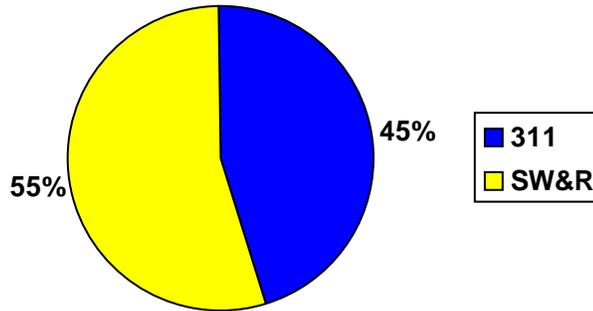




Solid Waste & Recycling Graffiti Summary
2/1/2007 through 2/28/2007

During this time period Solid Waste & Recycling processed 1276 graffiti cases.

Graffiti Initial Case Entry

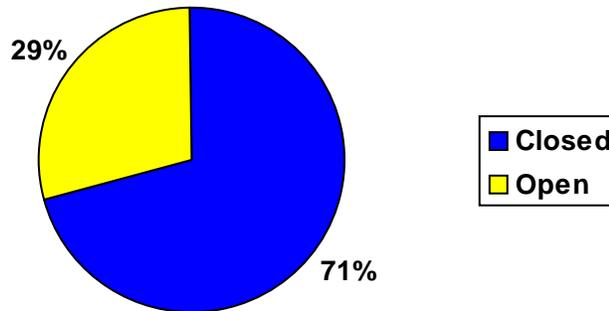


Name	Number of Cases
311	573
SW&R	703

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



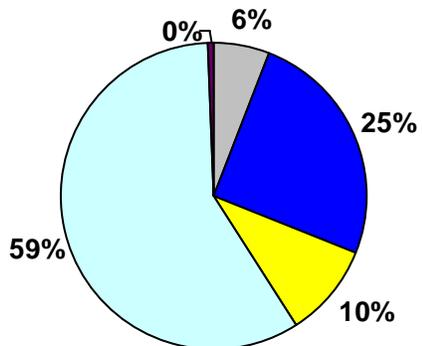
Status	Count
Closed	900
Open	376

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

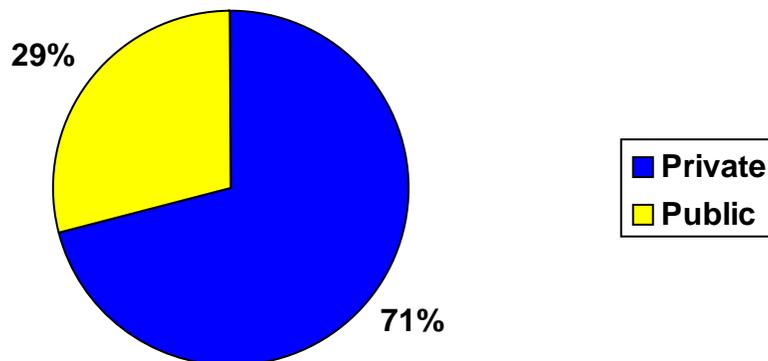
Abatements



Name	Count	% of Total
SWR - Clean City	240	58.54%
PW - Bridge	103	25.12%
PW - Traffic	41	10.00%
Other	24	5.85%
SWR - Painter	2	0.49%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	904
Public	372

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	439	1
Photo Taken	345	3
Updated/Notice Sent	356	5
Letter Sent	275	5
Compliance Check	371	16
Normal Abatement	114	10
Blitz Abatement	296	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	370	109
abatedpaintedover	0	126
abatedpaintedover,abatedremoved	1	10
abatedprimedover	0	1
abatedremoved	3	261
abatedremoved,abatedpaintedover	0	1
abatedremoved2	0	1
abatedreplaced	0	6
graffitialreadypainted	1	19
graffitialreadyremoved	1	310
graffitiduplicate	0	5
graffitinotfound	0	36
graffitipowerwashed	0	13
paintedover	0	1
removed	0	1
Total	376	900
Grand Total	1276	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status	
	Open	Closed
No Agency Assigned	0	2
Allied Waste	3	0
Aspen	4	4
BFI	0	1
Boone Trucking	1	2
City Painter	15	10
Dick's Sanitation	3	2
Hennepin County Sentenced-to-Serve	1	1
LRT	1	0
Metro Transit	2	0
Minneapolis Park Board	4	0
Minneapolis Public Schools	2	2
MNDOT	12	0
PW - Bridge	2	113
PW - Solid Waste and Recycling	290	483
PW - Traffic	5	49
Randy's Sanitation	4	0
Sani-Masters	0	3
Swift Dumpster	0	3
U.S. Bench Company	3	0
Unknown	8	211
US Postal Service	7	0
Vasko's Dumpster	1	0
Veolia Environmental Services	1	0
Waste Management	4	14
Weller Disposal	3	0
Total	376	900
Grand Total	1276	

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Central	43	72
Powderhorn Park	43	86
Whittier	31	46
King Field	22	27
Standish	18	49
Lowry Hill East	15	48
Bancroft	14	26
Lyndale	14	13
Bryant	13	6
Midtown Phillips	13	12

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Powderhorn Park	86	43
Central	72	43
Standish	49	18
Marcy Holmes	49	8
Lowry Hill East	48	15
Whittier	46	31
King Field	27	22
Corcoran	26	12
Bancroft	26	14
Nicollet Island - East Bank	22	2

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed
Armatage	0	2
Audubon Park	2	6
Bancroft	14	26
Beltrami	1	7
Bottineau	1	2
Bryant	13	6
Bryn - Mawr	0	3
Camden Industrial	0	1
CARAG	1	9
Cedar Riverside	3	18
Central	43	72
Cleveland	0	17
Columbia Park	1	4
Como	1	20
Cooper	1	6
Corcoran	12	26
Diamond Lake	3	0
Downtown East	0	7

Downtown West	2	16
East Isles	1	10
East Phillips	12	11
ECCO	4	4
Elliot Park	0	2
Ericsson	1	0
Field	0	2
Folwell	0	2
Fulton	0	8
Hawthorne	1	7
Hiawatha	3	5
Holland	0	12
Howe	7	5
Jordan	6	5
Keewaydin	0	1
Kenny	0	6
Kenwood	0	2
King Field	22	27
Lind - Bohanon	0	1
Linden Hills	2	4
Logan Park	1	13
Longfellow	7	11
Loring Park	3	8
Lowry Hill	0	21
Lowry Hill East	15	48
Lyndale	14	13
Lynnhurst	1	9
Marcy Holmes	8	49
McKinley	5	3
Mid - City Industrial	1	1
Midtown Phillips	13	12
Minnehaha	4	1
Morris Park	0	1
Near - North	1	7
Nicollet Island - East Bank	2	22

North Loop	3	6
Northeast Park	5	3
Northrop	4	13
Page	1	0
Phillips West	4	16
Powderhorn Park	43	86
Prospect Park - East River	0	9
Regina	3	6
Seward	2	9
Sheridan	0	8
Shingle Creek	3	1
St. Anthony East	1	6
St. Anthony West	0	14
Standish	18	49
Stevens Square - Loring He	4	1
Tangletown	2	9
University of Minnesota	1	11
Ventura Village	3	7
Victory	1	3
Waite Park	1	6
Webber - Camden	3	2
Wenonah	4	3
Whittier	31	46
Willard - Hay	6	2
Windom	1	2
Windom Park	0	1