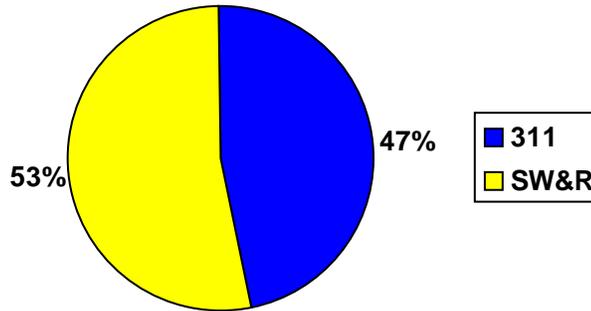




Solid Waste & Recycling Graffiti Summary
9/4/2007 through 9/28/2007

During this time period Solid Waste & Recycling processed 1070 graffiti cases.

Graffiti Initial Case Entry

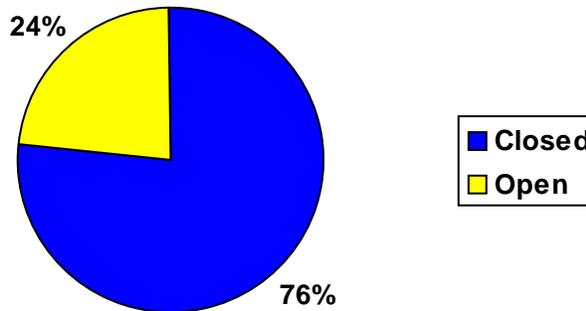


Name	Number of Cases
311	498
SW&R	572

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



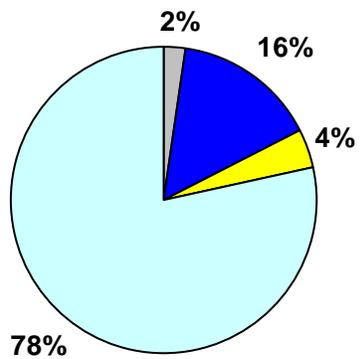
Status	Count
Closed	817
Open	253

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

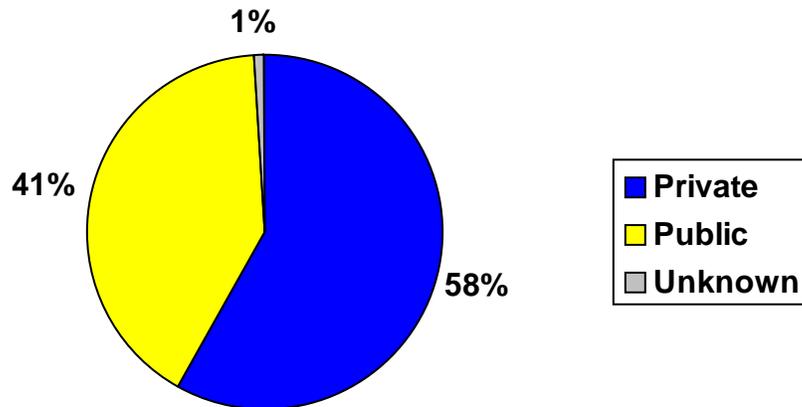
Abatements



Agency Name	Count	% of Total
SWR - Clean City	338	78.24%
PW - Bridge	67	15.51%
PW - Traffic	18	4.17%
Other	9	2.08%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	621
Public	439
Unknown	10

