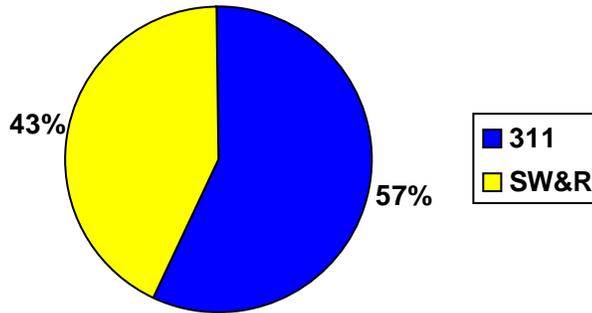




**Solid Waste & Recycling Graffiti Summary**  
**12/1/2008 through 12/31/2008**

During this time period Solid Waste & Recycling processed 905 graffiti cases.

**Graffiti Initial Case Entry**

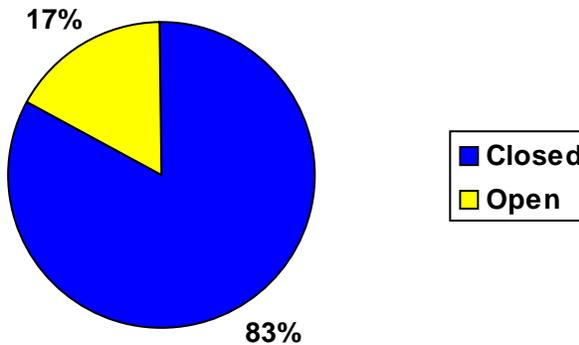


Name	Number of Cases
311	514
SW&R	391

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



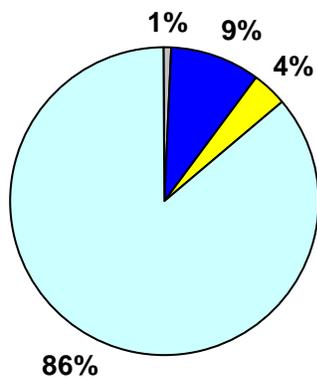
Status	Count
Closed	750
Open	155

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**

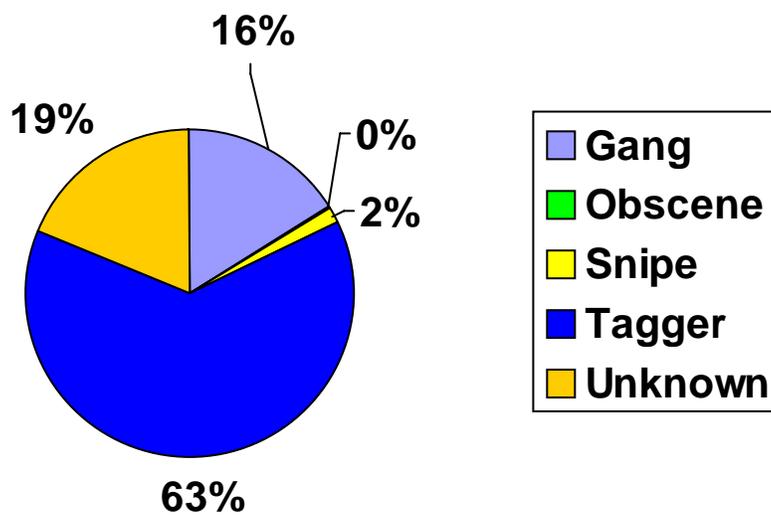
**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	310	86.11%
PW - Bridge	34	9.44%
PW - Traffic	13	3.61%
Other	3	0.83%

