

## Request for Committee Action

**To:** Ways & Means  
**Date:** 8/29/2016  
**From:** Information Technology  
**Prepared by:** Mary Meyer  
**Presented by:** Otto Doll, Chief Information Officer  
**File type:** Action  
**Subcategory:** Contracts & Agreements

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**Subject:**

Contract with Insight Public Sector, Inc., for ongoing software and workflow support services

**Description:**

Authorizing a contract with Insight Public Sector, Inc. for \$600,000 through Sept. 5, 2019, with the option to extend two additional one-year terms, to assist the City in utilizing the Microsoft Identity Management software, and to improve security workflows for various human resource functions.

**Previous Actions:**

None

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**Ward/Neighborhood/Address:**

Not Applicable

**Background/Analysis:**

The City issued a Request for Proposal (RFP) in April 2016 for vendors to submit proposals from qualified companies to provide the technology and support services for delivering improved information security and staff productivity through automated identity-management workflows, self-service, and ultimately, unified access across City business systems and into the cloud.

After a thorough vetting process, Insight Public Sector was the selected vendor to provide the services. This software solution will increase process efficiencies in the way City staff are hired, promoted, terminated, and assist with the seamless exchange of employee data between City systems.

**Financial Review:**

**No additional appropriation required, amount included in current budget.**