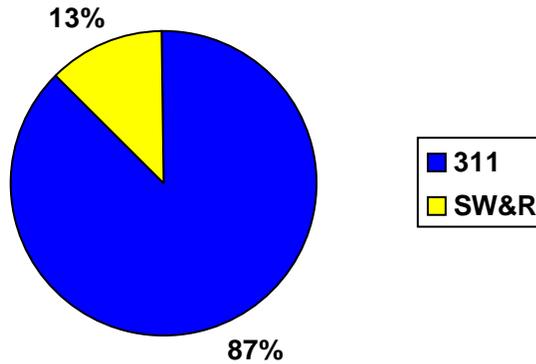




Solid Waste & Recycling Graffiti Summary
7/2/2007 through 7/31/2007

During this time period Solid Waste & Recycling processed 976 graffiti cases.

Graffiti Initial Case Entry

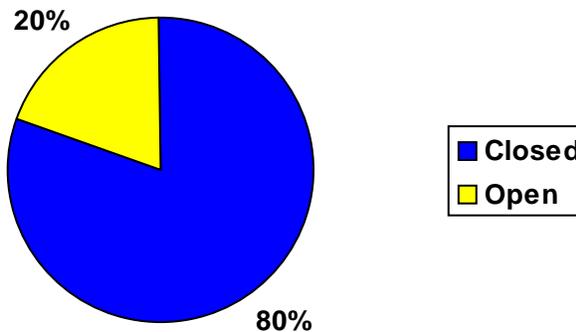


Name	Number of Cases
311	853
SW&R	123

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

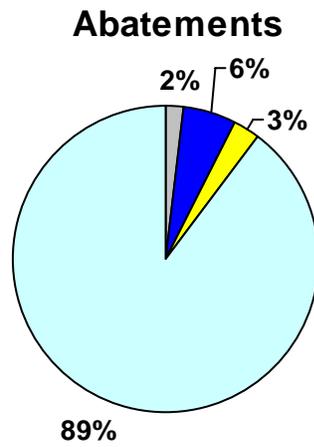


Status	Count
Closed	783
Open	193

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

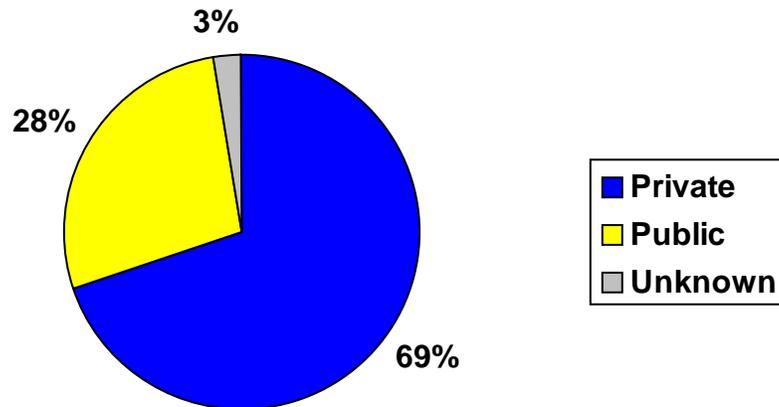
Abatement Summary:



Agency Name	Count	% of Total
SWR - Clean City	191	89.67%
PW - Bridge	12	5.63%
PW - Traffic	6	2.82%
Other	4	1.88%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	681
Public	270
Unknown	25

