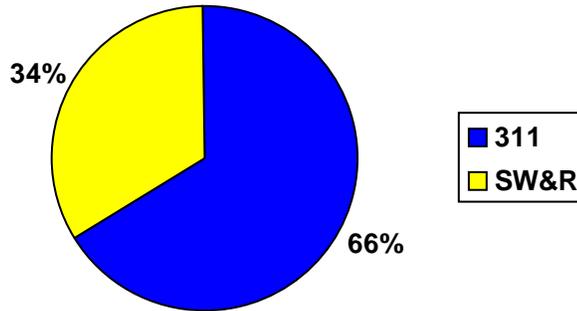




Solid Waste & Recycling Graffiti Summary
5/1/2007 through 5/31/2007

During this time period Solid Waste & Recycling processed 1074 graffiti cases.

Graffiti Initial Case Entry

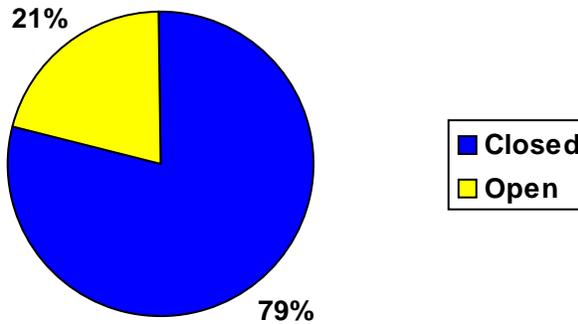


Name	Number of Cases
311	706
SW&R	368

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



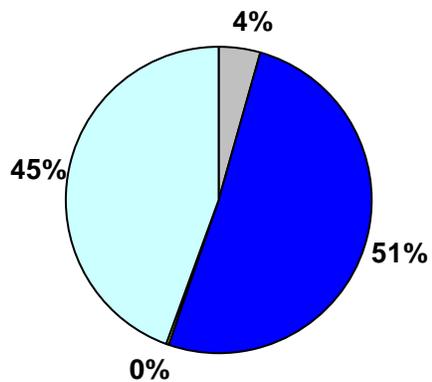
Status	Count
Closed	846
Open	228

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

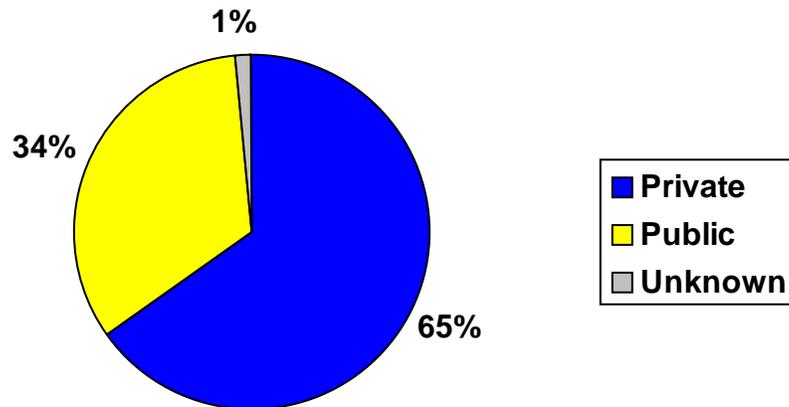
Abatements



Agency Name	Count	% of Total
PW - Bridge	171	50.74%
SWR - Clean City	150	44.51%
Other	15	4.45%
PW - Traffic	1	0.30%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	698
Public	361
Unknown	15

