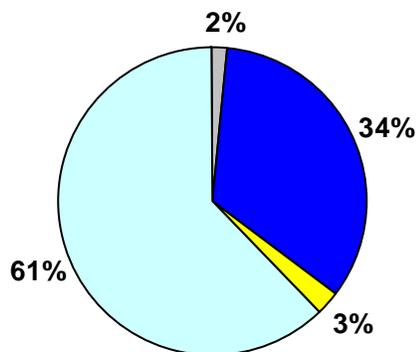
Status	Count
Closed	980
Open	130

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

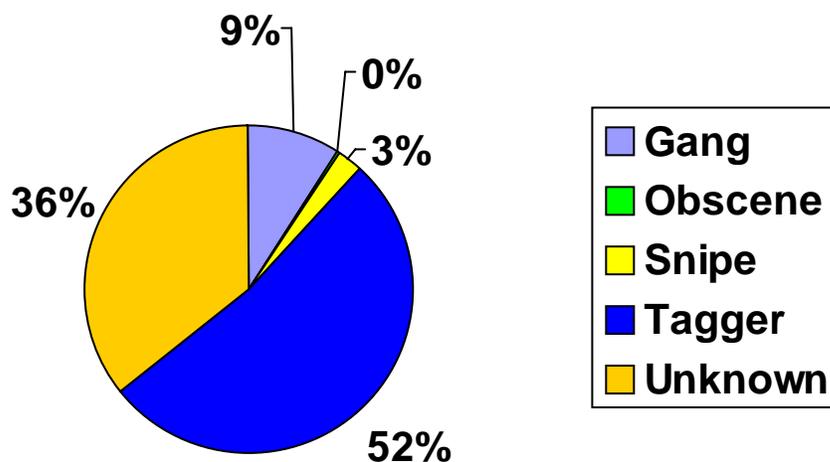
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	385	62.10%
PW - Bridge	209	33.71%
PW - Traffic	16	2.58%
Other	10	1.61%

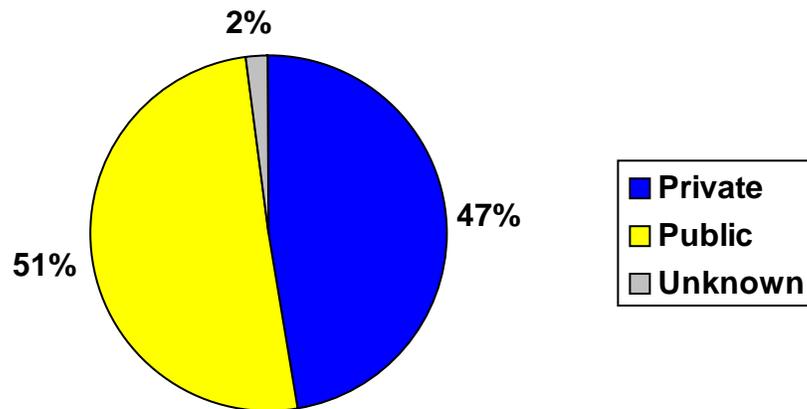
Graffiti Type Summary



Type	Case Count
Gang	101
Obscene	3
Snipe	29
Tagger	578
Unknown	399
Total	1110

Property Type for All Cases:

Public or Private Property



Property	Count
Private	525
Public	564
Unknown	21

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	267	2
Photo Taken	571	5
Updated/Notice Sent	468	7
Letter Sent	136	7
Compliance Check	131	16
Normal Abatement	229	5
Blitz Abatement	391	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	129	155
Abated	1	619
Already Removed	0	167
graffitiduplicate	0	5
graffitiunenforceable	0	7
Not Found	0	27
Total	130	980
Grand Total	1110	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Aspen	0	1	1
CBS Outdoor, Inc.	0	7	7
CP Rail	0	1	1
Inspections	0	1	1
Metro Transit	0	12	12
Minneapolis Park Board	1	12	13
Minneapolis Public Schools	0	2	2
MNDOT	0	3	3
MPLS Library	0	1	1
Public Works - Streets	0	3	3
PW - Bridge	0	215	215
PW - Solid Waste and Recycling	127	526	653
PW - Traffic	0	23	23
U.S. Bench Company	0	4	4
Univeral Outdoor Advertising	0	1	1
Unknown	2	162	164
US Postal Service	0	2	2
Weller Disposal	0	2	2
Total	130	980	1110

