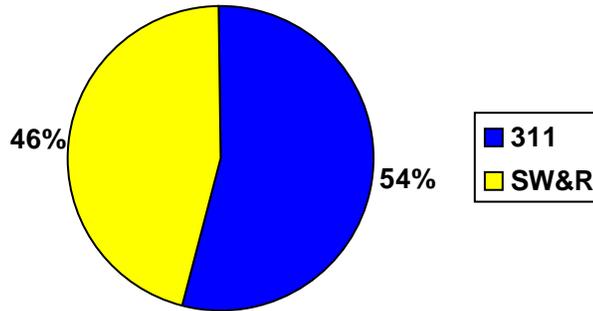




Solid Waste & Recycling Graffiti Summary
4/2/2007 through 4/30/2007

During this time period Solid Waste & Recycling processed 1342 graffiti cases.

Graffiti Initial Case Entry

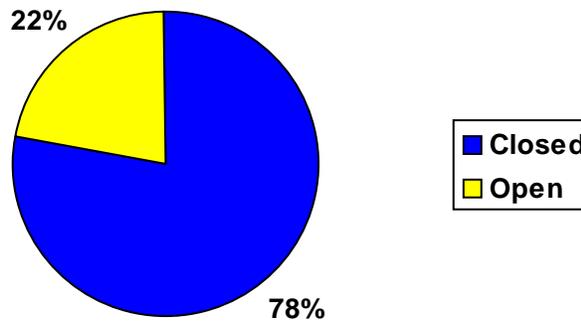


Name	Number of Cases
311	724
SW&R	618

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



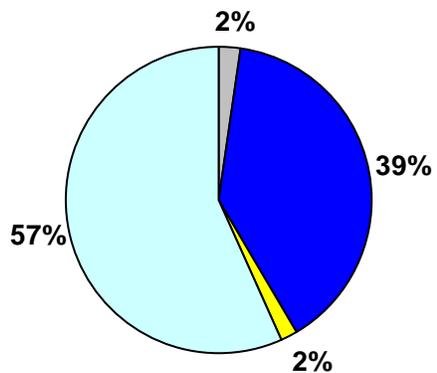
Status	Count
Closed	1045
Open	297

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

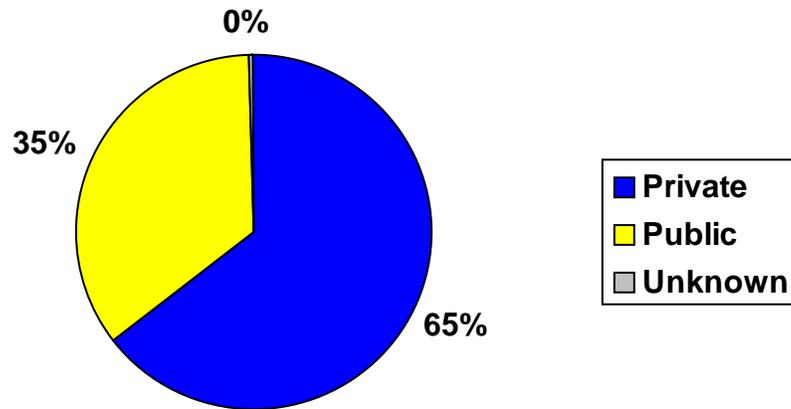
Abatements



Agency Name	Count	% of Total
SWR - Clean City	285	56.77%
PW - Bridge	198	39.44%
Other	11	2.19%
PW - Traffic	8	1.59%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	863
Public	476
Unknown	3