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	319	1
Photo Taken	448	5
Updated/Notice Sent	435	7
Letter Sent	210	6
Compliance Check	235	17
Normal Abatement	150	9
Blitz Abatement	187	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	220	88
Abated	7	354
Already Removed	0	349
graffitiduplicate	0	1
Not Found	1	54
Total	228	846
Grand Total	1074	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	3	4
Allied Waste	1	0	1
Aspen	0	2	2
BFI	1	0	1
City Painter	19	74	93
CPED	1	0	1
Inspections	1	0	1
LRT	3	2	5
Metro Transit	4	11	15
Minneapolis Park Board	8	8	16
Minneapolis Property Services	3	0	3
Minneapolis Public Schools	3	1	4
MNDOT	19	1	20
MPLS Library	2	0	2
PW - Bridge	12	174	186
PW - Solid Waste and Recycling	70	301	371
PW - Traffic	44	19	63
QWest	1	0	1
Sani-Masters	2	13	15
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	2	1	3
Unknown	14	231	245
US Postal Service	7	2	9
Waste Management	7	1	8
Weller Disposal	3	0	3
Total	228	846	1074

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Marcy Holmes	22	64
Whittier	16	28
East Phillips	13	21
Powderhorn Park	12	38
Central	8	32
Kenny	8	4
Lynnhurst	7	5
Longfellow	6	22
Midtown Phillips	6	15
Prospect Park - East River	6	16

Neighborhood	Closed	Open
Marcy Holmes	64	22
Seward	40	4
Powderhorn Park	38	12
Standish	34	3
Central	32	8
Whittier	28	16
Phillips West	26	1
Longfellow	22	6
Audubon Park	22	4
East Phillips	21	13

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	86
Powderhorn Park	50
Whittier	44
Seward	44
Central	40
Standish	37
East Phillips	34
Longfellow	28
Phillips West	27
Audubon Park	26

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	2	2	4
Audubon Park	4	22	26
Bancroft	1	7	8
Beltrami	1	2	3
Bottineau	0	5	5
Bryant	3	12	15
Bryn - Mawr	1	2	3
Camden Industrial	1	2	3
CARAG	1	6	7
Cedar - Isles - Dean	0	4	4
Cedar Riverside	4	19	23
Central	8	32	40
Cleveland	1	1	2
Columbia Park	1	4	5
Como	3	10	13
Cooper	4	7	11
Corcoran	3	8	11
Diamond Lake	3	8	11
Downtown East	0	2	2
Downtown West	0	4	4
East Harriet	1	1	2
East Isles	2	4	6
East Phillips	13	21	34
ECCO	0	3	3
Elliot Park	0	1	1
Ericsson	1	6	7
Field	0	2	2
Folwell	1	3	4
Fulton	0	1	1
Hale	0	1	1
Harrison	2	1	3
Hawthorne	0	3	3
Hiawatha	3	19	22

Holland	2	10	12
Howe	2	17	19
Jordan	6	2	8
Keewaydin	1	7	8
Kenny	8	4	12
Kenwood	2	1	3
King Field	5	19	24
Lind - Bohanon	3	7	10
Linden Hills	0	2	2
Logan Park	1	19	20
Longfellow	6	22	28
Loring Park	1	7	8
Lowry Hill	4	5	9
Lowry Hill East	5	21	26
Lyndale	3	18	21
Lynnhurst	7	5	12
Marcy Holmes	22	64	86
Marshall Terrace	0	2	2
McKinley	4	8	12
Mid - City Industrial	2	1	3
Midtown Phillips	6	15	21
Minnehaha	4	11	15
Morris Park	1	8	9
Near - North	0	5	5
Nicollet Island - East Bank	2	19	21
North Loop	0	1	1
Northeast Park	2	7	9
Northrop	1	9	10
Page	0	5	5
Phillips West	1	26	27
Powderhorn Park	12	38	50
Prospect Park - East River	6	16	22
Regina	2	5	7
Seward	4	40	44
Sheridan	1	6	7

Shingle Creek	0	1	1
St. Anthony East	2	14	16
St. Anthony West	1	1	2
Standish	3	34	37
Stevens Square - Loring H	2	6	8
Sumner - Glenwood	0	2	2
Tangletown	2	17	19
University of Minnesota	1	17	18
Ventura Village	2	12	14
Victory	1	3	4
Waite Park	2	8	10
Webber - Camden	2	1	3
Wenonah	0	11	11
Whittier	16	28	44
Willard - Hay	1	2	3
Windom	2	3	5
Windom Park	1	9	10