**Graffiti Type Summary:**

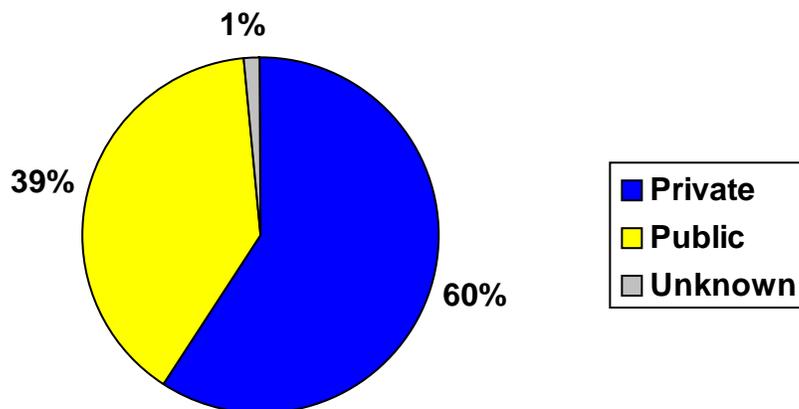
**Graffiti Type Summary**



Type	Case Count
Gang	145
Obscene	3
Snipe	15
Tagger	570
Unknown	172
Total	905

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	535
Public	357
Unknown	13

**Task Summary:**

<b>Task</b>	<b>Count</b>	<b>Avg # of Days to Complete</b>
Request Approved	225	1
Photo Taken	476	4
Updated/Notice Sent	399	6
Letter Sent	157	6
Compliance Check	207	15
Normal Abatement	118	6
Blitz Abatement	242	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	155	206
Abated	0	360
Already Removed	0	159
graffitiduplicate	0	5
graffitiunenforceable	0	4
Not Found	0	16
<b>Total</b>	<b>155</b>	<b>750</b>
<b>Grand Total</b>	<b>905</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	3	3
Inspections	0	6	6
Metro Transit	0	5	5
Minneapolis Park Board	0	8	8
Minneapolis Public Schools	0	1	1
MNDOT	1	9	10
MPLS Library	0	1	1
Public Works - Streets	0	2	2
PW - Bridge	0	37	37
PW - Solid Waste and Recycling	154	515	669
PW - Traffic	0	41	41
U.S. Bench Company	0	1	1
Unknown	0	114	114
Waste Management	0	5	5
Weller Disposal	0	1	1
<b>Total</b>	<b>155</b>	<b>750</b>	<b>905</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	18	35
Longfellow	10	28
Howe	8	22
King Field	8	25
Ventura Village	8	25
Whittier	8	38
Loring Park	6	30
Lowry Hill East	6	10
Midtown Phillips	6	16
Steven's Square - Loring	6	28

Neighborhood	Closed	Open
Seward	54	2
Whittier	38	8
Powderhorn Park	36	5
Central	35	18
Loring Park	30	6
Steven's Square - Loring	28	6
Longfellow	28	10
Cooper	27	0
Como	26	3
East Phillips	25	1

Top 10 Number of Total Cases

Neighborhood	Cases
Seward	56
Central	53
Whittier	46
Powderhorn Park	41
Longfellow	38
Loring Park	36
Steven's Square - Loring	34
Ventura Village	33
King Field	33
Howe	30

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	1	0	0	0	0	1
Audubon Park	2	0	0	0	0	2
Bancroft	7	2	0	0	2	11
Beltrami	1	0	0	0	0	1
Bryant	4	0	0	0	2	6
Bryn - Mawr	0	0	0	0	1	1
CARAG	15	0	1	0	0	16
Cedar - Isles - Dean	1	0	2	0	0	3
Cedar Riverside	2	0	0	0	0	2
Central	24	22	0	0	7	53
Cleveland	0	2	0	0	3	5
Como	19	1	3	0	6	29
Cooper	27	0	0	0	0	27
Corcoran	3	2	0	0	3	8
Diamond Lake	1	0	0	0	1	2
Downtown East	0	0	0	0	1	1
Downtown West	12	1	1	0	3	17
East Harriet	3	0	0	0	1	4
East Isles	5	0	0	0	1	6
East Phillips	10	5	0	0	11	26
ECCO	2	0	1	0	0	3
Elliot Park	21	0	0	0	2	23
Ericsson	6	1	0	0	3	10
Field	3	0	0	0	1	4
Folwell	1	0	0	0	3	4
Fulton	1	0	0	0	1	2
Hale	1	0	0	0	1	2
Harrison	1	0	0	0	1	2
Hawthorne	6	3	0	0	0	9
Hiawatha	10	6	1	0	3	20
Holland	1	7	0	0	4	12
Howe	16	8	0	1	5	30
Jordan	0	1	0	0	0	1

Keewaydin	2	1	0	0	0	3
Kenny	3	0	0	0	0	3
King Field	13	11	0	2	7	33
Linden Hills	2	0	0	0	0	2
Logan Park	3	0	0	0	2	5
Longfellow	24	2	0	0	12	38
Loring Park	31	0	0	0	5	36
Lowry Hill	2	0	1	0	3	6
Lowry Hill East	14	0	0	0	2	16
Lyndale	13	13	0	0	2	28
Lynnhurst	3	0	0	0	0	3
Marcy Holmes	17	0	0	0	8	25
Marshall Terrace	2	1	0	0	1	4
Mid - City Industrial	2	0	0	0	1	3
Midtown Phillips	10	11	0	0	1	22
Near - North	3	3	0	0	0	6
North Loop	2	1	0	0	2	5
Northeast Park	1	0	0	0	0	1
Northrop	3	4	0	0	1	8
Page	0	0	0	0	1	1
Phillips West	13	1	0	0	5	19
Powderhorn Park	16	16	0	0	9	41
Prospect Park - East River	10	0	1	0	5	16
Regina	3	0	0	0	1	4
Seward	51	0	0	0	5	56
Sheridan	3	0	0	0	0	3
St. Anthony East	0	0	0	0	2	2
St. Anthony West	5	0	0	0	0	5
Standish	11	2	0	0	6	19
Steven's Square - Loring H	27	0	1	0	6	34
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	4	2	0	0	1	7
University of Minnesota	4	0	0	0	2	6
Ventura Village	17	12	0	0	4	33
Victory	0	1	0	0	1	2

Webber - Camden	1	0	0	0	1	2
West Calhoun	2	0	0	0	1	3
Whittier	37	1	3	0	5	46
Windom	2	0	0	0	0	2