

Request for Committee Action

To: Ways & Means
Date: 11/14/2016
Referral: Not Applicable
From: Information Technology
Lead Staff: Barb Malinski
Presented by: Otto Doll, Chief Information Officer
File type: Action
Subcategory: Contracts & Agreements

Subject:

Contract amendment with EMA, Inc., for Maximo software support

Description:

Authorizing an increase to Contract No. C-38462 for \$300,000 for a total contract amount not-to-exceed \$3,725,000, to provide services for the Maximo Asset Management software implementation and support services upgrade.

Previous Actions:

[\(16-00260\)](#) - Contract amendment with EMA, Inc. for the Maximo Asset Management software implementation

Ward/Neighborhood/Address:

Not Applicable

Background/Analysis:

The City has a Contract for Professional Services, C-38462, with EMA, Inc., for the Maximo Asset Management software implementation and support services. The current contract value is \$3,425,000 and expires July 31, 2017.

Information Technology (IT), Department of Public Works (PW) and Finance & Property Services issued a Request for Proposals (RFP) for the Maximo application to provide a comprehensive, unified system for the management of critical departmental assets and related maintenance requirements, set the cornerstone for developing a Comprehensive Asset Management Plan, and create best practices with respect to managing capital assets.

Additional funding is needed to complete the Maximo implementation. The primary drivers for the increase are issues encountered during interfaces configuration, late changes to the configuration and increase testing, trouble-shooting efforts and the decision to enhance the end user training approach.

Information Technology requests a \$300,000 increase for the continued work on the integration of the system.

Financial Review:

No additional appropriation required, amount included in current budget.