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	508	1
Photo Taken	460	6
Updated/Notice Sent	459	8
Letter Sent	208	8
Compliance Check	185	20
Normal Abatement	174	9
Blitz Abatement	39	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	191	159
Abated	1	247
Already Removed	1	325
graffitiduplicate	0	1
Not Found	0	51
Total	193	783
Grand Total	976	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	3	4
Allied Waste	0	1	1
BFI	0	1	1
CBS Outdoor, Inc.	0	4	4
City Painter	19	57	76
CPED	0	1	1
Inspections	0	5	5
LRT	0	1	1
Metro Transit	0	26	26
Minneapolis Park Board	10	6	16
MNDOT	11	1	12
Public Works - Streets	3	0	3
PW - Bridge	4	19	23
PW - Solid Waste and Recycling	89	339	428
PW - Traffic	22	14	36
Sani-Masters	1	19	20
U.S. Bench Company	5	2	7
Univeral Outdoor Advertising	1	2	3
Unknown	19	282	301
US Postal Service	4	0	4
Waste Management	4	0	4
Total	193	783	976

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	22	38
Powderhorn Park	8	38
ECCO	7	12
Longfellow	7	28
Prospect Park - East River	7	6
Diamond Lake	6	2
Hiawatha	6	27
Lind - Bohanon	6	5
Lowry Hill East	6	30
Lynnhurst	6	7

Neighborhood	Closed	Open
Whittier	38	22
Powderhorn Park	38	8
Central	35	5
Lowry Hill East	30	6
Longfellow	28	7
Lyndale	27	2
Hiawatha	27	6
Loring Park	24	2
Bancroft	24	4
Cooper	22	6

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	60
Powderhorn Park	46
Central	40
Lowry Hill East	36
Longfellow	35
Hiawatha	33
Lyndale	29
Cooper	28
Bancroft	28
Loring Park	26

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	1	3	4
Audubon Park	1	5	6
Bancroft	4	24	28
Beltrami	1	1	2
Bottineau	0	5	5
Bryant	0	11	11
Bryn - Mawr	1	4	5
CARAG	1	13	14
Cedar - Isles - Dean	0	1	1
Cedar Riverside	2	21	23
Central	5	35	40
Cleveland	0	1	1
Como	1	2	3
Cooper	6	22	28
Corcoran	3	11	14
Diamond Lake	6	2	8
Downtown East	1	6	7
Downtown West	2	11	13
East Harriet	2	21	23
East Isles	2	9	11
East Phillips	2	13	15
ECCO	7	12	19
Elliot Park	1	7	8
Ericsson	4	2	6
Field	1	3	4
Folwell	2	2	4
Fulton	1	4	5
Hale	1	3	4
Harrison	2	7	9
Hawthorne	2	13	15
Hiawatha	6	27	33
Holland	3	12	15
Howe	5	15	20

Jordan	2	1	3
Keewaydin	1	2	3
King Field	2	20	22
Lind - Bohanon	6	5	11
Linden Hills	0	4	4
Logan Park	0	3	3
Longfellow	7	28	35
Loring Park	2	24	26
Lowry Hill	0	8	8
Lowry Hill East	6	30	36
Lyndale	2	27	29
Lynnhurst	6	7	13
Marcy Holmes	1	9	10
Marshall Terrace	0	7	7
McKinley	0	5	5
Mid - City Industrial	0	2	2
Midtown Phillips	2	6	8
Minnehaha	2	9	11
Morris Park	2	16	18
Near - North	4	8	12
Nicollet Island - East Bank	2	6	8
North Loop	4	7	11
Northeast Park	1	5	6
Northrop	3	2	5
Page	0	3	3
Phillips West	1	10	11
Powderhorn Park	8	38	46
Prospect Park - East River	7	6	13
Regina	0	1	1
Seward	2	21	23
Sheridan	0	5	5
St. Anthony East	2	4	6
St. Anthony West	1	6	7
Standish	3	16	19
Stevens Square - Loring He	3	13	16

Tangletown	4	5	9
University of Minnesota	1	8	9
Unknown	1	0	1
Ventura Village	1	9	10
Victory	0	2	2
Waite Park	0	5	5
Webber - Camden	2	3	5
Wenonah	0	4	4
West Calhoun	0	1	1
Whittier	22	38	60
Willard - Hay	1	10	11
Windom	1	3	4
Windom Park	2	3	5