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	510	2
Photo Taken	524	2
Updated/Notice Sent	517	4
Letter Sent	276	4
Compliance Check	418	15
Normal Abatement	202	10
Blitz Abatement	300	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	286	99
Abated	8	516
Already Removed	3	373
Not Found	0	57
Total	297	1045
Grand Total	1342	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	4	5
Allied Waste	1	1	2
Aspen	1	0	1
CBS Outdoor, Inc.	3	0	3
City Painter	54	55	109
Inspections	1	0	1
LRT	2	0	2
Metro Transit	2	7	9
Minneapolis Park Board	16	8	24
Minneapolis Property Services	1	0	1
Minneapolis Public Schools	1	2	3
MNDOT	11	0	11
MPLS Library	1	0	1
Public Works - Streets	0	1	1
PW - Bridge	5	199	204
PW - Solid Waste and Recycling	136	540	676
PW - Traffic	26	14	40
QWest	0	1	1
Sani-Masters	4	12	16
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	1	0	1
Unknown	6	195	201
US Postal Service	24	4	28
Waste Management	0	1	1
Total	297	1045	1342

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Powderhorn Park	24	59
East Phillips	20	41
Audubon Park	14	12
Whittier	14	70
Central	13	47
Seward	13	17
Hiawatha	9	6
Midtown Phillips	9	47
Stevens Square - Loring H	8	16
Lowry Hill East	7	59

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Whittier	70	14
Powderhorn Park	59	24
Lowry Hill East	59	7
Midtown Phillips	47	9
Central	47	13
Ventura Village	44	2
Como	43	5
East Phillips	41	20
Downtown West	41	2
Longfellow	29	3

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	0	3	3
Audubon Park	14	12	26
Bancroft	5	13	18
Beltrami	6	5	11
Bottineau	2	4	6
Bryant	4	11	15
Bryn - Mawr	2	1	3
Camden Industrial	1	1	2
CARAG	5	21	26
Cedar - Isles - Dean	0	3	3
Cedar Riverside	5	7	12
Central	13	47	60
Cleveland	0	1	1
Columbia Park	0	5	5
Como	5	43	48
Cooper	5	11	16
Corcoran	5	12	17
Diamond Lake	3	6	9

Downtown East	0	2	2
Downtown West	2	41	43
East Harriet	0	8	8
East Isles	1	14	15
East Phillips	20	41	61
ECCO	1	3	4
Elliot Park	2	14	16
Ericsson	2	4	6
Field	3	7	10
Folwell	0	3	3
Fulton	0	3	3
Hale	1	0	1
Harrison	0	1	1
Hawthorne	0	5	5
Hiawatha	9	6	15
Holland	2	14	16
Howe	2	9	11
Jordan	4	5	9
Keewaydin	0	4	4
Kenny	2	4	6
Kenwood	1	7	8
King Field	5	14	19
Lind - Bohanon	2	5	7
Linden Hills	4	2	6
Logan Park	4	15	19
Longfellow	3	29	32
Loring Park	3	19	22
Lowry Hill	3	16	19
Lowry Hill East	7	59	66
Lyndale	4	12	16
Lynnhurst	4	15	19
Marcy Holmes	5	23	28
Marshall Terrace	1	0	1
McKinley	3	4	7
Mid - City Industrial	0	1	1

Midtown Phillips	9	47	56
Minnehaha	1	3	4
Morris Park	0	3	3
Near - North	5	2	7
Nicollet Island - East Bank	4	5	9
North Loop	1	5	6
Northeast Park	1	4	5
Northrop	5	3	8
Page	1	5	6
Phillips West	3	9	12
Powderhorn Park	24	59	83
Prospect Park - East River	6	16	22
Regina	1	1	2
Seward	13	17	30
Sheridan	1	4	5
St. Anthony East	0	3	3
St. Anthony West	2	3	5
Standish	6	23	29
Stevens Square - Loring H	8	16	24
Tangletown	4	26	30
Unassigned	1	1	2
University of Minnesota	1	7	8
Ventura Village	2	44	46
Victory	0	2	2
Waite Park	1	1	2
Webber - Camden	4	9	13
Wenonah	1	9	10
Whittier	14	70	84
Willard - Hay	2	2	4
Windom	1	5	6
Windom Park	0	26	26