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lyndale	11	22
Midtown Phillips	10	18
Whittier	8	53
Ericsson	7	11
Howe	7	19
Powderhorn Park	7	35
Steven's Square - Loring	7	33
Central	6	20
Como	5	42
East Phillips	5	21

Neighborhood	Closed	Open
Marcy Holmes	59	3
Whittier	53	8
Como	42	5
University of Minnesota	40	1
Prospect Park - East River	40	0
Cedar Riverside	39	2
Phillips West	36	1
Powderhorn Park	35	7
Steven's Square - Loring	33	7
Ventura Village	31	1

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	62
Whittier	61
Como	47
Powderhorn Park	42
University of Minnesota	41
Cedar Riverside	41
Steven's Square - Loring	40
Prospect Park - East River	40
Phillips West	37
Lyndale	33

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	4	0	0	0	3	7
Bancroft	0	9	0	0	4	13
Beltrami	2	2	0	0	4	8
Bottineau	0	0	0	0	1	1
Bryant	2	1	0	0	0	3
Bryn - Mawr	3	1	0	0	7	11
Camden Industrial	0	0	0	0	5	5
CARAG	19	0	1	0	0	20
Cedar - Isles - Dean	2	0	0	0	2	4
Cedar Riverside	33	0	2	0	6	41
Central	14	8	0	0	4	26
Cleveland	2	0	0	0	0	2
Columbia Park	1	0	0	0	1	2
Como	16	1	2	0	28	47
Cooper	1	0	0	0	4	5
Corcoran	3	0	0	0	0	3
Diamond Lake	1	0	0	0	2	3
Downtown East	6	0	0	0	5	11
Downtown West	17	0	1	0	5	23
East Harriet	5	0	0	0	0	5
East Isles	10	0	1	0	5	16
East Phillips	6	8	0	0	12	26
ECCO	5	0	0	0	4	9
Elliot Park	14	0	0	0	1	15
Ericsson	10	0	0	1	7	18
Field	10	0	0	0	2	12
Folwell	1	5	0	0	3	9
Hale	1	0	0	0	0	1
Harrison	9	2	0	0	7	18
Hawthorne	6	1	0	0	0	7
Hiawatha	7	1	0	0	7	16
Holland	2	3	0	0	8	13
Howe	15	3	0	0	8	26

Jordan	1	0	0	0	0	1
Kenwood	0	0	0	0	1	1
King Field	7	1	1	0	3	12
Linden Hills	4	0	1	0	1	6
Logan Park	12	0	0	0	8	20
Longfellow	8	1	0	0	13	22
Loring Park	12	1	0	0	4	17
Lowry Hill	3	0	0	0	2	5
Lowry Hill East	17	0	0	0	5	22
Lyndale	11	8	0	0	14	33
Lynnhurst	4	0	0	0	0	4
Marcy Holmes	38	0	4	0	20	62
McKinley	0	1	0	0	0	1
Midtown Phillips	7	9	0	1	11	28
Minnehaha	0	0	0	0	1	1
Near - North	0	1	0	0	2	3
Nicollet Island - East Bank	12	0	4	0	5	21
North Loop	0	0	0	0	6	6
Northeast Park	2	0	0	0	6	8
Northrop	2	7	0	0	13	22
Page	3	0	0	0	3	6
Phillips West	17	0	0	0	20	37
Powderhorn Park	12	19	0	0	11	42
Prospect Park - East River	31	0	0	0	9	40
Regina	0	2	0	1	3	6
Seward	6	0	2	0	7	15
Sheridan	3	0	0	0	0	3
Shingle Creek	0	0	0	0	1	1
St. Anthony East	6	0	0	0	0	6
St. Anthony West	3	0	0	0	1	4
Standish	2	0	0	0	9	11
Steven's Square - Loring H	26	0	0	0	14	40
Stevens Square - Loring He	2	0	0	0	3	5
Tangletown	4	0	1	0	10	15
University of Minnesota	17	0	9	0	15	41

Ventura Village	25	1	0	0	6	32
Victory	2	1	0	0	0	3
Waite Park	2	0	0	0	0	2
Webber - Camden	2	0	0	0	0	3
Wenonah	1	0	0	0	2	3
Whittier	41	1	0	0	19	61
Willard - Hay	2	0	0	0	0	2
Windom	2	0	0	0	2	4
Windom Park	0	2	0	0	0	2