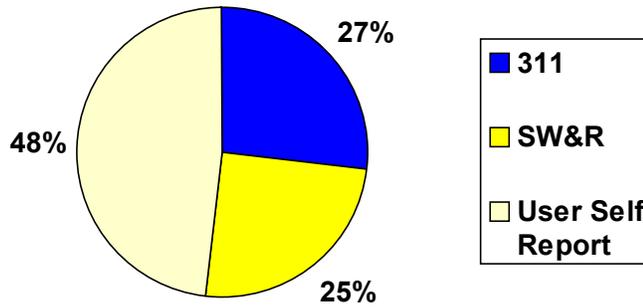




**Solid Waste & Recycling Graffiti Summary**  
**8/1/2016 through 8/31/2016**

During this time period Solid Waste & Recycling processed 778 graffiti cases.

**Graffiti Initial Case Entry**

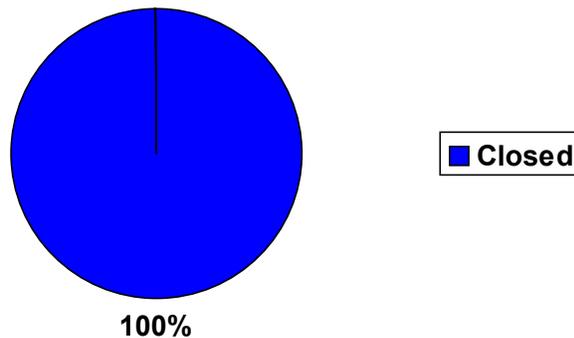


Name	Number of Cases
311	210
SW&R	192
User Self Report	376

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



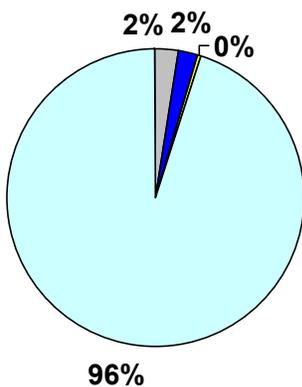
Status	Count
Closed	778

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

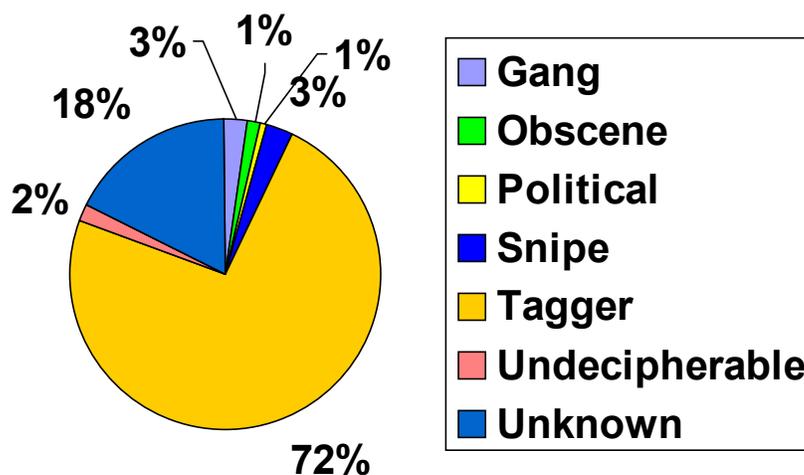
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	463	94.88%
Other	12	2.46%
PW - Bridge	11	2.25%
PW - Traffic	2	0.41%

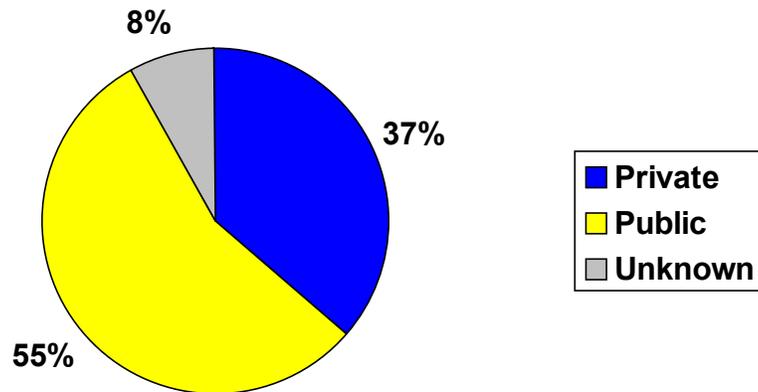
## Graffiti Type Summary



Type	Case Count
Gang	20
Obscene	11
Political	4
Snipe	21
Tagger	570
Indecipherable	14
Unknown	138
<b>Total</b>	<b>778</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	284
Public	432
Unknown	62

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	234	2
Photo Taken	489	6
Updated/Notice Sent	468	9
Letter Sent	96	6
Compliance Check	115	15
Normal Abatement	326	9
Blitz Abatement	162	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	0	104
Abated	0	488
Already Removed	0	170
graffitiduplicate	0	2
graffitiunenforceable	0	4
Not Found	0	10
<b>Total</b>	<b>0</b>	<b>778</b>