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	250	2
Photo Taken	327	3
Updated/Notice Sent	331	5
Letter Sent	172	4
Compliance Check	241	15
Normal Abatement	134	6
Blitz Abatement	298	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	241	91
Abated	11	450
Already Removed	1	235
graffitiduplicate	0	5
Not Found	0	36
Total	253	817
Grand Total	1070	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	2	3
Allied Waste	3	0	3
Aspen	0	2	2
BFI	3	0	3
Boone Trucking	0	1	1
CBS Outdoor, Inc.	2	1	3
City Painter	57	71	128
Dick's Sanitation	1	0	1
Inspections	7	0	7
Metro Transit	5	8	13
Minneapolis Park Board	6	3	9
Minneapolis Public Schools	0	2	2
MNDOT	7	0	7
Public Works - Streets	0	1	1
PW - Bridge	3	72	75
PW - Solid Waste and Recycling	133	463	596
PW - Traffic	2	20	22
Randy's Sanitation	0	1	1
Sani-Masters	7	10	17
U.S. Bench Company	1	1	2
Univeral Outdoor Advertising	1	2	3
Unknown	6	154	160
US Postal Service	3	1	4
Waste Management	5	2	7
Total	253	817	1070

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	21	54
Midtown Phillips	15	24
Powderhorn Park	15	34
Whittier	14	89
Cedar Riverside	12	11
Corcoran	12	27
East Phillips	12	22
Central	11	43
Downtown West	8	18
Wenonah	8	8

Neighborhood	Closed	Open
Whittier	89	14
Ventura Village	54	5
Lowry Hill East	54	21
Central	43	11
Lowry Hill	42	3
Powderhorn Park	34	15
Corcoran	27	12
Midtown Phillips	24	15
East Phillips	22	12
Seward	21	4

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	103
Lowry Hill East	75
Ventura Village	59
Central	54
Powderhorn Park	49
Lowry Hill	45
Midtown Phillips	39
Corcoran	39
East Phillips	34
Downtown West	26

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Audubon Park	4	4	8
Bancroft	0	8	8
Bottineau	1	1	2
Bryant	3	5	8
Bryn - Mawr	0	4	4
CARAG	6	15	21
Cedar - Isles - Dean	0	6	6
Cedar Riverside	12	11	23
Central	11	43	54
Cleveland	1	1	2
Columbia Park	0	1	1
Como	4	9	13
Cooper	1	4	5
Corcoran	12	27	39
Diamond Lake	2	1	3
Downtown East	2	2	4
Downtown West	8	18	26
East Harriet	0	4	4
East Isles	1	12	13
East Phillips	12	22	34
ECCO	6	2	8
Elliot Park	2	7	9
Ericsson	3	3	6
Field	1	2	3
Folwell	1	6	7
Fulton	0	1	1
Harrison	2	11	13
Hawthorne	6	7	13
Hiawatha	3	6	9
Holland	0	7	7
Howe	1	17	18
Jordan	3	1	4
Keewaydin	0	1	1

Kenny	2	0	2
King Field	2	10	12
Lind - Bohanon	3	8	11
Linden Hills	0	4	4
Logan Park	1	6	7
Longfellow	1	15	16
Loring Park	5	13	18
Lowry Hill	3	42	45
Lowry Hill East	21	54	75
Lyndale	5	12	17
Lynnhurst	2	2	4
Marcy Holmes	1	5	6
Marshall Terrace	1	2	3
Mid - City Industrial	0	1	1
Midtown Phillips	15	24	39
Minnehaha	4	3	7
Morris Park	0	11	11
Near - North	0	7	7
Nicollet Island - East Bank	0	3	3
North Loop	2	3	5
Northeast Park	1	2	3
Northrop	0	2	2
Phillips West	2	8	10
Powderhorn Park	15	34	49
Prospect Park - East River	4	17	21
Regina	0	2	2
Seward	4	21	25
Sheridan	0	1	1
Shingle Creek	2	3	5
St. Anthony East	1	6	7
St. Anthony West	0	3	3
Standish	1	19	20
Stevens Square - Loring He	3	13	16
Tangletown	3	13	16
University of Minnesota	0	5	5

Ventura Village	5	54	59
Victory	5	3	8
Waite Park	2	2	4
Webber - Camden	7	5	12
Wenonah	8	8	16
West Calhoun	0	2	2
Whittier	14	89	103
Willard - Hay	0	3	3
Windom	0	8	8