**Grand Total                    778**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	2	2
Allied Waste	0	1	1
Aspen	0	1	1
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	0	1	1
LRT	0	4	4
Metro Transit	0	6	6
Minneapolis Park Board	0	10	10
Minneapolis Property Services	0	1	1
MJV Services	0	1	1
MNDOT	0	3	3
PW - Bridge	0	24	24
PW - Solid Waste and Recycling	0	601	601
PW - Traffic	0	3	3
U.S. Bench Company	0	2	2
Universal Outdoor Advertising	0	2	2
Unknown	0	113	113
Waste Management	0	1	1
<b>Total</b>	<b>0</b>	<b>778</b>	<b>778</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Steven's Square - Loring	0	33
Tangletown	0	9
University of Minnesota	0	9
Ventura Village	0	5
Victory	0	1
Waite Park	0	1
Webber - Camden	0	7
Wenonah	0	4
Whittier	0	48
Windom	0	3

Neighborhood	Closed	Open
Marcy Holmes	83	0
Whittier	48	0
Seward	43	0
Steven's Square - Loring	33	0
North Loop	31	0
Lowry Hill East	30	0
Holland	28	0
Cedar Riverside	27	0
Como	26	0
Longfellow	23	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Marcy Holmes	83
Whittier	48
Seward	43
Steven's Square - Loring	33
North Loop	31
Lowry Hill East	30
Holland	28
Cedar Riverside	27
Como	26
Longfellow	23

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	4	0	0	0	0	4
Audubon Park	0	1	0	0	0	1
Bancroft	4	3	0	0	0	7
Beltrami	3	0	0	2	0	5
Bottineau	5	0	0	2	0	7
Bryant	1	2	0	2	0	5
Bryn - Mawr	1	0	0	0	0	1
CARAG	4	0	1	3	1	9
Cedar - Isles - Dean	3	0	0	0	0	3
Cedar Riverside	17	0	0	8	2	27
Central	16	0	0	0	1	17
Columbia Park	0	0	0	0	1	1
Como	21	0	0	2	3	26
Cooper	4	0	0	1	0	5
Corcoran	14	2	0	1	2	19
Diamond Lake	1	0	0	0	0	1
Downtown East	5	0	0	0	1	6
Downtown West	6	0	0	1	4	11
East Harriet	1	0	0	1	0	2
East Isles	1	0	0	0	0	1
East Phillips	4	2	0	2	0	8
ECCO	3	0	0	0	0	3
Elliot Park	2	0	0	0	0	2
Ericsson	4	0	0	0	0	4
Field	2	0	0	2	0	4
Folwell	1	0	1	2	0	4
Fulton	2	0	1	0	0	3
Hale	2	0	0	0	0	2
Hawthorne	8	1	1	0	0	10
Hiawatha	3	0	0	6	1	10
Holland	25	0	0	2	1	28
Howe	0	0	2	0	0	2
Jordan	3	0	0	1	0	4

Keewaydin	3	0	0	1	0	4
Kenny	1	0	0	0	0	1
King Field	0	1	0	1	1	3
Linden Hills	0	0	0	2	0	2
Logan Park	4	0	1	1	2	8
Longfellow	16	0	1	6	0	23
Loring Park	16	0	1	4	0	21
Lowry Hill	4	1	0	0	0	5
Lowry Hill East	23	0	0	6	1	30
Lyndale	6	1	0	1	0	8
Lynnhurst	7	0	0	5	1	13
Marcy Holmes	68	0	0	6	9	83
Marshall Terrace	2	0	0	2	0	4
Mid - City Industrial	0	0	0	1	0	1
Midtown Phillips	8	0	0	0	2	10
Minnehaha	2	0	0	2	0	4
Near - North	12	0	0	1	0	13
Neighborhood Data Missing	13	0	0	5	0	18
Nicollet Island - East Bank	17	0	0	0	0	17
North Loop	25	0	0	6	0	31
Northrop	2	0	0	0	2	4
Phillips West	5	0	0	0	0	5
Powderhorn Park	5	2	1	4	1	13
Prospect Park - East River	4	0	0	0	0	4
Regina	0	1	0	5	0	6
Seward	38	0	0	2	3	43
Sheridan	10	1	0	5	2	18
St. Anthony East	3	0	0	0	0	3
St. Anthony West	1	0	0	1	1	3
Standish	15	0	0	3	0	18
Steven's Square - Loring H	23	0	0	5	5	33
Tangletown	6	0	0	3	0	9
University of Minnesota	5	0	0	3	1	9
Ventura Village	4	0	0	1	0	5
Victory	0	0	0	1	0	1

Waite Park	0	0	0	0	1	1
Webber - Camden	5	0	0	2	0	7
Wenonah	3	1	0	0	0	4
Whittier	43	0	1	3	1	48
Windom	1	1	0	1	0	3